Division of Health Service Regulation (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: _ B. WING 07/21/2022 MHL011-428 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 19 EILEEN WAY **DEBORAH STEWART HOME** LEICESTER, NC 28748 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 000 V 000 INITIAL COMMENTS An annual survey was completed on 7/21/22. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living. This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of audits of 2 current clients. V 131 V 131 G.S. 131E-256 (D2) HCPR - Prior Employment CCHC prides ourselves in completing Verification all required documentation prior to 8/30/2022 employment. The Human Resources G.S. §131E-256 HEALTH CARE PERSONNEL staff was having a baby that week REGISTRY and it slipped her mind to complete (d2) Before hiring health care personnel into a the HCPR before orientation. health care facility or service, every employer at a health care facility shall access the Health Care CEO will work with HR on setting Personnel Registry and shall note each incident up a system of checks and balances of access in the appropriate business files. to ensure that this error does not happen in the future. This will include utilizing support staff as a second set of eyes on ensuring the completion of HCPR checks prior to orientation. CCHC's compliance officer will monitor This Rule is not met as evidenced by: our procedures to ensure accuracy. Based on record review and interviews, the facility failed to access the Health Care Personnel Registry (HCPR) prior to an offer of employment RECEIVED affecting 1 of 2 audited staff (Qualified Professional). The findings are: AUG 1 0 2022 Review on 7/21/22 of the Qualified Professional's **DHSR-MH Licensure Sect** (QP) personnel record revealed: -hired on 6/6/22. -hired as the QP.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Aimee Smith, CO

(X6) DATE

If continuation sheet 1 of 2

8/2/2022

TITLE

PRINTED: 07/27/2022 Division of Health Service Regulation **FORM APPROVED** STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED MHL011-428 B. WING 07/21/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 19 EILEEN WAY **DEBORAH STEWART HOME** LEICESTER, NC 28748 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (X5) **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG COMPLETE CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 131 Continued From page 1 V 131 -HCPR accessed on 6/7/22. Interview on 7/21/22 with the Office Assistant revealed: -the QP was not working with clients during her first week; she was in the office for orientation during her first week of work. -there is a staff person who completes new hire paperwork; they have a separate person for client intakes. Interview on 7/21/22 with the Chief Executive Officer revealed: -the Quality Assurance/HR (Human Resources) staff did the HCPR checks. -she will address in the plan of correction for future hires.

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