

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL035-078	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/03/2022
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NAME OF PROVIDER OR SUPPLIER FRANKLIN COUNTY GROUP HOME #1	STREET ADDRESS, CITY, STATE, ZIP CODE 663 MOULTON ROAD LOUISBURG, NC 27549
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 6/3/22. Complaint #NC00188027 was unsubstantiated. Complaint #NC00188758 was substantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and currently has a census of 3. The survey sample consisted of audits of 3 current clients and 1 former client.</p> <p>A sister facility is identified in this report. The sister facility will be identified as sister facility C.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained</p>	V 108		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 108	<p>Continued From page 1</p> <p>to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that staff were currently trained in CPR (Cardiopulmonary Resuscitation)/First Aid for 1 of 1 current staff (#5) and 1 of 1 former staff (FS #6). The findings are:</p> <p>Review on 5/24/22 of staff #5's record revealed:</p> <ul style="list-style-type: none"> - Was re-hired on 12/27/21 - Title: Direct Support Professional - CPR/First Aid certificate expired 10/2021 <p>Review on 5/24/22 of FS #6's record revealed:</p> <ul style="list-style-type: none"> - Hired: 1/1/21 - Resigned: 4/27/22 - Title: House Manager - CPR/First Aid certification expired 1/2022 <p>Interview on 5/25/22 FS #6 reported:</p> <ul style="list-style-type: none"> - She was behind on her CPR/First Aid prior to her resigning from the company. - She worked alone on her shift. <p>Interview on 5/24/22 the Executive Director</p>	V 108		

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V 108	Continued From page 2 reported: - She went over a list of trainings in their monthly meetings. - Staff had missed some trainings due to lack of staffing. - It's the house manager's responsibility to schedule trainings. - There was no house manager at this facility. - They were starting to get the trainings done although some were late.	V 108		
V 121	27G .0209 (F) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure psychotropic drug regimen reviews were completed for 2 of 3 audited clients (#1, #3). The findings are: Review on 5/25/22 of Client #1's record revealed:	V 121		

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V 121	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Admitted: 5/6/08 - Diagnoses: Rule out Depressive disorder (d/o), Moderate Intellectual Disability, Unspecified Anxiety d/o and Unspecified Bipolar d/o - FL2 dated 1/5/21 revealed: <ul style="list-style-type: none"> - Aripiprazole 10 milligram (mg) tablet (tab) (depression) - Divalproex 250 mg (bipolar) - FL2 dated 1/6/22 revealed: <ul style="list-style-type: none"> - Aripiprazole 5 mg tab - Divalproex 250 mg - Last drug regimen review completed 6/1/21 <p>Review on 5/25/22 of Client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 7/17/06 - Diagnoses: Psychotic d/o, Severe Intellectual Developmental d/o and Moderate Mental Retardation - FL2 dated 1/13/21 revealed: <ul style="list-style-type: none"> - Benztropine Mes 2 mg tab (involuntary movements) - Perphenazine 4mg tab (schizophrenia) - FL2 dated 1/14/22 revealed: <ul style="list-style-type: none"> - Benztropine Mes 2 mg tab - Perphenazine 4mg tab - Last drug regimen review completed 6/1/21 <p>Interview on 5/25/22 the Executive Director reported:</p> <ul style="list-style-type: none"> - She "believed" they were behind on having medication reviews - Called the pharmacy this morning, 5/25/22, to see if they had another review on file and was told they didn't - The pharmacist was in the process of doing a review now to get them on schedule 	V 121		
V 290	27G .5602 Supervised Living - Staff	V 290		

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V 290	<p>Continued From page 4</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of</p>	V 290		

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V 290	<p>Continued From page 5</p> <p>secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure a minimum number of staff present to supervise 3 of 3 audited clients (#1, #2 & #3). The findings are:</p> <p>Review on 5/25/22 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 5/6/08 - Diagnoses: Rule-Out Depressive disorder and Moderate Intellectual Disability <p>Review on 5/25/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 7/10/78 - Diagnosis: Moderate Intellectual Developmental disability <p>Review on 5/25/22 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 7/10/06 - Diagnoses: Psychotic Disorder, NOS (None otherwise specified), Severe Intellectual Developmental disorder and Moderate Mental Retardation <p>Interview on 5/25/22 staff #5 reported:</p> <ul style="list-style-type: none"> - She worked as a Direct Care Professional - Worked 2nd shift, 3pm - 11pm but had been helping out with the mornings and transportation of the clients to and from day programs - Clients attend the day program everyday except Friday. - The clients went to Sister Facility C on Friday, 	V 290		

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V 290	<p>Continued From page 6</p> <p>5/20/22, because she had medication training.</p> <ul style="list-style-type: none"> - Client #3 had COVID back in February 2022 and then FS (Former Staff) #6 caught it so the clients went to Sister Facility C for that day because there was no staff available. - "Can't leave the clients by themselves." <p>Interview on 6/2/22 FS #6 reported:</p> <ul style="list-style-type: none"> - These client's were dropped off at Sister Facility C several times. - She and another staff were out for a few days back in February 2022 and the clients went to Sister Facility C until they were picked up by the weekend person that evening. - The clients were dropped off at Sister Facility C every day the week she was out sick in February. - The home manager would be the only staff at Sister Facility C with her clients as well as the clients that were dropped off. <p>Interview on 5/25/22 the Executive Director stated:</p> <ul style="list-style-type: none"> - Been struggling over the last few months maintaining staff. - The home manager left and they hadn't found a replacement yet. - She had been helping out in the facility since the home manager left. 	V 290		