

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-071	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 06/28/2022
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NAME OF PROVIDER OR SUPPLIER WEST MARION SUPERVISED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 145 LUKIN STREET MARION, NC 28752
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on June 28, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <ol style="list-style-type: none"> (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p>	V 108		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 108	Continued From page 1 (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients. This Rule is not met as evidenced by: The facility failed to ensure that staff were trained in basic first aid and cardiopulmonary resuscitation (CPR) for 1 of 3 audited staff (Staff #1). The findings are: Review on 6-22-22 of Staff #1 file revealed: -Hire date of 1-20-22. -No evidence of first aid/CPR certification. Interview on 6-23-22 with Staff #1's revealed: -He was certified and kept the physical card in his wallet. -He lost the card when he was robbed " ...about a year ago." Interview on 6-22-22 with the Qualified Professional revealed: -"[Staff #1] was certified when he came to us from another job." -Staff #1 does not have the card. -"It is what it is. We will take the hit on that." -Staff work an alternating shift schedule with only one staff working in the home at a time.	V 108		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION	V 118		

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V 118	<p>Continued From page 2</p> <p>REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current and failed to follow the written order of a</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>physician for 3 of 3 audited clients (Client #1, Client #2 and Client #3). The findings are:</p> <p>Review on 6/22/22 of Client #1's record revealed: -Date of Admission-1/6/22 -Diagnoses included- Mild ID (Intellectual Disability), Schizoaffective Disorder, HTN (hypertension), Hyperlipidemia, GERD (Gastroesophageal Reflux Disease), Hypothyroidism, Type II Diabetes, Personality Disorder with antisocial traits.</p> <p>Review on 6/22/22 of physician ordered medications dated 1/25/22 for Client #1 included: -Atorvastatin Calcium 40mg (milligram) (cholesterol)- take 1 tablet (tab) at bedtime. -Calcium Citrate 950mg (supplement) - take 2 tabs twice a day. -Clonazepam 1mg (anxiety)- take 1 tab twice a day. -Clozapine 100mg (antipsychotic)- 2 tabs at night. -Guanfacine 1mg (high blood pressure)1 tab three times daily. -Haloperidol 5mg (antipsychotic) 1 tab twice a day. -Prazosin 2mg (antihypertension) 1 tab every night. -Pre-natal formula (supplement)- daily with dinner. -Divalproex Sodium 500mg (bipolar) 2 tabs twice daily.</p> <p>Review on 6/22/22 of MARs for Client #1 from April-June 2022 revealed: -Atorvastatin Calcium was blank on 5/31/22. -Calcium Citrate was blank on 5/31/22 PM dose. -Clonazepam was blank on 5/31/22 PM dose. -Clozapine was blank on 5/31/22. -Guanfacine was blank on 5/31/22 4PM and 8PM doses.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-Haloperidol was blank on 5/31/22 PM dose. -Prazosin was blank on 5/31/22. -Pre-natal formula was blank on 5/31/22. -Divalproex Sodium was blank on 5/31/22 PM dose.</p> <p>Review on 6/22/22 of Client #2's record revealed: -Date of Admission-1/3/22 -Diagnoses included- Mild ID, Bipolar Disorder without psychotic features, Paranoid Schizophrenia, Nicotine Dependence, Alcohol Dependence, Diabetes</p> <p>Review on 6/22/22 of physician ordered medications dated 1/25/22 for Client #2 included: -Haloperidol 10mg (antipsychotic) 1 tab every AM and midday. -Sertraline 150mg (antidepressant) 1 tab at night.</p> <p>Review on 6/22/22 of MARs for Client #2 from April-June 2022 revealed: -Haloperidol was blank on 5/21/22 and 5/22/22 for PM doses. -Sertraline was circled on 5/5/22-5/8/22 and 5/10/22. Exceptions noted medication was not available for administration for all 5 days.</p> <p>Review on 6/22/22 of Client #3's record revealed: -Date of Admission-10/1/19 -Diagnoses included- Diabetes mellitus Type II, Hyperlipidemia, GERD, COPD (Chronic Obstructive Pulmonary Disease), HTN (Hypertension), Mild ID, Schizophrenia, Bipolar Disorder, insomnia, DPN (Dermatosis Papulosa Nigra), CAD (coronary artery disease), Parkinson's Disease, Degenerative Disc Disease with bilateral leg weakness.</p> <p>Review on 6/22/22 of physician ordered medications dated 1/25/22 for Client #3 included:</p>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -Asenapine 10mg (antipsychotic) 1 tab under the tongue twice daily. -Carbidopa-Levodopa 25-100mg (Parkinson's) 1 tab 4 times daily. -Diclofenac Sodium 1% gel (anti-inflammatory) apply 4 grams to affected knee 4 times daily ordered 4/6/22. <p>Review on 6/22/22 of MARs for Client #3 from April-June 2022 revealed: Asenapine was circled on 4/29/22 am dose. Exceptions noted medication was not available for administration.</p> <ul style="list-style-type: none"> -Carbidopa-Levodopa was blank on 6/21/22 at the 12 pm dose -Diclofenac was blank on 6/21/22 at the 12 pm dose <p>Interview on 6/23/22 with the Staff #3 revealed:</p> <ul style="list-style-type: none"> -She was a certified paramedic. -She was responsible for medication oversight and for reorders/refills as well as training staff to use their MAR system. -Client #1 likely did receive his medications the evening of 5/31/22 as staff apparently failed to save their entries into the electronic system. There were no extra medications when she reviewed the actual medication packets. -Client #2 missed his Sertraline for 5 days because staff did not inform her that he was out of medications. -Client #3 did receive his Asenapine on 4/29/22 although it was late, as she picked up the prescription on her way in to work that morning. She was unable to change the electronic MAR since it was already marked as not available. -Client #3 also received the Carbidopa-Levodopa and the Diclofenac on 6/21/22 while he was on a community outing with the day program. Staff were unable to sign the MAR since they were in 	V 118		

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V 118	<p>Continued From page 6</p> <p>the community.</p> <p>-She had provided numerous trainings for staff to remind them of the need to notify her in a timely manner when medications needed reorder. She also provided several trainings on the electronic MAR system.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		