

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/07/2022  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34G111</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>06/22/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>PILOTVIEW</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>209 PILOT VIEW DRIVE KING, NC 27021</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 227	<p><b>INDIVIDUAL PROGRAM PLAN</b> CFR(s): 483.440(c)(4)</p> <p>The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section. This STANDARD is not met as evidenced by: Based on observations, review of records and interviews, the individual support plan (ISP) failed to have guidelines to meet the identified client needs for 1 of 4 sampled clients (#2) relative to bathroom routine and privacy. The finding is:</p> <p>Observations in the group home on 6/21/22 at 4:30 PM revealed client #2 to listen to music and blow bubbles on the front porch. Continued observation at 4:45 PM revealed client #2 to walk inside the house and staff B to prompt the client to wash his hands. Further observation revealed client #2 to enter the bathroom leaving the door open, to wash his hands, to urinate in the toilet not flushing and to exit the bathroom.</p> <p>Observations in the group home on 6/22/22 at 7:57 AM revealed client #2 to sit at the dining room table with blocks in a clear bin. Continued observation at 8:30 AM revealed client #2 to go into the bedroom. Further observation at 8:33 AM revealed the client to exit the bedroom, walk into the bathroom to urinate leaving the door open. The client then exited the bathroom without washing hands or flushing the toilet. Subsequent observation at 8:34 AM revealed client #2 to sit at dining room table with blocks.</p> <p>Review of the records for client #2 on 6/22/22 revealed PCP dated 4/1/22. Continued review of the PCP revealed goals to chew food completely between bites, to use the van running board,</p>	W 227			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 227	Continued From page 1 wash hands with soap and water, choose an activity with at least 2 items of choice, wipe down all bathrooms, clean and sanitize his play blocks, and take laundry to washing machine. Further review of the PCP revealed a skills assessment dated 4/1/22. Subsequent review of the skills assessment revealed client #2 to care for self at toilet completely with no incontinence.	W 227			
W 249	PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1)  As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.  This STANDARD is not met as evidenced by: Based on observation, interviews and record review, the facility failed to ensure a continuous active treatment program consisting of needed interventions were implemented as identified in the person centered plans (PCPs) for 2 of 4 sampled clients (#1 and #2). The findings are:  A. The team failed to implement a training objective relative to medication administration,	W 249			

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W 249	<p>Continued From page 2</p> <p>pouring Ensure into a cup and participating in choosing activities were implemented for client #1. For example:</p> <p>Observations in the group home on 6/21/22 from 4:30 PM to 6:00 PM revealed 120 minutes of unengaged time for client #1 to sit on the couch with the television on baseball, to sit on the porch, and to eat his dinner meal. At no time during the observation did staff provide active treatment to properly engage client #1 with participation.</p> <p>Observation in the group home on 6/22/22 at 7:00 AM revealed client #1 to participate in medication administration. Continued observation revealed client #1 to take all medications with a cup of water that included polyethylene glycol powder. Further observation at 7:12 AM revealed client #1 to exit the medication room without his drink cup and walk into the kitchen for breakfast meal. Subsequent observation revealed staff C to pour nutritional shake into cup for client. At no time during the observation was staff observed to prompt client #1 to pour his nutritional shake into the cup.</p> <p>Review of the record on 6/22/22 for client #1 revealed a PCP dated 7/1/22 that indicated the client has the following diagnosis: profound IDD, obsessive compulsive disorder, and ingesting non-nutritive items. Continued review of the PCP revealed client #1 has the following program goals: carry water cup to kitchen after medication administration, carry an item to hamper after showering, pour Ensure into a cup, participate in choosing activities, roll/toss ball to staff 3 times a week and to place his feet on running board of van before standing. Further review of the PCP revealed client #1 should be prompted to carry</p>	W 249			

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W 249	<p>Continued From page 3</p> <p>his water cup to the kitchen and place in the sink after med pass. Subsequent review of the PCP revealed client #1 should be prompted to participate in choosing activities and pouring Ensure into a cup.</p> <p>Interview with the facility director and residential manager (RM) on 6/22/22 verified that client #1's goals are current. Continued interview with the RM revealed that staff should have prompted client #1 to take his water cup to the kitchen and place the cup in the sink. Further interview with the RM verified that staff should have prompted client #1 to pour nutritional shake into a cup and staff should have properly engaged the client to participate in choosing activities.</p> <p>B. The team failed to implement a training objective for client #2 relative to hand washing. For example:</p> <p>Observations in the group home on 6/21/22 at 4:45 PM revealed client #2 to walk inside the house and staff B to prompt the client to wash his hands. Continued observation revealed client #2 to enter the bathroom and to exit the bathroom not washing his hands.</p> <p>Observations in the group home on 6/22/22 at 8:33 AM revealed client to walk into bathroom to urinate and exit bathroom without washing hands. Continued observation at 8:34 AM revealed client #2 to sit at dining room table with blocks.</p> <p>Review of the record on 6/22/22 for client #2 revealed an PCP dated 4/1/22 indicated the client has the following diagnosis: profound I/DD, hypertension, hypercholesterolemia. Continued review of the PCP revealed client #2 has the</p>	W 249			

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W 249	<p>Continued From page 4</p> <p>following program goals: to chew food completely between bites, to use the van running board, wash hands with soap and water, choose an activity with at least 2 items of choice, wipe down all bathrooms, clean and sanitize his play blocks, and take laundry to washing machine. Further review of the PCP revealed client #2 should be prompted to wash hands with soap and water.</p> <p>Interview with the facility director and RM on 6/22/22 revealed that client #2 has a program goal to wash hands with soap and water. Continued interview with the facility director and RM revealed that all of client #2's goals are current. Further interview with the RM verified that staff should be implementing client #2's hand washing goal.</p>	W 249			