

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-150	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 08/08/2022
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NAME OF PROVIDER OR SUPPLIER YOUTH BUILDERS, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 2423 MORNINGSIDE DRIVE BURLINGTON, NC 27217
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on August 8, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies at least quarterly and repeated for each shift. The findings are:</p>	V 114	<p style="text-align: center;">RECEIVED AUG 18 2022 DHSR-MH Licensure Sect</p> <p>The facility will conduct fire and disaster drills under conditions that simulate emergencies at least quarterly and repeated for each shift. The AP and Owner will ensure drills are conducted as directed.</p>	10/7/22

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

UMJV11

If continuation sheet 1 of 5

John Hargrove, Owner 8/12/22

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>Records review on 8/8/22 of the facility's fire drill log for the last 12 months revealed:</p> <ul style="list-style-type: none"> -8/1/22- 7:00 pm- 2nd shift. -6/13/22- 6:00 pm- 2nd shift. -6/12/22- 8:00 pm- 2nd shift. -5/7/22- 1:00 pm- 1st shift. -5/1/22- 6:10 am- 3rd shift. -4/26/22- 11:00 am- 1st shift. -4/21/22- 6:40 am- 3rd shift. -3/5/22- 6:00 am- 3rd shift. -2/12/22- 6:30 pm- 2nd shift. -1/20/22- 11:00 pm- 2nd shift. -10/9/21- 6:15 am- 3rd shift. -9/19/21- 11:00 am- 1st shift. -9/18/21- 7:00 pm- 2nd shift. -9/18/21- 6:00 am- 3rd shift. -8/17/21- 6:30 am - 3rd shift. -8/12/21- 6:00 pm- 2nd shift. -There were no fire drills conducted on 1st and 2nd shift for the fourth quarter of 2021. -There were no fire drills conducted on 1st shift for the first quarter of 2022. <p>Records review on 8/8/22 of the facility's disaster drill log for the last 12 months revealed:</p> <ul style="list-style-type: none"> -6/17/22- 8:00 am- 1st shift. -5/9/22- 8:00 pm- 2nd shift. -5/8/22- 12 noon- 1st shift. -5/7/22- 6:00 am- 3rd shift. -4/17/22- 6:30 am- 3rd shift. -3/3/22- 10:00 pm- 2nd shift. -2/6/22- 11:00 am- 1st shift. -10/2/21- 6:30 am- 3rd shift. -9/27/21- 5:00 pm- 2nd shift. -9/18/21- 6:30 am- 3rd shift. -8/17/21- 6:00 am- 3rd shift. -8/12/21- 4:45 pm- 2nd shift. -8/5/21- 9:10 am- 1st shift. -There were no disaster drills conducted on 1st 	V 114		
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V 114	Continued From page 2 and 2nd shift for the fourth quarter of 2021. Interview on 8/8/22 with the House Manager revealed: -Facility operated under three shifts. -First shift was from 8:00 am to 4:00 pm. Second shift was from 4:00 pm to 12:00 am. Third shift was from 12:00 am to 8:00 am. -Staff acknowledged not following a set schedule. -Staff would conduct drills randomly and thought all drill would have been covered that way. -She acknowledges that fire and disaster drills were not covered for all shifts for some of quarters. -She confirmed the facility failed to conduct a fire and disaster drill under conditions that simulate emergencies for each shift and for each quarter.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, orderly and attractive manner. The findings are: Observation on 8/8/22 at about 2:35 pm of the Hall Bathroom revealed: -Door was broken. It was hard to open and close	V 736	Facility will repair or fix hall bathroom, replace plywood with mirror, and clean paint drops/stains on floor. Owner will ensure repairs are made.	10/7/22

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V 736	<p>Continued From page 3</p> <p>the door. -Where mirror once stood, there was a piece of unpainted plywood and a framed mirror in front of it.</p> <p>Observation on 8/8/22 at about 2:38 pm of Client's #3 and #4 bedroom revealed: -There were paint drops/stains on the wooden floor.</p> <p>Interview on 8/8/22 with the House Manager revealed: -One of the clients had recently damaged the bathroom door by slamming into it. -She was aware of the paint drops on the floor in the boy's bedroom. She would try to have someone come to get rid of them. -She acknowledged that the facility was not maintained in a safe, clean, orderly and attractive manner.</p>	V 736		
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V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the governing body failed to assure hot water measured between 100 and 116 degrees</p>	V 752	<p>The facility will ensure where clients are exposed to hot water, the temperature of the water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. Program Manager and designated staff will regularly check water temperature.</p>	10/7/22
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V 752	<p>Continued From page 4</p> <p>Fahrenheit in areas accessible to clients. The findings are:</p> <p>Observation 8/8/22 between 2:30 pm to 2:40 pm of the facility revealed:</p> <ul style="list-style-type: none"> -The water temperature in the kitchen sink was 128 degrees Fahrenheit. -The water temperature in the hallway bathroom was 126 degrees Fahrenheit. <p>Interview on 8/8/22 with the House Manager revealed:</p> <ul style="list-style-type: none"> -Facility had recently had the water checked and was not aware that the State mandated temperature to be under 116 degrees. -She would have person that conducted maintenance come to adjust the temperature. -All clients at the house were able to regulate their own water. -She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. 	V 752		
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Youth Builders, LLC
PO Box 247
Hillsborough, NC 27278

August 12, 2022

Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Annual and Follow-up Survey completed August 8, 2022

MHL# 001-150

Youth Builders, LLC

2423 Morningside Drive

Burlington, NC 27217 Alamance County

Mr. Edgar Garrido

Enclosed you will see the Plan of Correction for the Statement of Deficiencies. If you need additional information, please feel free to contact John Hargrove at Youthbuilders1@yahoo.com or 252-767-8615.

Sincerely,

John Hargrove, Owner

RECEIVED
AUG 18 2022
DHSR-MH Licensure Sect