PRINTED: 05/31/2022
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Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL001-215	A. BUILDING: _____ B. WING _____	R 05/24/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ALAMANCE HOMES	625 N MEBANE STREET BURLINGTON, NC 27217

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V 000	INITIAL COMMENTS An annual and follow-up survey was completed on May 24, 2022. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness This facility is licensed for 6 beds and currently has a census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 113	27G .0206 Client Records 10A NCAC 27G .0206 CLIENT RECORDS (a) A client record shall be maintained for each individual admitted to the facility, which shall contain, but need not be limited to: (1) an identification face sheet which includes: (A) name (last, first, middle, maiden); (B) client record number; (C) date of birth; (D) race, gender and marital status; (E) admission date; (F) discharge date; (2) documentation of mental illness, developmental disabilities or substance abuse diagnosis coded according to DSM IV; (3) documentation of the screening and assessment; (4) treatment/habilitation or service plan; (5) emergency information for each client which shall include the name, address and telephone number of the person to be contacted in case of sudden illness or accident and the name, address and telephone number of the client's preferred physician; (6) a signed statement from the client or legally responsible person granting permission to seek	V 113		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Jim B. Rose
TITLE: Owner/Director
(X6) DATE: 06/20/2022

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V 113	Continued From page 1 emergency care from a hospital or physician; (7) documentation of service provided; (8) documentation of progress toward outcomes; (9) if applicable: (A) documentation of physical disorders diagnosis according to International Classification of Diseases (ICD-9-CM); (B) medication orders; (C) orders and copies of lab tests; and (D) documentation of medication and administration errors and adverse drug reactions. (b) Each facility shall ensure that information relative to AIDS or related conditions is disclosed only in accordance with the communicable disease laws as specified in G.S. 130A-143. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure three of three audited clients (#1, #2, and #3)records contained the required information. The findings are: Review on 5/24/22 of Client #1's record revealed: -Admission date of 1/17/22. -Diagnoses of Schizophrenia, Hyperlipidemia and Aggressive with Sexual Assault of a Woman. -There was no chart available. -The record did not have an identification face sheet with the required information. -There was no documentation of the screening or an assessment. -There was no treatment/rehabilitation or service plan. -There was no document of consent for	V 113	Alamance Homes has a new QP in place. They will be assisting with getting all the information that is needed and put in place, for Clients Personal files.	06/10

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V 113	Continued From page 2 permission to seek emergency care. Review on 5/24/22 of Client #2's record revealed: -Admission date of 2/10/22. -Diagnoses of Bipolar Disorder II, PTSD, Social Anxiety, GERD, ADHD, Pseudo Seizure and Asthma. -There was no chart available. -The record did not have an identification face sheet with the required information. -There was no documentation of the screening or an assessment. -There was no treatment/rehabilitation or service plan. -There was no document of consent for permission to seek emergency care. Review on 5/24/22 of Client #3's record revealed: -Admission date of 2/15/22. -Diagnosis of Schizophrenia, Paranoid Type and Hallucinations. -There was no chart available. -The record did not have an identification face sheet with the required information. -There was no documentation of the screening or an assessment. -There was no treatment/rehabilitation or service plan. -There was no document of consent for permission to seek emergency care. Interview on 5/24/22 with the Qualified Professional revealed: -She provided contract services to the facility. -She met with the clients once a month. -Her contract did not say she was responsible for maintaining client records. -She was not responsible for completing screenings or assessments only when asked. -Confirmed she was responsible for working on	V 113	Alamance Homes has a new QP in place. They will be assisting with getting all the information that is needed and put in place, for Clients Personal file. Alamance Homes has a new QP in place. They will be assisting with getting all the information that is needed and put in place, for Clients Personal file.	06/10 06/10

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V 113	Continued From page 3 and completing client's treatment plans. Interview on 5/24/22 with the Owner revealed: -The QP was responsible for completing screenings and/or assessments. -The QP was responsible for completing client's treatment plans. -He had a difficult time obtaining documentation from the QP. -The QP last day would be 5/31/22. -He hired a new QP that would start June 1, 2022. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 113	We have a new QP in Place that will be assisting with all proper paper work.	6/10
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum	V 290		

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V 290	Continued From page 4 of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assess and document client's capability of having unsupervised time in the home and community in the treatment plan affecting of one of three audited clients (#2). The findings are: Review on 5/24/22 of Client #2's record revealed: -Admission date of 2/10/22. -Diagnoses of Bipolar Disorder II, PTSD, Social Anxiety, GERD, ADHD, Pseudo Seizure and Asthma. -There was no Treatment Plan in the record.	V 290		

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V 290	Continued From page 5 -There was no evidence of an assessment for unsupervised time in the community. Interview on 5/24/22 with the Qualified Professional revealed: -Confirmed client #2 had 2 hours of unsupervised time in the community. -There should be an unsupervised document in the client's record. Interview on 5/24/22 with the Owner revealed: -Confirmed the QP was responsible for assessing clients for unsupervised time. -The QP was responsible for maintaining client records. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 290	Alamance Homes has Contacted Client's Treatment Team, Guardian and QP for documentation to be put in place for Client's unsupervised time.	06/10
V 500	27D .0101(a-e) Client Rights - Policy on Rights 10A NCAC 27D .0101 POLICY ON RIGHTS RESTRICTIONS AND INTERVENTIONS (a) The governing body shall develop policy that assures the implementation of G.S. 122C-59, G.S. 122C-65, and G.S. 122C-66. (b) The governing body shall develop and implement policy to assure that: (1) all instances of alleged or suspected abuse, neglect or exploitation of clients are reported to the County Department of Social Services as specified in G.S. 108A, Article 6 or G.S. 7A, Article 44; and (2) procedures and safeguards are instituted in accordance with sound medical practice when a medication that is known to present serious risk to the client is prescribed. Particular attention shall be given to the use of neuroleptic medications.	V 500		

