Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING MHL092-389 07/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4808 WHITEHALL AVENUE** WAKE COUNTY GROUP HOME #2 RALEIGH, NC 27604 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID. (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on 7/14/22. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability, This facility has a current census of 5. The survey sample consisted of audits of 2 current clients and 1 deceased client. V 118 27G .0209 (C) Medication Requirements V 118 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe druas. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name: (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.

Division of Health Service Regulation
ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

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V 118	Continued From pa	ge 1	V 118	V118	***************************************	
	checks shall be rec	for medication changes or orded and kept with the MAR appointment or consultation		The Administrator will in-service nursin importance of Phylician orders and Med Administration Records are on site for person supported. The Nursing Supervingnitor one time a week through observer one month and then on a routine been sure current Physician Orders and Madministration Records are on site and for each person supported. In the future Nursing Supervisor will ensure Physicia and current Medication Administration are available in the home.	dication each risor will rvations asis to dedication available the an Orders	
	failed to ensure one (DC#3) medications written order of a phenomena phenome	view and interview the facility of one deceased client were administered on the hysician. The findings are: of DC#3's record revealed: 9 and passed away on Mild Intellectual order for Phenytoin 100mg ng and 2 bedtime (freat & of the facility's 2022 MAR's for bruary & March 2022 nistered the entire month of 17/14/22 the Qualified Professional order was at the hysician's order if located				
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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: __ COMPLETED B. WING_ MHL092-389 07/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4808 WHITEHALL AVENUE **WAKE COUNTY GROUP HOME #2** RALEIGH, NC 27604 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ſD (X6) PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 118 Continued From page 2 V 118 * the Phenytoin was not submitted by exit of the survey. 08/13/22 V 121 27G .0209 (F) Medication Requirements V 121 V 121 10A NCAC 27G .0209 MEDICATION The Administrator will in-service nursing on REQUIREMENTS the importance of Psychotropic Drug Reviews at least every 6 months for all people (f) Medication review: supported. The Administrator and or the (1) If the client receives psychotropic drugs, the Qualified Professional will monitor to ensure governing body or operator shall be responsible all Psychotropic Drug Reviews are completed for obtaining a review of each client's drug at least every 6 months. In the future the Nursing Supervisor will ensure Psychotropic regimen at least every six months. The review Drug Reviews are completed at least quarterly. shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable, This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure psychotropic drug reviews were completed at least every 6 months for 1 of 1 Deceased Client (DC#3). The findings are: Review on 7/11/22 of DC#3's record revealed: admitted 5/10/99 and passed away on 4/29/22 diagnosed with Mild Intellectual Developmental Disorder physician order dated 2/10/22: Trazadone 100mg daily (depression) no 6 months drug regimen reviews

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPFLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** A. BUILDING: __ COMPLETED MHL092-389 B. WING 07/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4808 WHITEHALL AVENUE WAKE COUNTY GROUP HOME #2** RALEIGH, NC 27804 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) COMPLETE DATE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG-**DEFICIENCY**) V 121 Continued From page 3 V 121 documented in the record During interview on 7/14/22 the pharmacist reported: DC#3 been on Trazadone for years last prescription for Trazadone documented in the system was 12/15/12 During interview on 7/14/22 the Administrator/Acting Qualified Professional reported: a drug review was completed January 2022. however, it was documented January 2021 did not submit the drug review due to the discrepancy in the dates This deficiency constitutes a re-cited deficiency and must be corrected within 30 days. V 291 27G .5603 Supervised Living - Operations V 291 10A NCAC 27G .5603 **OPERATIONS** (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least

