

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-093	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/28/2022
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NAME OF PROVIDER OR SUPPLIER NORTH WILLOW STREET	STREET ADDRESS, CITY, STATE, ZIP CODE 89 NORTH WILLOW STREET ANGIER, NC 27501
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on February 28, 2022. Deficiencies were cited.</p> <p>The facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p style="text-align: center;">DHSR - Mental Health</p> <p style="text-align: center;">AUG 8 2022</p> <p style="text-align: center;">Lic. & Cert. Section</p>	
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure disaster drills were completed quarterly and on each shift. The findings are:</p> <p>Review on 2/24/22-2/28/22 of the Fire Drill & Disaster Log revealed:</p>	V 114	<p>V 114</p> <p>RM created a fire and disaster drill schedule that ensures shift, day and times are varied quarterly.</p>	7/26/2022

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Deusee Winstead, RN, Compliance Specialist
STATE FORM 6899 ET1111 TITLE (X6) DATE
07/27/2022
If continuation sheet 1 of 4

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V 114	<p>Continued From page 1</p> <ul style="list-style-type: none"> - There were no disaster drills documented between October 2021-current <p>Interview on 2/24/22 and 2/25/22 three of three clients stated:</p> <ul style="list-style-type: none"> - None recalled conducting disaster drills at the group home <p>Interview on 2/25/22 staff #1 stated:</p> <ul style="list-style-type: none"> - She started in December 2021 and served as the only staff - She could not recall if she completed a disaster drill <p>Interview on 2/24/22 the Qualified Professional stated:</p> <ul style="list-style-type: none"> - Based on the form, she was not able to verify what type of drill was completed - She would discuss the matter with management <p>Interview on 2/25/22 the House Manager stated:</p> <ul style="list-style-type: none"> - The Fire and Disaster drill log form was done electronically - The log form did not have an area to identify the type of disaster drill completed or provide any information - A monthly list of required drills were sent from corporate for the group home to complete 	V 114	This Page Intentionally Left Blank	
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be</p>	V 290		

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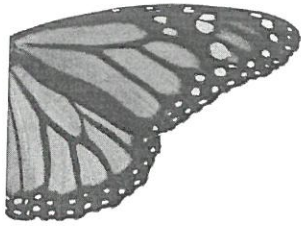
V 290	<p>Continued From page 2</p> <p>present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p>	V 290	<p>This Page Intentionally Left Blank</p>	
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V 290	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 1 of 3 audited clients' (#6) treatment plans documented when the client was capable of remaining in the home or community without supervision for specified periods of time. The findings are:</p> <ul style="list-style-type: none"> - Review on 2/24/22 of client #6's record revealed: <ul style="list-style-type: none"> - Admitted: 10/7/94 - Diagnosis: Intellectual Developmental Disability - No documentation of an assessment for unsupervised time. - Treatment plan dated 10/27/21 listed no goals or strategies related to unsupervised time Interview on 2/24/22 of the Qualified Professional (QP) stated: <ul style="list-style-type: none"> - Treatment plans were completed by the day program client #6 attended. - Client #6 had 6 hours of unsupervised time. - She had requested the QP at the day program put it in the plan but the revision may not have been added. - She can't update the treatment plan. - She would again ask the QP at the day program to add client #6's unsupervised time to her treatment plan. 	V 290	<p>V 290</p> <p>Client #6's treatment plan was updated on 2/24/2022 to reflect unsupervised time. RTL will update all treatments plans at renewal date as applicable.</p>	2/24/2022



July 27, 2022

India Vaughn-Rhodes, Facility Compliance Consultant I
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

DHSR - Mental Health

AUG 8 2022

Lic. & Cert. Section

RE: North Willow Street / Annual / February 28, 2022

Hello,

Please find enclosed the Plan of Correction and supporting documents for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me.

Sincerely,

Louise Winstead, RN
Compliance Specialist – Plan of Corrections
louise.winstead@monarchnc.org
252-289-6512