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V 500	Continued From page 6 (c) In addition to those procedures prohibited in 10A NCAC 27E .0102(1), the governing body of each facility shall develop and implement policy that identifies: (1) any restrictive intervention that is prohibited from use within the facility; and (2) in a 24-hour facility, the circumstances under which staff are prohibited from restricting the rights of a client. (d) If the governing body allows the use of restrictive interventions or if, in a 24-hour facility, the restrictions of client rights specified in G.S. 122C-62(b) and (d) are allowed, the policy shall identify: (1) the permitted restrictive interventions or allowed restrictions; (2) the individual responsible for informing the client; and (3) the due process procedures for an involuntary client who refuses the use of restrictive interventions. (e) If restrictive interventions are allowed for use within the facility, the governing body shall develop and implement policy that assures compliance with Subchapter 27E, Section .0100, which includes: (1) the designation of an individual, who has been trained and who has demonstrated competence to use restrictive interventions, to provide written authorization for the use of restrictive interventions when the original order is renewed for up to a total of 24 hours in accordance with the time limits specified in 10A NCAC 27E .0104(e)(10)(E); (2) the designation of an individual to be responsible for reviews of the use of restrictive interventions; and (3) the establishment of a process for appeal for the resolution of any disagreement	V 500		

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V 500	Continued From page 7 over the planned use of a restrictive intervention. This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to implement a policy meeting general statue 122C-62 (b) (e) when restricting client rights for six of six clients (#1,#2, #3,#4 #5 #6). The findings are: Observation on 5/24/22 at 8:45 a.m. revealed: -The kitchen door was locked preventing clients from entering. During interviews with Client #1, Client #2, Client #3, Client #4, Client #5 and Client #6 revealed: -The kitchen door stayed locked throughout the day. -They were only allowed in the kitchen when it was time to eat. Interview on 5/24/22 with Staff revealed: -The kitchen door was always locked since she started working over 3 years. -She did not know the reason the kitchen door had to stay locked. Interview on 5/24/22 with the Owner revealed: -The kitchen door was locked to prevent a client from taking and eating raw meat. -He reported that client would also eat other clients' food. -He was unaware the kitchen door could not be locked.	V 500	The kitchen door remains unlocked.	06/01
V 510	27D .0302 Client Rights - Client Self-Governance	V 510		

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V 510	Continued From page 8 10A NCAC 27D .0302 CLIENT SELF-GOVERNANCE In a day/night or 24-hour facility, the governing body shall develop and implement policy which allows client input into facility governance and the development of client self-governance groups. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to implement policy which allowed client's input into facility governance and the development of client self-governance groups. The findings are: Interview on 5/24/22 with clients' #1, #, #3, #4, #5 and #6 record revealed: -They reported there was a lot of frozen prepared meals. -They did not help with the decision of the menu. -They wanted healthier meals and freshly prepared. Interview on 5/24/22 with the Owner revealed: -Shopping was done weekly. -Confirmed clients did not provide input into the menu. -There were no governance meetings with clients.	V 510	Client's are always giving input on meals. We try to keep all 6 clients happy. We alternate the meals from week to week. Random meats and always provide Vegetables.	06/01
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	Continued From page 9 This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the facility grounds were maintained in a safe, clean and attractive manner. The findings are: Observation on 5/24/22 at 11:00 a.m. revealed: -The tile floor in the kitchen near the refrigerator was torn. -The hallway bathroom tile floor was torn. -The top part of the bathroom sink was disconnected from the wall -There was corrosion around the faucet in the bathroom sink -There was black mole around the bathtub. -The bathroom door plaster was cracked and peeling. -There was dirt and rust on the hallway wall vent. -The walls and doors in the house was stained and needed to be painted. -There was no light in the foyer area upon walking in the front door. -There was no ceiling light or lamp in the hallway. -The first bedroom to the right wall plaster was peeling. -The bedroom in the back had the following issues: -carpet was dirty and stained. -One dresser was missing a top dresser draw. -One dresser had something place under the bottom for balance. Interview on 5/24/22 with the Owner revealed: -The carpet was steamed cleaned several times. -He would follow-up and fix the other issues in the home.	V 736		

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V 736	Continued From page 10 This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736	Alamance Homes has Contacted the owner of the property for the things he is responsible for fixing. We have hired out Contractors for the other deficiencies we are responsible for fixing.	06/20

1806 Jeffries Cross Rd.
Burlington, NC 27217
FAX: 336-229-5118
PHONE: 336-266-7073

Alamance Homes LLC

Fax

To:	Caitlin Hicks	**From:**	Timmy Rogers
Fax:	919-715-8078	**Pages:**	11
Phone:	919-855-3963	**Date**	
Re:		**cc:**	

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Comments:

DHSR- Survey Results, Plan of Correction.