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V 291	Continued From pa	ge 4	V 291	V 291		09/12/22
	annually to the pare legally responsible property may be in a conference and shaprogress toward me (d) Program Activitia activity opportunities needs and the treat Activities shall be deinclusion. Choices for legal system is in	ent of a minor resident, or the person of an adult resident. writing or take the form of a all focus on the client's eeting individual gcals. les. Each client shall have is based on her/his choices, ment/habilitation plan. esigned to foster community may be limited when the court volved or when health or he a primary concern.		The Administrator will in-service nursir importance of documentation of coord care with providers/professionals who care for people supported. The Administration of the Qualified Professional will nensure all documentation of care providers/professionals is obtain current, and in the medical record. In the Nursing Supervisor will ensure documentation by providers/ profession available and in the medical chart.	ination of provide istrator nonitor to ded by ed, he future	
	failed to coordinate are responsible for t clients (#4). The find	riew and interview the facility with other professionals who he treatment of 1 of 2 current lings are:				
	client #4's record rev - admitted 11/5/05 - diagnoses of Mo - a physician's ord injection 1064 every	oderate Intellectual Disorder der dated 3/28/22 for Aristada				
	reported: - the nurse docum injection but not the a - will submit docum 2022 injection	Qualified Professional nented the January 2022 April 2022 injection mentation of the January				
-	* the Aristada injection of the survey.	on was not submitted by exit				

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING; __ COMPLETED MHL092-389 B, WING 07/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4808 WHITEHALL AVENUE **WAKE COUNTY GROUP HOME #2** RALEIGH, NC 27604 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY V 736 Continued From page 5 V 736 V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND **EXTERIOR REQUIREMENTS** (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. V 736 The leak in the bathroom has been repaired. This Rule is not met as evidenced by: The Administrator will monitor all Work 09/12/22 Orders to ensure they are completed on Based on record review and interview the facility time. In the future the Administrator will failed to maintain the grounds in a safe manner. ensure all repairs to group homes are The findings are: reported and completed on time. Observation on 7/11/22 between 3:42pm -3:54pm revealed: the carpet outside of the men's bathroom door was soaked and warped Review on 7/14/22 of an email dated 6/27/22 revealed: "the shower that was repaired... is leaking again...can't locate your contractor whom fixed it the first time..." sent by the prior Qualified Professional (QP) During interview on 7/11/22 staff #1 & staff #3 reported: maintence was notified 2 weeks ago about the leak in the bathroom the leak was fixed 2 - 3 months ago but started back 2 weeks ago staff unsure where the leak came from have not heard back from maintence

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: ___ COMPLETED MHL092-389 B. WING _ 07/14/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **4808 WHITEHALL AVENUE WAKE COUNTY GROUP HOME #2** RALEIGH, NC 27604 SUMMARY STATEMENT OF DEFICIENCIES (X4) IO PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) COMPLETE DATE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 736 Continued From page 6 V 736 During interview on 7/14/22 the Administrator/Acting Qualified Professional reported: he was not sure if anyone had followed up with the organization that owned the facility since 6/27/22 they could not hire their own maintence without approval from the organization he would follow up with the organization Division of Health Service Regulation



July 25, 2022

Mrs. Rhonda Smith
Facility Compliance Consultant I
Mental Health Licensure & Certification Section

RE: Annual & Follow up Survey Completed on 07/14/22

Wake County Group Home, 4808 Whitehall Avenue, Raleigh, NC 27604

MHL #092-389

Provider Number: 34G125

Dear Mrs. Smith

Thank you for your recent survey of Wake County Group Home #2. It was a pleasure working with you and we look forward to your follow up and return to ensure all deficiencies have been corrected.

Enclosed you will find the plan of correction for all deficiencies cited. If anything was missed please let me know and I will make the proper corrections.

Sincerely

Morris Thomas

Administrator



Rhonda Smith

To:

RHA Health Services, LLC 2527 E. Lyon Station Rd Creedmoor, NC 27522 Phone: 919-528-2558

Fax: 919-528-2971

919-715-8078

FAX TRANSMISSION

CONFIDENTIAL HEALTH INFORMATION ENCLOSED

Fax:

		Pages:	q (Including Co	ver)
CC:				
Urgent	For Review	As Requested	Please Reply	Please Recycl

Confidentiality Note: The enclosed facsimile transmission contains confidential medical record information. This information has been disclosed to the recipient identified above and is protected by State and Federal law. Those laws limit your ability to further disclose this confidential medical information without the prior written consent of the patient/client and his/her legal guardian or unless otherwise permitted by State and Federal law. If you are not the intended recipient, you are hereby notified that any USE, disclosure, copying, distribution, or OTHER action taken WITHOUT RESPECT TO the contents of these documents is strictly prohibited. If you have received this information in error, please notify the sender immediately and arrange for the return or destruction of these documents.

Last Modified: 7/7/2006 Form #: 2011-RTP