

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-115	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/24/2022
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NAME OF PROVIDER OR SUPPLIER ALPHA HOME CARE SERVICES, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 130 WHITE OAK DRIVE HENDERSON, NC 27536
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 6/24/22. The complaint was unsubstantiated (intake #NC00189052). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and currently has a census of 3. The survey sample consisted of audits of 2 current clients and 1 former client.</p>	V 000		
V 119	<p>27G .0209 (D) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(d) Medication disposal:</p> <p>(1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion.</p> <p>(2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction.</p> <p>(3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>(4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining</p>	V 119		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 119	<p>Continued From page 1</p> <p>drug supply shall not be held for more than 30 calendar days after the date of discharge.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to dispose of 1 of 2 audited clients' (#2) medication to guard against diversion or accidental ingestion. The findings are:</p> <p>Review on 6/20/22 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 5/19/22 - Diagnosis: Schizoaffective Disorder, Bipolar Type - hospitalization at community hospital 4/13/22-5/19/22 - no physician order for Haldol Deaconates (Dec) 10 milligram (mg) (antipsychotic) <p>Observation on 6/20/22 at 11:35 am of client #2's medication bin revealed:</p> <ul style="list-style-type: none"> - Haldol Dec 10 mg, labeled "Inject 1.5 ml (milliliters), take to the Dr (doctor) office for this," dispensed on 3/9/22 <p>Review on 6/20/22 of client #2's Medication Administration Record (MAR) dated May 2022-June 2022 revealed:</p> <ul style="list-style-type: none"> - no entries for Haldol Dec <p>Interview on 6/20/22 client #2 reported:</p> <ul style="list-style-type: none"> - hospitalized in May 2022 at a community hospital - discharged from the community hospital to the facility 	V 119		

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V 119	<p>Continued From page 2</p> <ul style="list-style-type: none"> - lived previously in a different residential facility prior to hospitalization - no longer on the Haldol Dec - the hospital took her off of it before she came to the facility <p>Interview on 6/20/22 staff #1 reported:</p> <ul style="list-style-type: none"> - client #2 was not on Haldol Dec - was not dispensed at the facility, it had to be administered by the "hospital" - unaware of the medication being in client #2's bin <p>Interview on 6/20/22 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - employed since 1/11/22 with the company - visited the facility 2-3 times a week - responsible for managing the client records, reviewing client medications, staff trainings - was in the process of training a new QP that started 2 weeks ago that would be responsible for the facility - unaware of the medication being in client #2's bin - would get a discontinue order from client #2's physician for the Haldol Dec <p>Interviews between 6/23/22-6/24/22 the Administrator reported:</p> <ul style="list-style-type: none"> - "[client #2] is not on that medication, it is not on the MAR" - "we (the facility) don't need a (discontinue) dc order because she (client #2) was on the medication at the other facility." - "the new FL2 supersedes any medication orders she may have brought with her from the other facility." - "the staff cannot administer the medication, they don't give injections, the hospital does that" - "they removed the medication immediately" 	V 119		

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V 119	Continued From page 3 - "[the QP from a sister facility] took the medication to the pharmacy" this morning (6/24/22).	V 119		