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	MHL098-169	A. BUILDING: _____ B. WING _____	R 07/19/2022

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V 000	INITIAL COMMENTS An annual and follow up survey was completed on July 19, 2022. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 5 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 108	27G .0202 (F-I) Personnel Requirements 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.	V 108		

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V 108	Continued From page 1 (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure staff were currently trained in Cardiopulmonary Resuscitation (CPR) and First Aid affecting 1 of 3 audited staff (#3). The findings are: Review on 7/13/22 of staff #3's personnel record revealed: -Hire date 9/1/21. -Job: Direct Care Professional. Review on 7/13/22 of a Certificate of Completion for staff #3 revealed: -"1-year provisional certification for Adult First Aid/CPR/AED (automated external defibrillator). The skills portion must be taken within 1-year of completing the online course to receive a 2-year Red Cross certification. -"Date Completed:09/01/2021" Interview on 7/13/22 staff #3 stated: -He had worked as a caregiver at the facility for about a year. -He worked Saturday 6:00am - Monday 6:00am and every other weekend. -He worked his shift alone. -He had competed training in CPR and First Aid training.	V 108		

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V 108	Continued From page 2 Interview on 7/13/22 the Residential Director stated: -1 staff worked per shift. -Staff #3 had a year to complete the required skills portion of CPR/First Aid. -She understood the provisional certification did not meet the CPR/First Aid requirement.	V 108		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR	V 118		

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V 118	Continued From page 3 file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review, observation, and interview, the facility failed to administer medications as ordered by the physician, and maintain an accurate MAR affecting 3 of 3 current clients (#1, #2. #3). The findings are: Finding #1 Review on 7/12/22 of client #1's record revealed: -64 year old male. -Admitted on 3/18/81. -Diagnoses of Mild Intellectual Disability, GERD (gastroesophageal reflux disease) and Allergic Rhinitis. Review on 7/12/22 and 7/13/22 of client #1's physician orders revealed: Order dated 2/15/22 -Docusate 50mg/5 milliliter (ml) in each ear daily. (ear wax) FL2 dated 4/6/22 -Citrucel Powder 1 teaspoon mixed in 12 ounces of water. (constipation) -Hydrocortisone Acetate Suppository 25 milligram (mg) insect 1 per rectum twice daily as needed. (constipation) -Sucralfate 1 gram tablet 4 times a day. (ulcers) -Fluastor 250 mg capsule twice daily. (digestive support) Order dated 4/19/22 -VSL #3 1 capsule twice daily with breakfast and	V 118		

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V 118	Continued From page 4 supper. (digestive support) Review on 7/12/22 and 7/13/22 of client #1's MARs from April 2022 to July 12, 2022 revealed: July 2022 Sucralfate 1gram tab, 4 times daily, not documented as administered on 7/13/22 at 6:00pm and 8:00pm; 7/14/22 7/17/22 at 7:00am, 3:00pm, 6:00pm and 8:00pm. VSL #3, 1 capsule twice daily, documented as unavailable on 7/5/22 at 5:00pm; 7/6/22 at 8:00am and 7/11/22 - 7/12/22 at 8:00am and 5:00pm; 7/13/22 at 8:00am documented as unavailable. Lactulose 10g/15ml , 30ml everyday, not documented as administered on 7/14/22 -7/17/22 at 7:00am; and 7/19/22 documented as unavailable. -Hydrocortisone Acetate Suppository 25 milligram (mg) insect 1 per rectum twice daily as needed not listed on April 2022 - July 2022's MARs. -Fluastor 250 mg capsule twice daily not listed on April 2022 - July 2022's MARs. Observation on 7/12/22 at approximately 3:20 pm of client #1's medications revealed: -Docusate 50mg/5ml, Hydrocortisone Acetate Suppository 25mg, Sucralfate 1 gram, Fluastor 250 mg and VSL #3 were not available onsite for review. -Citrucel Powder container was empty. Interview on 7/12/22 client #1 stated: - "Oh yes" he took his medications daily. Finding #2 Review on 7/12/22 of client #2's record revealed: -59 year old male. -Admitted on 3/1/81. -Diagnoses of Intellectual Disability and Vision	V 118		

