

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL043047</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>06/27/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PROFESSIONAL FAMILY CARE HOME #4</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>122 ORCHARD CREST CIRCLE SANFORD, NC 27330</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on 6/27/22. The complaint was unsubstantiated (intake #NC00190257). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the home was maintained in a safe, clean and attractive manner. The findings are:</p> <p>Observation on 6/27/22 at 10:38 am during the facility tour revealed:</p> <ul style="list-style-type: none"> <li>- Hall bathroom</li> <li>- hall bathroom toilet was loose at the base and rocked back and forth</li> </ul>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- Hallway</li> <li>- hall ceiling light fixture had 3 bulbs out</li> <li>- furnace filter was dirty</li> <li>- furnace filter grill was loose and would not latch</li> <li>- Client #3's bedroom</li> <li>- one bulb out in the ceiling light fixture</li> <li>- ceiling light fixture was missing fixture cover</li> <li>- Client #2's bedroom</li> <li>- ceiling light fixture missing fixture cover</li> <li>- door would not latch, missing door strike plate</li> <li>- Client #1's bedroom:</li> <li>- 3 bulbs out in fan/light fixture</li> <li>- 1 bulb out over vanity over sink</li> <li>- Garage</li> <li>- missing overhead light bulb</li> <li>- light switch to the garage taped over</li> <li>- no electrical light in the garage, must open the garage door to let in light</li> <li>- washer and dryer against the back wall plugged in</li> <li>- rusted refrigerator with water leaking on the floor</li> <li>- Facility Exterior</li> <li>- exterior dryer duct was bent and clogged</li> <li>- crawl space door had a separation between the door and the metal facing</li> <li>- one car with right front passenger tire flat in the side yard</li> <li>- one truck behind the facility in the back yard</li> </ul> <p>Interview on 6/23/22 staff #1 reported:</p> <ul style="list-style-type: none"> <li>- facility repairs were reported to the Residential Director/Qualified Professional</li> </ul>	V 736		

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V 736	<p>Continued From page 2</p> <p>(RD/QP)</p> <ul style="list-style-type: none"> <li>- the RD/QP would "take care of it"</li> </ul> <p>Interview on 6/23/22 staff #2 reported:</p> <ul style="list-style-type: none"> <li>- facility repairs were reported to the RD/QP</li> <li>- thought the facility had a maintenance person that would do the repairs</li> <li>- repairs were usually done in a few days</li> <li>- the car had been parked beside the facility for "2 months or longer"</li> <li>- the car did not run</li> <li>- the truck had been parked behind the facility for "a month"</li> <li>- the truck ran and could be moved</li> <li>- unaware of who the vehicles belonged to</li> </ul> <p>Interview on 6/27/22 the House Manager reported:</p> <ul style="list-style-type: none"> <li>- facility repairs were reported to the RD/QP</li> <li>- once reported, he believed the company had a maintence person that would make repairs</li> <li>- the car parked beside the facility was his car</li> <li>- did not have a key for the car</li> <li>- he would have to call the dealership and get a key made for the car</li> <li>- would move the car as soon as he had access</li> </ul> <p>Interview on 6/27/22 the RD/QP reported:</p> <ul style="list-style-type: none"> <li>- the old refrigerator in the garage would be hauled away</li> <li>- the light switch to the garage light was taped over because there was no bulb in the light fixture</li> <li>- the bulb had been ordered and would be installed once it arrived</li> <li>- the garage bulb was a special order 8 foot long fluorescent bulb</li> <li>- the truck parked behind the facility was his truck and would be moved immediately</li> <li>- the car belonged to the House Manager and</li> </ul>	V 736		

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V 736	Continued From page 3  would be moved from the premises immediately - repairs were completed by the facility maintenance person or himself if they needed more immediate attention	V 736		