

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL047-174	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/08/2022
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NAME OF PROVIDER OR SUPPLIER MULTICULTURAL RESOURCES CENTER GRO	STREET ADDRESS, CITY, STATE, ZIP CODE 6188 ARABIA ROAD LUMBER BRIDGE, NC 28357
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on July 8, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for four licensed beds and currently has a census of two. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies quarterly and for each shift. The findings are:</p> <p>Review on 7/7/22 of the facility's fire drill log</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>revealed:</p> <ul style="list-style-type: none"> -7-1-22 @8am -6-1-22 @ 4:30pm -5-1-22 @ 11:30pm -4-1-22 @ 9am -3-1-22 @ 4pm -2-1-22 @ 11:45pm -1-1-22 @ 10am <p>-There were no fire drills performed for 1st, 2nd or 3rd shift for the 4th quarter of 2021.</p> <p>Review on 7/7/22 of the facility's disaster drill log revealed:</p> <ul style="list-style-type: none"> -7-1-22 @ 8:30am Tornado -6-1-22 @ 5pm Tornado -5-1-22 @ 12am Tornado -4-1-22 @ 9:30am Tornado -3-1-22 @ 4:30pm Tornado -2-1-22 @ 12:15am Tornado -1-1-22 @ 10:30am <p>-There were no disaster drills performed for 1st, 2nd or 3rd shift for the 4th quarter of 2021.</p> <p>Interview on 7/8/22 with Staff #1 revealed:</p> <ul style="list-style-type: none"> -Been employed with agency since October 2021. -She stated that fire and disaster drills are completed in the home. -She had not completed a fire or disaster drill during her shift. <p>Interview on 7/8/22 with Staff #2 revealed:</p> <ul style="list-style-type: none"> -She stated that fire and disaster drills were completed monthly. -Stated the drills are documented in a book an are communicated via text to the Qualified Professional, Facility Director and Management. <p>Interview on 7/7/22 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Fire and disaster drills were to be completed 	V 114		

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V 114	Continued From page 2 every month by each shift. -That notebook is where all dills were filed since the home opened October 2021. -He was not sure where the fire and disaster drills for October 2021- December 2021. -He confirmed the facility failed to conduct fire and disaster drills under the conditions that simulate emergencies quarterly and for each shift.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or	V 118		

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V 118	<p>Continued From page 3</p> <p>checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to ensure the Medication Administration Record (MAR) was current for two of two audited clients (#1 and #2). The findings are:</p> <p>Review on 7/7/22 of Client #1's record revealed: -Admission date of 6/17/22. -Diagnoses of Mild Intellectual Developmental Disability and Paranoia Schizophrenia.</p> <p>Review on 7/7/22 of Client #1's physician's orders revealed: -Order dated 6/17/22 Clonazepam 0.5mg-Take one tablet in the morning.</p> <p>Observation on 7/7/22 at 12:30pm of Client #1's medication revealed the following was available: -Clonazepam 0.5mg.</p> <p>Review on 7/7/22 of Client #1's MAR's for July 2022 revealed blanks on the following dates: -Clonazepam 0.5mg 7/1-7/7 at 8am.</p> <p>Review on 7/7/22 of Client #2's record revealed: -Admission date 3/20/20. -Diagnoses of Autism Spectrum Disorder, Mild Intellectual Developmental Disability, Attention Deficit Hyperactivity Disorder- Predominately</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>Hyperactive/Impulse and Disruptive Mood Dysregulation Disorder.</p> <p>Review on 7/7/22 of Client #2's physician's order revealed: -Order dated 5/11/22 Benztropine 1mg- Take one tablet three times a day.</p> <p>Observation on 7/7/22 at 1:20pm of Client #2's medication revealed the following was available: -Benzotropine 1mg.</p> <p>Review on 7/7/22 of Client #2's MARS' for July 2022 revealed blanks on the following dates: -Benzotropine 1mg 7/1-7/6 at 8am, 3pm and 8pm. -Benzotropine 1mg 7/7 at 8am.</p> <p>Interview on 7/7/22 with the Facility Director revealed: -Client #1 medications were all provided upon discharge from the hospital. -Staff were responsible for writing out instructions on the MAR. -Client #1 would have printed MARS once had appointment with the psychiatrist. -Not sure why Client #2 medication was not printed on the MAR. -He confirmed the facility failed to ensure the Medication Administration Record was current for both Client #1 and Client #2.</p>	V 118		