

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL080-122</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>06/21/2022</b>
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

**CHANCES GROUP HOME**

**712 WEST FISHER STREET  
SALISBURY, NC 28144**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual and follow up survey was completed on June 21, 2022. Deficiencies were cited.  The facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.  The facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing  10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present	V 296		

**DHSR - Mental Health**

**JUL 15 2022**

**Lic. & Cert. Section**

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

*President* 7/18/2022

(X6) DATE

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER  <b>CHANCES GROUP HOME</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>712 WEST FISHER STREET SALISBURY, NC 28144</b>		
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V 296	<p>Continued From page 1</p> <p>and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on interview, record review, and observation, the facility failed to ensure minimum staffing ratios of two staff for up to four adolescents. The findings are:</p> <p>Review on 6/20/22 and 6/21/22 of Client #2's record revealed: -Admitted 5/18/21; -Diagnosed with Attention Deficit Hyperactivity Disorder, Conduct Disorder; -15 years old.</p> <p>Review on 6/20/21 and 6/21/22 of Client #3's record revealed: -Admitted 6/1/22;</p>	V 296		

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V 296	Continued From page 2  -Diagnosed with Attention Deficit Hyperactivity Disorder, Oppositional Defiant Disorder; -17 years old.  Observation on 6/20/22 at approximately 8:30am-9:10am revealed: -One staff (Qualified Professional (QP)) alone with four clients; -Associate Professional (AP) arrived at 9:10am.  Interview on 6/20/22 with the QP revealed: -Alone with four clients; -Second staff will arrive by 10am.  Interview on 6/20/22 with the Licensee revealed: -Acknowledged only one staff was working at the facility with four clients present this morning; -Would ensure two staff with up to four clients in the future.	V 296	Per Rule on staff to client ratio, NewPath will Correct the staffing issue. A Staff member came in late that day. We are still recovering from the staffing issues due to the pandemic. We are making all the necessary adjustments to ensure that the rule is being met.	06/20/2022
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on interview and observation, the facility failed to ensure hot water temperature was maintained between 100-116 degrees Fahrenheit. The findings are:	V 752		

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V 752	<p>Continued From page 3</p> <p>Observation on 6/20/22 at approximately 9:30am-9:40am revealed: -Water temperature at the kitchen sink and the bathroom registered 124 degrees Fahrenheit.</p> <p>Interviews on 6/20/22 with Clients #1, #2, and #3 revealed: -Never experienced a burn or injury due to the hot water temperature being too high.</p> <p>Interviews on 6/20/22 with the Associate Professional (AP) and Qualified Professional (QP) revealed: -Clients #1, #2, and #3 never complained the hot water temperature was too high or reported a burn as a result of the hot water temperature; -QP would lower the hot water temperature immediately.</p>	V 752	<p>The water temperature has been regulated. We had consumers complaining about the water being cold after one person takes a shower. We have since adjusted the temperature so that it is within the state guidelines. We will be checking water temps daily to make sure we stay withing regulations.</p>	06/20/2022