

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL040-028</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/15/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>KRYSTAL'S HOUSE LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>83 WHITE HORSE RD PIKEVILLE, NC 27863</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on July 15, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A, Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 3 and currently has a census of 2. The survey sample consisted of an audit of 2 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the Licensee failed to maintain the facility in a clean and attractive manner. The findings are:</p> <p>Observation on 7/15/22 at approximately 11:30am revealed: -Smoke detector in living room was chirping loudly with ongoing consistent chirps. -Shower head assembly in bathroom #1 was loose to touch and moved with attached pipe. -A fly trap was noted hanging in the dining room over the dining room table with over 30 insects attached to the trap.</p>	V 736		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	Continued From page 1  Interview on 7/15/22 the Director stated she would address concerns.	V 736		