

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL054-159</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/21/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MAPLEWOOD FACILITY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2002-G SHACKLEFORD ROAD KINSTON, NC 28502</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on July 21, 2022. The complaint was substantiated (intake #NC00190782). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 18 and currently has a census of 17. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean attractive and orderly manner. The findings are:</p> <p>Observation on 07/21/22 at approximately 1:05pm revealed:</p> <ul style="list-style-type: none"> <li>- The foyer had multiple white patched areas on the walls.</li> <li>- A seclusion room door on Unit 1 had a broken frame and latch. A sign on the door read, "Do not use this seclusion room for consumers."</li> <li>- A light switch plate in Unit 1 foyer was cracked</li> </ul>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <p>and the ceiling and walls had scuff marks.</p> <ul style="list-style-type: none"> <li>- Unit 1 Pod B had soiled walls in and around the TV area. A baseball sized hole was in the wall. The linen room door was damaged by the pod doorknob.</li> <li>- Client #2's bedroom had scuff marks on the walls.</li> <li>- Client #6's bedroom had an approximately 12 inch by 12 inch piece of unpainted plywood attached to the wall.</li> <li>- Client #4's bedroom had a white substance on the walls.</li> <li>- Unit 1 Pod A had soiled walls around the common areas. The linen door was damaged by the unit doorknob.</li> <li>- Client #3's bedroom had scuff marks on the walls and baseboards.</li> <li>- The Bathroom had a paper towel stuck to the ceiling.</li> <li>- Client #1's bedroom had tape on the walls along with various scuff marks.</li> <li>- Client #5's bedroom door frame was damaged. The bedroom walls had scuff marks and a white patched area.</li> <li>- A unit 2 seclusion door was broken. A second seclusion room had smudge and dark marks on the walls. The foyer had 5 white patched areas on the walls.</li> <li>- Unit 2 Pod B had smudge marks and soiled surfaces on the walls in the common area.</li> <li>- Client #9's bedroom had tape and scuff marks on the walls.</li> <li>- Client #8's bedroom had dark scuff marks on the walls.</li> <li>- Client #11's bedroom had blue ink on the wall.</li> <li>- Client #12's bedroom had marks on the walls.</li> <li>- Client #10's bedroom had dark scuff marks and smudges on the walls.</li> <li>- The bathroom had paint popped off the wall next to the sink.</li> </ul>	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> <li>- A Unit 3 seclusion room door was broken off the frame.</li> <li>- Unit 3 Pod A common area had soiled walls and an approximately 12 inch by 12 inch white patched area on the wall.</li> <li>- Client #13's bedroom had an approximately 3 foot by 3 foot white patched area on the wall.</li> <li>- Client #14's bedroom had writing on the walls and scuff marks.</li> <li>- The bathroom had a white patched area under the soap dispenser.</li> <li>- Unit 3 Pod B had soiled and scuffed walls in the common area. The linen door was damage by the unit doorknob.</li> <li>- Client #16's bedroom had marks on his door.</li> <li>- The bathroom had a broken wall plate.</li> </ul> <p>Interview on 07/21/22 the Maintenance Supervisor stated:</p> <ul style="list-style-type: none"> <li>- New seclusion doors should be delivered for install on 07/27/22.</li> <li>- The clients had broken the seclusion doors.</li> <li>- He placed plywood on client #6's wall until he could fix the hole.</li> </ul> <p>Interview on 07/21/22 the Program Director stated she had no questions about issues identified for repair.</p> <p>This deficiency has been cited 4 times since the original cite on 5/18/21.</p>	V 736		