

V118 27G .0209 (C) Medication Requirements

10A NCAC 27G .0209 Medication Requirements

This rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person to prepare and administer medications for three of three audited clients:

Interview on 5/26/22 with Assistant Director revealed:

She administered medication to clients.

She was trained in medication administration years ago but unable to locate document.

She was scheduled to retake the training on 6/16/22.

Measures put in place to correct the deficient area of practice:

The assistant director has been scheduled to take a medication administration course. The assistant director will not be giving out medications until the class has been completed and certification added to employee file.

Measures to prevent the problem form occurring again:

Each employee will maintain an employee checklist of required trainings. A quarterly meeting will be held every 90 days to review and schedule trainings as needed for staff. Review months (September 2022, December 2022, March 2023, June 2023).

An electronic copy will be saved and kept at the main office.

Who will monitor the situation

The assistant director will call the quarterly meeting with director and QP to complete the review. The assistant director will make electronic copies of employee files.

How often monitoring to take place

Initially at the hire date, then every 90 days

STATE FORM: REVISIT REPORT PROVIDER / SUPPLIER / CLIA / MULTIPLE CONSTRUCTION DATE OF REVISIT **IDENTIFICATION NUMBER** A. Building MHL001-165 B. Wing 5/26/2022 NAME OF FACILITY STREET ADDRESS, CITY, STATE, ZIP CODE NEW DIMENSIONS INTERVENTIONS, INC 2856 ANDERSON ROAD BURLINGTON, NC 27217 This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form). ITEM DATE ITEM DATE ITEM DATE Y4 Y5 Y4 Y5 Y4 Y5 ID Prefix V0112 Correction ID Prefix V0133 Correction ID Prefix V0736 Correction 27G .0205 (C-D) G.S. 122C-80 27G .0303(c) Reg. # Reg.# Completed Completed Reg. # Completed LSC 05/26/2022 LSC 05/26/2022 LSC 05/26/2022 **ID Prefix** Correction **ID Prefix** Correction **ID** Prefix Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID** Prefix Correction **ID Prefix** Correction **ID** Prefix Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID** Prefix Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Reg. # Completed Completed LSC LSC LSC REVIEWED BY **REVIEWED BY** DATE SIGNATURE OF SURVEYOR DATE STATE AGENCY (INITIALS) Frances E. Hicks, MSW REVIEWED BY REVIEWED BY DATE TITLE DATE CMS RO (INITIALS) Facility Compliance Consultant I 5/26/22 FOLLOWUP TO SURVEY COMPLETED ON CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? 2/13/2020 YES NO

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EVENT ID:

74ZE12

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: R B. WING MHL001-165 05/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2856 ANDERSON ROAD NEW DIMENSIONS INTERVENTIONS, INC. **BURLINGTON, NC 27217** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRFFIX REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow-up survey was completed on May 26, 2022. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness This facility is licensed for 5 beds and currently has a census of 5. The survey sample consisted audits of 3 current clients. V 118 27G .0209 (C) Medication Requirements V 118 10A NCAC 27G .0209 MEDICATION RECEIVED REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written DHSR-MH Licensure Sect order of a person authorized by law to prescribe (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name: (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DAT

STATE FORM

WULP11

continuation sheet 1 of 3

PRINTED: 05/27/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: R B. WING MHL001-165 05/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2856 ANDERSON ROAD NEW DIMENSIONS INTERVENTIONS, INC BURLINGTON, NC 27217 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRFFIX COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 118 Continued From page 1 V 118 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person to prepare and administer medications for three of three audited clients (#1, #2, and #3). The findings are: Review on 5/25/22 of Client #1's record revealed: -Admission date of 5/4/22. -Diagnoses of Major Depressive Disorder with Psychotic Features and Post Traumatic Stress Disorder. -Medication prescribed and administered: Venlafaxine cap 150mg, Venlafaxine cap 75mg

D Deficiency and subclinical Hyperthyroidism. Division of Health Service Regulation

50,000 Units.

-Admission date of 3/10/22.

ER, Omega 3 Fish Oil 1000mg, Folic Acid Tab 1000mcg, Pantoprazole Tab 40mg, Melatonin Tab 5mg, Levetiracetam Tab 500mg, Vitamin D3

Review on 5/25/22 of Client #2's record revealed:

-Diagnoses of Schizophrenia, Antisocial Personality Disorder, Cannabis Use Disorder, Severe, Non-nuclear Dyspepsia, GERD, Vitamin

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PRINTED: 05/27/2022 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ___ R MHL001-165 05/26/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2856 ANDERSON ROAD NEW DIMENSIONS INTERVENTIONS, INC BURLINGTON, NC 27217 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 118 Continued From page 2 V 118 -Medication prescribed and administered: Famotidine Tab 20mg, Benztropine Tab 1mg, Lithium Carb Tab 300mg, Olanzapine Tab 15mg, Clozapine Tab 100mg, Sennosides 8.6mg, Docusate Sod Capsule 100mg, Fluvoxamine 50mg tab, Oxybutynin Tab 10mg ER. Review on 5/25/22 of Client #3's record revealed: -Admission date of 8/16/17. -Diagnoses of Mild Intellectual Disability, Schizoaffective Disorder, COPD, Pulmonary Value Insufficiency, Vitamin D Deficiency, Cardiomegaly, Hypercholesterolemia. -Medication prescribed and administered: Incruse Ellipta Inhaler 62.5 MCG, Simvastatin Tab 10mg, Sertraline Tab 100mg, Symbicort AER 160-4.5, Divalproex Tab 500mg, Olanzapine Tab 20mg. Interview on 5/26/22 with the Assistant Director revealed: -She administered medication to clients. -She was trained in medication administration years ago but unable to locate document. -She was scheduled to retake the training on 6/16/22.

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