

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL074-142	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 07/21/2022
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NAME OF PROVIDER OR SUPPLIER WECARE RESIDENTIAL FACILITY #2	STREET ADDRESS, CITY, STATE, ZIP CODE 5293 WHICHARD ROAD STOKES, NC 27884
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on July 21, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to keep the MARs current for 1 of 3 audited clients (#1) and to ensure medications administered were recorded on each client's MAR immediately after administration for 1 of 3 audited clients (#3). The findings are:</p> <p>Finding #1: Review on 7/21/22 of client #1's record revealed: - 14 year old male admitted 3/03/22. - Diagnoses included Attention Deficit Hyperactivity Disorder (ADHD) and Oppositional Defiant Disorder. - Physician's order signed 4/04/22 for fluticasone nasal spray (allergy relief) 50 micrograms (mcg) 1 spray each nostril daily as needed.</p> <p>Review on 7/21/22 of client #1's MARs for April - July 2022 revealed no transcription for fluticasone nasal spray.</p> <p>Observation on 7/21/22 at approximately 2:25 pm of client #1's medications on hand revealed no supply of fluticasone nasal spray.</p> <p>During interview on 7/21/22 client #1 stated he</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>took his medications daily with staff assistance and had never missed any.</p> <p>Finding #2: Review on 7/21/22 of client #3's record revealed: - 17 year old male admitted 12/06/17. - Diagnoses included Disruptive Mood Dysregulation Disorder, ADHD, and Adjustment Disorder with anxiety and depression. - Physician's orders signed 2/04/22 for aripiprazole (antipsychotic) 10 milligrams (mg) 1 tablet every morning; bupropion (antidepressant) 75 mg 1 tablet twice daily; and signed 4/26/22 for fluticasone (allergy relief) 50 mcg 1 spray each nostril daily.</p> <p>Review on 7/21/22 of client #3's MARs for April - July 2022 revealed: - Transcriptions for medications as ordered. - No staff documentation of administration of aripiprazole, bupropion or fluticasone on 4/30/22 and no documented explanation for the blanks.</p> <p>Observation on 7/21/22 at approximately 1:15 pm of client #3's medications on hand revealed: - aripiprazole 10 mg 1 tablet every morning dispensed 6/17/22. - bupropion 75 mg 1 tablet twice daily dispensed 7/01/22. - fluticasone 50 mcg 1 spray each nostril daily dispensed 6/02/22.</p> <p>During interview on 7/21/22 client #3 stated he took his medications daily with staff assistance and had never missed any.</p> <p>During interview on 7/21/22 the Assistant Operations Manager stated: - He was responsible for medications, including ensuring all medications were available for</p>	V 118		

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V 118	Continued From page 3 administration. - Other staff reported to him when a supply of medication was low and he would notify the pharmacy to get a refill. - Medications were always available. - Client #1's fluticasone was not returned to the facility following a home visit. - He was not sure why there were blanks on the MARs. Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.	V 118		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present	V 296		

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V 296	<p>Continued From page 4</p> <p>and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure the minimum number of direct care staff required and to ensure supervision of children or adolescents when they are away from the facility in accordance with individual strengths and needs as specified in the treatment plan. The findings are:</p> <p>Observation on 7/21/22 at approximately 9:45 am at a "summer camp" program in a nearby town revealed client #1, client # 2 and a client from a</p>	V 296		

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V 296	<p>Continued From page 5</p> <p>sister facility were present at the program with no facility staff supervising. Camp staff was predominately female.</p> <p>Review on 7/21/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> - 14 year old male admitted 3/03/22. - Diagnoses included Attention Deficit Hyperactivity Disorder (ADHD) and Oppositional Defiant Disorder. - Comprehensive Clinical Assessment Addendum dated 2/21/22 included documented history of physical assault of a peer; property destruction; pattern of sexually offending, including inappropriate touching of younger females; poor self control; stealing, frequent lying; and non-compliance. <p>During interview on 7/21/22 client #1 stated staff #2/the Assistant Operations Manager drove him and his peers to the summer camp program alone, with no other staff.</p> <p>Review on 7/21/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - 14 year old male admitted 5/03/22. - Diagnoses included ADHD, combined presentation; Disruptive Mood Dysregulation Disorder; and Conduct Disorder, adolescent onset. - Clinical Intake Assessment Addendum dated 4/12/22 included documented probation due to behavioral issues at school; history of stealing from peers; defiant and impulsive behaviors; false fire alarms; manipulation of others; property destruction; threats to run away; profanity toward authority figures. - Clinical Intake Assessment Addendum dated 1/25/22 included "requires constant supervision around the clock." - Clinical Intake Assessment dated 8/10/21 included reports of inappropriate touching of 	V 296		

