

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHH0976	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/14/2022
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NAME OF PROVIDER OR SUPPLIER CAROLINA DUNES BEHAVIORAL CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 2050 MERCANTILE DRIVE LELAND, NC 28451
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on June 14, 2022. The complaint was substantiated (intake #NC00189685). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment Facility for Children and Adolescents.</p> <p>This facility is licensed for 72 and currently has a census of 58. The survey sample consisted of an audit of 1 current client.</p>	V 000		
V 110	<p>27G .0204 Training/Supervision Paraprofessionals</p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and 	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 110	<p>Continued From page 1</p> <p>(7) clinical skills. (f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, one of four audited paraprofessional staff (staff #1) failed to demonstrate the knowledge skills and abilities required by the population served. The findings are:</p> <p>Review on 6/14/22 of client #1's record revealed: -14 year old female -Admission date of 2/2/22 -Diagnoses of Major Depressive Disorder</p> <p>Review on 6/14/22 of facility Incident Report for client #1 dated 5/16/22 revealed: -Client #1 had been in an altercation with several peers on the 300 hall at approximately 4pm. -Several peers were viewed pulling at client #1 ' s legs and pushing her as she attempted to enter a dayroom. -Staff #3 intervened and brought client #1 to safety room. -Client #1 complained of arm pain and was escorted for evaluation by nurse, -Client #1 was provided ice and ibuprofen for arm pain. -Evaluation of client #1 ' s arm revealed a bruise and slight swelling,</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>Observation at approximately 4pm on 6/14/22 of facility security video dated 5/16/22 revealed:</p> <ul style="list-style-type: none"> -Client #1 was observed sitting in the floor of the 300 hall outside the closed dayroom. -Client #1 attempted to make entry into the dayroom from the seated position, as the dayroom door opened. -Client stuck her arm into the open door and attempted to scoot in, but she was denied access by the clients on the inside of the room. -Two clients came out and attempted to pull client #1 out of the doorway of the dayroom by her feet. -Unknown clients were heard yelling that client #1 was attempting to get into the dayroom. -As the two clients came out of the day room and attempted to grab client #1 ' s feet, Staff #1 (located outside the day room) turned and walked back up the hallway to notify staff #2. -The time between staff #1 turning to get staff assistance and staff #3 ' s entrance was under 5 seconds. -As staff #1 was notifying staff #2, staff #3 entered the hallway and directed the clients to stop their activity. -The clients immediately complied with staff #3 ' s directive and staff #2 is also viewed entering the hall from the med room at that time. -Staff #3 is seen attending to client #1 and walking her off camera. <p>Interview on 6/14/22 client #1 stated:</p> <ul style="list-style-type: none"> -She had been at facility for few months. -She had been in an altercation with peers several weeks earlier on an unknown date. -While on restriction on the 300 hall, she attempted to enter a dayroom and was stopped by peers. -She had been placed on restriction from the dayroom for behaviors exhibited earlier. -While sitting outside the dayroom on the floor, 	V 110		
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V 110	<p>Continued From page 3</p> <p>she tried forcing her way in to the dayroom by sticking her arm into the door.</p> <ul style="list-style-type: none"> -Several peers tried pushing her out of the dayroom and attempted to force the door closed. -Two other peers tried grabbing her feet and began pulling her in an attempt at stopping her from entering the room. -She felt staff should have intervened and did not try stopping her peers. -She was seen by a nurse for pain in her arm right away and evaluated over the next several days. -X-rays were taken of her arm and there were no injuries. <p>Interview on 6/14/22 Staff #2 stated:</p> <ul style="list-style-type: none"> -She had been at the facility for over a year. -She had been working on the shift where client #1 had an altercation with peers outside the day room. -She had been working in the med-room at the time of the incident on the 300 hall. -She heard commotion in the hall and by the time she got into the hall her co-workers had already addressed the issue. -Staff #1 had been in the hall observing client #1 at the time of the incident. -She did not view what occurred. <p>Interview on 6/14/22 staff #3 stated:</p> <ul style="list-style-type: none"> -She had been with facility for approximately 2 years. -She had been working on the shift where client #1 had an altercation with peers outside the day room. -She was at the nurse station and could see videos of the hallways. -From the live video, she witnessed client #1 ' s attempts to enter the dayroom from a seated position and client #1 ' s peers attempting to push 	V 110		

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V 110	<p>Continued From page 4</p> <p>her out.</p> <ul style="list-style-type: none"> -She then witnessed client #1 ' s peers coming out and attempt to grab at client #1 ' s legs in an attempt to pull her from the day room. -She ran into the 300 hall and intervened to stop the situation from escalating. -Client #1 ' s peers immediately released client #1 and she then escorted client #1 to be evaluated by a nurse. -She was only a couple of seconds away from the hall and was able to intervene quickly. -She felt the need to intervene due to staff not taking action quickly enough. The staff present did not try to stop the girls. <p>*Staff #1 was unable to be reached for interview.</p>	V 110		