

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-090	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/20/2022
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NAME OF PROVIDER OR SUPPLIER MARTIN	STREET ADDRESS, CITY, STATE, ZIP CODE 61 THOMAS DICKENS ROAD LILLINGTON, NC 27546
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 7/20/22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 2 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations and interviews, the facility failed to ensure the medication was administered on the written order of a physician affecting 1 of 2 audited clients (#1) and the MAR was kept current and for 1 of 2 audited clients (#2). The findings are:</p> <p>A. Review on 7/14/22 of Client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 11/7/18 - Diagnosis: Profound Intellectual Development Disabilities, Seasonal Rhinitis, and Elevated Cholesterol - Physician's order dated 6/26/22 revealed: <ul style="list-style-type: none"> - Quetiapine Fumarate 25 milligram (mg) tablet (tab) at bedtime (antipsychotic) - Lorazepam 0.5mg tab PRN (as needed) (anxiety) <p>Observation on 7/14/22 at 10:55am of client #1's medication box revealed:</p> <ul style="list-style-type: none"> - Quetiapine Fumarate 25 mg tab expired 4/8/22 - Quetiapine Fumarate 25 mg tab dispensed from pharmacy on 7/6/22. - Lorazepam 0.5mg tab PRN expired 10/8/21 - Lorazepam 0.5mg tab dispensed from pharmacy on 7/6/22. 	V 118		

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V 118	<p>Continued From page 2</p> <p>Interview on 7/14/22 the CEO (Chief Executive Officer) reported:</p> <ul style="list-style-type: none"> - She would take the expired medications back to the pharmacy for disposal. - She administered both medications but did not administer the medications from the expired bottles. <p>Due to the expired and current medications being mixed together in the client medication box, it could not be determined if the client received the expired medications or current medications as ordered by the physician.</p> <p>B. Review on 07/14/22 of Client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 3/14/11 - Diagnoses: Intermittent Explosive disorder, Bipolar disorder, Manic with Psychotic Features, and Severe Mental Retardation - Physician order dated 6/20/22 revealed: <ul style="list-style-type: none"> - Guaifenesin 100mg/5ml (milliliter) syrup (PRN) - Physician order dated 6/26/22 revealed: <ul style="list-style-type: none"> - Tricor-Fenofibrate 145mg tab - 1 tab daily (cholesterol) - There were no physician orders for the following medications: <ul style="list-style-type: none"> - Cetirizine HCL 100mg - One-A-Day Men's Formula 60mg - Prilosec 20mg - Vitamin C 500mg <p>Observation on 7/14/22 at 11:00am of client #2's medications revealed:</p> <ul style="list-style-type: none"> - Guaifenesin 100mg/5ml syrup and Tricor-Fenofibrate 145mg were available in the medication box. - The following medications were not available 	V 118		

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V 118	<p>Continued From page 3</p> <p>in the medication box:</p> <ul style="list-style-type: none"> - Cetirizine HCL 100mg - One-A-Day Men's Formula 60mg - Prilosec 20mg - Vitamin C 500 mg <p>Review on 7/14/22 of Client #2's May - July 2022 MARs revealed: The following medications initialed by staff as having being administered daily:</p> <ul style="list-style-type: none"> - Cetirizine HCL 100mg, 1 tab at bedtime - Vitamin C 500mg, 1 tab daily - Prilosec 20mg, 1 tab daily at 8am - One-A-Day Men's Formula 60mg, 1 tab daily <p>The following medications were not listed on the MARs:</p> <ul style="list-style-type: none"> - Tricor-Fenofibrate 145mg - Guaifenesin 100mg/5ml syrup <p>Interview on 7/14/22 the Pharmacy Technician reported:</p> <ul style="list-style-type: none"> - Never had a physician order for Prilosec. - Vitamin C was discontinued (d/c) April 2021. - Certrizine was d/c'd November 2020. - Did not have a physician's order for One-A-Day Men's Formula. - They only d/c a prescription when a physician sends in a d/c order. - They didn't know this was a group home "fill" because they could have been pre-printing the MARs but in this case, the provider filled out her own MARs. <p>Interview on 7/14/22 with the CEO reported:</p> <ul style="list-style-type: none"> - She must have forgotten to put the Guaifenesin syrup on the MAR and would add it on there. - Didn't know the Tricor-Fenofibrate was not on the MAR but could add it. - No one ever told her that any of the above 	V 118		

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V 118	<p>Continued From page 4</p> <p>medications were d/c'd.</p> <ul style="list-style-type: none"> - The pharmacist should have told her that the doctor d/c'd the medications. - "I'm signing off on meds that's been d/c'd." - "I'm screwed because no one told me." - She would go back to the doctor to get client #2's medications right. <p>Observation on 7/14/22 at 12:15pm, the Licensee hung up on the pharmacy technician without the pharmacy technician being able to continue explaining about the medications that were d/c'd.</p> <p>Interview on 7/20/22 the CEO reported:</p> <ul style="list-style-type: none"> - She went back to the doctor to get client #2's medications "straight" and they were put back on the orders as PRNs. - The doctor's office told her to mark the MARs as errors and from this day forward to follow the physician orders. 	V 118		