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V 296	<p>Continued From page 6</p> <p>females.</p> <p>During interview on 7/21/22 client #2 stated staff #2/the Assistant Operations Manager drove him and his peers to the summer camp program alone, with no other staff.</p> <p>Review on 7/21/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> - 17 year old male admitted 12/06/17. - Diagnoses included Disruptive Mood Dysregulation Disorder; Oppositional Defiant Disorder; and Adjustment Disorder with anxiety and depression. <p>During interview on 7/21/22 client #3 stated:</p> <ul style="list-style-type: none"> - He did not attend the summer camp program because he would "take things from others." - Staff #2/the Assistant Operations Manager drove him and his peers to the summer camp program alone, with no other staff. - He rode with staff #2/the Assistant Operations Manager and his peers to the summer camp program and returned to the facility after the others were dropped off at camp. - The Operations Manager rode with them some days, but not on 7/21/22. <p>During interview on 7/21/22 staff#2/the Assistant Operations Manager stated:</p> <ul style="list-style-type: none"> - A minimum of 2 staff were always present with the clients. - A third shift staff would accompany him when he had to transport the clients in the mornings. - "I might have to do it alone every now and then because the third shift staff might have to leave." <p>During interview on 7/21/22 the Operations Manager stated:</p> <ul style="list-style-type: none"> - There was always a minimum of 2 staff present with the clients. 	V 296		

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V 296	Continued From page 7 - Clients #1 and #2 and a peer from a sister facility attended the "summer camp" program; the last day of camp was 7/21/22. - The "summer camp" was operated by a privately owned agency. - Camp activities included science and technology activities and outings. - The clients' guardians gave consent for them to attend camp. - He offered to send 2 staff to the camp for client supervision, but "they said they didn't want us there, that they had their own police force." - 2 staff were present when clients were transported. - He was not aware staff#2/the Assistant Operations Manager drove the clients and their peer to "summer camp" without a second staff present. - He understood minimum staffing requirements.	V 296		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe, clean and attractive manner. The findings are: Observation on 7/21/22 at approximately 10:30	V 736		

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V 736	<p>Continued From page 8</p> <p>am of the facility revealed:</p> <ul style="list-style-type: none"> - The ceiling in the living room was heavily discolored in a circular pattern around the ceiling fan. - A crack, approximately 8 inches long to the wall at the top of the closet door molding in the living room. - The inside top of the microwave appeared burned and rusty. - The handle of the small chest freezer in the kitchen area was held on with clear packing type tape. - Numerous approximately 5 inch plastic disks adhered to the walls throughout the facility. - The popcorn finish on the hall ceiling was peeling off. - The finish on the hall bathroom counter was worn and faded. - Heavy caulking around the bathtub was rough and hand black stains. - The floor in front of the bathtub felt "spongy" when stepped upon. - An approximate 4 inch by 4 inch repair to the wall behind client #1's bedroom door was loose and separated from the wall surface. - Unfinished repair to client #2's bedroom door. - Unfinished repair to the wall near the closet door in client #3's bedroom. - The drywall surface behind client #3's wardrobe cabinet was torn. - 2 unfinished repairs approximately 8 inches by 8 inches and 4 inches by 10 inches to the wall near client #3's wardrobe cabinet. - Scuffs and stains to client #3's bedroom door. - The air return grate in the hallway ceiling was rusty and dusty. - Gutters around the exterior of the facility were separated from the structure. <p>During interview on 7/21/22 the Operations</p>	V 736		

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V 736	<p>Continued From page 9</p> <p>Manager stated:</p> <ul style="list-style-type: none"> - Damage to facility walls was routine for a "level 3" facility. - He was aware of some of the cited issues, such as the popcorn finish peeling from the ceilings. - Gutters were not required by rule and if he took them down completely the issue would be resolved. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		