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V 118	Continued From page 5 Loss. Review on 7/12/22 of client #2's signed physician order dated 1/8/22 revealed: -Guaifenesin DM Syrup 10ml every 6 hours as needed. (cough) Review on 7/12/22 on client #2's MARs from April 2022 to July 12, 2022 revealed: -Guaifenesin DM Syrup, 10ml, every 6 hours as needed. Observation on 7/12/22 at approximately 3:40pm of client #2's medications revealed: -Guaifenesin DM Syrup was not available onsite for review. Interview on 7/12/22 client #2 stated: -He took his medications in the morning and at night. -Sometimes the facility ran out of his medications. -"Staff call someone to bring them medications." -He had all of his medications right now. Finding #3 Review on 7/12/22 of client #3's record revealed: -73 year old male. -Admitted on 3/18/91. -Diagnoses of Intellectual Disability-Moderate, Adjustment Disorder and Hepatitis B. Review on 7/12/22 of client #3's signed physician orders dated 1/8/22 revealed: -Gavilyte-N- Solution as directed for bowels as needed. (colon cleanse) -Guaifenesin DM syrup 10ml every 6 hours as needed. -Metoclopramide 5mg as director for bowels as needed. (GERD)	V 118		

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V 118	Continued From page 6 Review on 7/12/22 of client #3's MARs from April 2022 - July 12, 2022 revealed: -Gavilyte-N- Solution as directed for change in bowel habit. -Guaifenesin DM syrup 10ml every 6 hours as needed. -Metoclopramide 5mg as directed for change in bowel habit. Observation on 7/12/22 at approximately 3:55pm of client #3's medications revealed: -Gavilyte-N- Solution, Guaifenesin DM syrup and Metoclopramide 5mg were not available for review. Interview on 7/12/22 client #3 stated: -"Yes" when asked if he had received his medications. Interview on 7/12/22 and 7/13/22 staff #1 stated: -Client #1 last used his Docusate 50mg/5ml yesterday (7/11/22). -Client #1 last received his VSL #3 morning capsule 2 days ago. He received his afternoon dose. -She ordered the Citrucel Powder today (7/12/22). -She was unsure about client #1's Hydrocortisone Acetate Suppository 25mg, Sucralfate 1 gram, Fluastor 250 mg. -The client's medications that were taken "as needed" were ordered. Interview on 7/13/22 the Residential Director stated: -All medications were ordered during survey. -Some medications were not included in pharmacy medications pack and needed to be ordered by staff. -The staff were suppose the order the medications when the medication was low.	V 118		

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V 118	Continued From page 7 -She had recently hired a Qualified Professional (QP). -The QP was responsible for ensuring MARs were current and medications were available. Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the	V 290		

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V 290	Continued From page 8 emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to assess the client's capability of having unsupervised time in the home or community without staff supervision for 1 of 3 current clients (#3). The findings are: Review on 7/12/22 of client #2's record revealed: -59 year old male. -Admitted on 3/1/81. -Diagnoses of Intellectual Disability and Vision Loss. -No evidence of a current assessment for client #2's capability of having unsupervised time. -No evidence of a sign in and out record for unsupervised time for client #2.	V 290		

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V 290	Continued From page 9 Review on 7/12/22 of client #2's treatment plan dated 5/26/22 revealed: -"What (Short Range Goal) [Client #2] will maintain his safety in the community during supervised time. [Client #2] requires verbal instruction when it is not safe to go out in the community due to inclement weather." -"How (Support/Intervention) [Client #2] will participate with [Licensee] staff in verifying the skills required for unsupervised time in the community. Staff will record the time Resident leaves the premises and document his return. Staff will also remind Resident of his time limit in the community. Staff will provide verbal instruction when the weather is not appropriate." -There was no time identified for unsupervised time. Interview on 7/12/22 client #2 stated: -He went out into the community without staff. -He went around and cut grass. Interview on 7/13/22 the Residential Director stated: -Client #2 had 4 hours of unsupervised time in the community. -Client #2 typically left around 1:30pm and returned about 5:30pm. -Client #2 was not required to sign out for unsupervised time. -There was not a current assessment for client #2's unsupervised time.	V 290		