

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-066</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>08/11/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>YWCA-HAWLEY HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>941 WEST STREET WINSTON SALEM, NC 27101</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and complaint survey was completed on 8/11/22. The complaint was substantiated (intake #NC00189483). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.</p> <p>This facility is licensed for 9 and currently has a census of 4. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 738	<p><b>27G .0303(d) Pest Control</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility was not kept free from insects. The findings are:</p> <p>Interview on 6/7/22 with the Program Director revealed: -The facility was treated for bedbugs approximately 2 weeks prior; -She was going to submit documentation from the pest control company.</p> <p>Additional interview on 6/7/22 with the Program Director revealed: -She had talked with the facility maintenance</p>	V 738		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 738	<p>Continued From page 1</p> <p>department today; -They had informed her that a pest control company had inspected the facility in response to a complaint of bedbugs; -The pest control company found no signs of bedbugs so the facility was not treated; -She was going to submit documentation from the pest control company.</p> <p>Interview on 6/13/22 with the Program Director revealed: -The pest control company inspected the facility today with a k-9; -The k-9 alerted that there were bedbugs in an upstairs bedroom; -Treatment was going to be completed; -She was going to submit documentation from the pest control company.</p> <p>Interview on 7/13/22 with the Program Director revealed: -The facility was treated by a pest control company for bedbugs; -A follow up by the pest control company was scheduled for 7/16/22.</p> <p>Interview on 7/28/22 with the Program Director revealed: -The facility was treated by a pest control company for bedbugs again on 7/16/22; -The pest control company will inspect the facility again on 8/1/22.</p> <p>Review on 8/4/22 of documentation from the pest control company revealed the facility was inspected today (8/4/22) with a k-9 and there were no alerts to bedbugs.</p> <p>Interview on 8/11/22 with client #1 revealed: -She had reported to the Program Director shortly</p>	V 738		

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V 738	<p>Continued From page 2</p> <p>after she was admitted on 4/18/22 that she had observed bedbugs on her bed; -She was moved from her bedroom upstairs to a bedroom downstairs for a few days; -She was informed that her bedroom upstairs had been treated and she was able to move back upstairs.</p> <p>Interview on 8/11/22 with staff #1 revealed: -She had observed bedbugs in an upstairs bedroom several months prior; -The facility had been treated by a pest control company since that time.</p>	V 738		