PRINTED: 04/20/2022 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DAT	(X3) DATE SURVEY COMPLETED	
		34G086	B. WING			1/42/2000	
	ROVIDER OR SUPPLIER HEIGHTS GROUP HOM	AE.		STREET ADDRESS, CITY, STATE, 2 748 SHARON DR. STATESVILLE, NC 28677	UP CODE	1/13/2022	
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLETION DATE 6/13/22	
# S #	PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observations, interviews and record reviews, the facility failed to ensure 3 of 4 sampled clients (#2, #4 and #6) received a continuous active treatment program consisting of needed interventions as identified in their person centered plans (PCPs) relative to communication. The findings are: A. The team failed to ensure a program objective relative to communication was implemented in sufficient frequency to support the need of client #2. For example: Observation in the group home throughout the 4/12/22 - 4/13/22 survey revealed client #2 to participate in various activities in the group home to include leisure activities, participating in meal preparation and medication administration. At various times during survey observations on 4/12-13/2022 client #2 was observed to verbally make loud verbal gestures at staff to which staff would verbally respond.		Wa	The Speech Patho in-service all staff of the communication client #2 and ensur utilized for all opposite the day. Inclus or handing the combook to the client to client #2 has the opindependently make The Clinical Team wensure that client #2 program will be followed to the client #2 program will be followed to the client #3 program will be followed to the future, the QII all needs regarding programs are addrestaff in the group ho	on implementing program for that it is rtunities throughive of, gesturing munication of ensure that exportunity to ea choice will monitor to 2 communication owed correctly eractions week for a and then on a DP will ensure communication ssed with all		
tc p v v 4,				HAY	Mental Health 0 2 2022		
re	1 (1 1 1	ient #2 on 4/13/22 7/8/21. Review of current		Lic. & C	ert. Section		

Any delicioncy stelement ending with an agensk (a denotes a delicionic which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

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W 249	training objectives revealed a commu 10/11/21. Review program revealed utilize her commur average of 90% of months. Continued review of for client #2 reveal implemented during to target choices for Review of program provide the opportude the opportude the opportude the opportude the client the Further review reveal interview with the developmental proverified client #2 hunder program. Continue wiffied client #2 hunder for the client #3 hunder for the client #4. For example: Observation in the 4/12/22 - 4/13/22 suparticipate in various to include leisure as	of the 7/21 PCP for client #2 nication program implemented of client #2's communication the client will after a model will nication picture book an opportunities for 2 consecutive of the communication program ed the program was to be g the client's daily routine and or mealtime and leisure. In directions revealed staff will unity to use the communication t #2 to expressively request they will gesture towards or book when appropriate. ealed the trainer will involve the tion and open the book to an qualified intellectual of essional QIDP on 4/13/22 as a current communication ed interview with the QIDP communication program implemented as written to a communication needs. It to ensure a program objective mication was implemented in by to support the need of client of group home throughout the survey revealed client #4 to a cativities, exercise, participating the eating meals, chores, laundry to eating meals, chores, laundry	W 2	W249 B The Speech Patholog in-service all staff on client #4 communicati which includes staff re use of manual signing the continual use of th communication pictur will also provide oppo- utilize the TEACCH se throughout her day. The Clinical Team will ensure that client #4 of program is being follo by completing 2 intera assessments every we period of 1 month, an a routine basis. In the future, the QIDI all needs regarding co programs are address staff in the group home	implementing ion program einforcing the g, along with ne e book. Staff ortunities to chedule I monitor to communication wed correctly action reek for a d then on P will ensure ommunication sed with all		

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	and medication admiduring survey observ #4 was observed to diverbal request from some Review of records for revealed a PCP dated current training object client #4 revealed a climplemented 1/20/21. communication progracomplete the TEACCH accuracy for 2 consect Continued review of the for client #4 revealed some client to utilize the consettings. Staff should reinforce the use of many symbols in the communication provide the TEACCH some continued interview with the QIDI #4 has a current communication provide the TEACCH some continued interview with the QIDI #4 has a current communication provide the TEACCH some communication needs. C. The team failed to earlie to communication frequency to some failed to earlie to communication frequency to some failed. For example:	nistration. At various times ations on 4/12-13/2022 client complete tasks following taff. It client #4 on 4/13/22 dt 10/26/21. Review of tives of the 10/21 PCP for communication program. Review of client #4's am revealed the client will H schedule with 95% cutive months. The communication program staff should encourage the munication book across all also respond to and anual signing, utilize unication picture book and schedule during the daily P on 4/13/22 verified client nunication program. The QIDP verified client ogram should have been in to support the client's Insure a program objective ion was implemented in support the need of client	W 249				
	4/12/22 - 4/13/22 surve	p home throughout the y revealed client #6 to ctivities in the group home					

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W 249	to include leisure a dishes to the kitche administration. At wobservations on 4/10 observed to verball gestures at staff to respond "It's okay a verbal request to communication program revealed a PCP datraining objectives revealed a communication program revealed designated activity a picture paired with accuracy for 2 condinued review of for client #4 reveal implemented during the client's scheduled directions revealed containing the picture paired with the formunication interview with the formunication program revealed communication program revealed containing the picture paired with the formunication program with the formunication program revealed communication program revealed	ctivities, eating meals, taking en and medication various times during survey 12-13/2022 client #4 was by scream or make loud verball which staff would verbally and calm down" followed by complete tasks. for client #6 on 4/13/22 ted 7/19/21. Review of current of the 7/21 PCP for client #4 nication program implemented of client #4's communication the client will go to the secutive months. In the communication program ed the program was to be g appropriate times throughout les. Review of program is staff will carry the book cures and provide the client the elient a cue in the form of a ra gestured cue. CIDP on 4/13/22 verified client program is current. Continued CIDP verified client #6's orgam should have been ritten to support the client's	W 249	W249 C The Speech Pathologist win-service all staff on implet the communication prograclient #6 and ensure that i utilized during opportunities throughout the day. It will include staff offering the pbook during opportunities transition. The Clinical Team will morensure that client #6 comprogram is being followed by completing 2 interaction assessments every week for a period of 1 month, and a routine basis. In the future, the QIDP will all needs regarding community programs are addressed win the group home.	ementing m for t is es also icture of nunication correctly n nd then on I ensure unication		