

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL047-168	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/09/2022
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NAME OF PROVIDER OR SUPPLIER SISTERLY LOVE	STREET ADDRESS, CITY, STATE, ZIP CODE 170 CLUB POND ROAD RAEFORD, NC 28376
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on August 9, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to obtain drug reviews every six months for three of three clients (#1, #2 and #3) who received psychotropic drugs. The findings are: Review on 8/9/22 of Client #1's record revealed:</p>	V 121		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 121	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Admission date of 12/7/19. -Diagnosis of Schizophrenia. -Physician's order dated 10/19/21: <ul style="list-style-type: none"> -Haldol 5 mg, one tablet once a day. -Olanzapine 20 mg, Dissolve 1 tab on tongue at night. -Benztropine 1 mg, one tablet twice a day. -Trazodone 50 mg, one tablet at bedtime. -Physician's order dated 8/1/22 for Hydroxyzine 50 mg. -A sheet of paper listing Client #1's medications was given. It was not labeled as "Drug Reviews." It was unknown purpose of the list. It was not signed by Client #1's physician or the pharmacist. There was nothing written on the sheet regarding Client #1's medications. -There was no evidence of a six months psychotropic drug review for Client #1. <p>Review on 8/9/22 of Client #2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 9/26/16. -Diagnoses of Schizophrenia; Intellectual Developmental Disability; Diabetes; Hyperlipidemia. -Physician's order dated 6/20/22: <ul style="list-style-type: none"> -Benztropine 0.5 mg, One tablet twice a day as needed for muscle cramps. -Haloperidol 2 mg, one tablet twice a day. -Lithium Carbonate 300 mg, two capsules twice a day. <p>Review on 8/9/22 of Client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 3/10/20. -Diagnoses of Schizophrenia; Intellectual Developmental Disability; Diabetes; Hyperlipidemia. -Physician's orders dated 8/3/22: <ul style="list-style-type: none"> -Quetiapine Fumarate 400 mg, one tablet daily at bedtime. -Trazodone 150 mg, two tablets daily at 	V 121		

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V 121	Continued From page 2 bedtime. -Hydroxyzine 25 mg, one tablet every six hours as needed for anxiety. Interview on 8/9/22 with the Qualified Professional revealed: -She was under the impression that the drug reviews had been conducted and the pharmacist had given them a sheet with the results. -She confirmed the six months psychotropic drug reviews for Client #1, Client #2 and Client #3 were not completed.	V 121		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are: Observation on 8/9/22 at about 12:10 pm of the breakfast/family room area revealed: -Two of the four chairs at the breakfast table had the bottom seat cushions lose and unfastened to the chair. -The handle and lock of sliding door leading to the outside in the back was missing. The sliding	V 736		

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V 736	<p>Continued From page 3</p> <p>door was held closed with a 2X4 piece of wood.</p> <p>Observation on 8/9/22 at about 12:13 pm of the kitchen area revealed: Linoleum flooring had tiles that were missing or not in place.</p> <p>Observation on 8/9/22 at about 12:15 pm of the dining area revealed: -The dining table had several laminate pieces from the top broken off or missing.</p> <p>Observation on 8/9/22 at about 12:17 pm of the Living area revealed: -There was a large hole on the wall behind the large couch.</p> <p>Observation on 8/9/22 at about 12:22 pm of Client #4's bedroom revealed: -The carpet was worn down. It had several holes near the door. Carpet also had several stains.</p> <p>Observation on 8/9/22 at about 12:25 pm of Client #1's bedroom revealed: - Several stains on the carpet.</p> <p>Observation on 8/9/22 at about 12:27 pm of Clients #3 and #5 revealed: -There were several stains on carpet.</p> <p>Observation on 8/9/22 at about 12:30 pm of the Outside revealed: -Wood flooring from back deck was rotten. -There was also an old broken chair on top of the deck. -There was a piece of plywood on the ground leaning against the front porch wall.</p> <p>Interview on 8/9/22 with the Qualified</p>	V 736		

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V 736	Continued From page 4 Professional revealed: -Facility was responsible for its own repairs. -Hole on the wall by the living area was reaced by a picture that had been hanging. It fell and made the hole on the wall. -She was going to try to shampoo the carpets soon. -Hole on the wall was created by a picture that fell. -She acknowledged the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner.	V 736		