Harmony House Plan of Correction JUN 10 2022 JUN 2

036-347

DHSR-MH Licensure SaldSR-MH Licensure Sect

V113:

 Weekly audits will be completed by Qualified Professional, Group Home Manager and Director to ensure there is not any missing service notes. It will be documented if a staff quits or is terminated if that is the reason for missing notes. The other staff that worked on the shift will be asked to complete the notes if this occurs.

V118:

- Measures put in place to correct citation: Signed orders are requested prior to admission and teams are notified that without signed orders that the client will not be admitted. A form was also created to utilize during admission to ensure we have all medication orders for all medications that the client has. All newly admitted clients had medication orders. See attached form.
- Pathways Group Homes will obtain orders at admission to prevent this from reoccurring. Pathways Group Homes also will continue to utilize Neil Medical Group Pharmacy to obtain written orders as well.
- Pathways Group Homes Director and Group Home Manager will monitor medication orders by ensuring audits are completed.
- Associate Professional(s) will audit client files monthly to ensure there are no missing orders.

V109:

- Measures in place to correct citation: Director completed a meeting with QP on 2/15/22 regarding ensuring the minimum of 10 hours in home were completed. A log has been created to document all hours that the QP spends with the clients that is signed off by clients and the QP. Please see attached log. Staff have completed referrals for individual therapy for our clients. Please see attached referrals for our current clients.
- To prevent this issue from reoccurring, the logs will be implemented effective immediately to ensure we have documentation on QPs hours. Clients will be receiving therapy with an outside therapist and will be going weekly. Pathways LP will complete required hours by consultation, group therapy and training when needed.
- Pathways Group Homes has been under supervision by Dr. and has completed weekly consultation to ensure all corrections are being met.
- will provide consultation and supervision to Pathways Director and Pathways Group Homes Director will monitor weekly.

V131:

Measures in place to correct citation: All Health Care Personnel Registries have been completed for staff and stored in their files. This tag refers to staff at sister facilities that have already been cited. All current and new staff have nurse aid registries. New staff registries were completed prior to hire and start date.

- To prevent this issue from occurring, upon hire, all payroll information will be obtained
 including social security number so that a nurse aid registry can be completed before
 the start date.
- Associate Professional(s) will monitor staff files monthly and when new staff are hired to ensure compliance is met.

V133:

- Measures in place to correct citation: All background checks have been requested for staff. This tag refers to staff at sister facilities that have already been cited. All current and new staff have background checks. New staff background checks were completed within 5 days of conditional offer as required by statute.
- To prevent this issue from occurring, background checks will be requested within 5 days of hire.
- Associate Professional(s) will monitor staff files monthly or any time new staff are hired ensure compliance is met.
 Pathways Group Homes Director will request background checks and forward them to the AP(s) once they are complete.

V294:

- Measures in place to correct citation: Director completed a meeting with QP on 5/19/22 regarding ensuring the minimum of 10 hours in home. The surveyor discussed that each facility stands alone, therefore, our QP will not combine any facilities unless it is for recreational purposes and in the best interest of the clients.
- To prevent this issue from reoccurring, the Director will stand in as QP in addition to QP and will complete hours weekly.
- Pathways Group Homes Director has been under supervision by Dr.
 has completed weekly consultation to ensure all corrections are being met.

V296:

- Measures in place to correct citation: Pathways will have two staff per shift. New staff
 have been hired. Staff meeting was held on 5/21 to address chain of command and the
 appropriate channels to go through in the event that there is a no show.
- To prevent this issue from reoccurring, ongoing hiring will be necessary. Appropriate
 chain of command has been created in the event of call outs. The schedule will always
 reflect two staff per shift. Chain of command has assisted in covering shifts when
 needed.
- House Manager, Group Home Manager, and AP(s) will continue to schedule interviews and complete hiring as often as possible.

V297:

- Measures in place to correct citation: Starting 5/29, LP will complete
 therapy on the weekends to allow more time. She will complete individual therapy,
 group therapy, supervision with QP, trainings as needed and documentation.
- To prevent this issue from reoccurring: Documentation will be reviewed by Pathways Director and check ins will be completed with clients weekly.
- Dr. will provide consultation and supervision to Pathways Director and LP.

V293: Refer to all corrections listed. This will ensure compliance with scope.

V736:

- Measures in place to correct citation: Facility has been scheduled for a painting and pressure washing for the week of 6/6/2022. The porch has been fixed and painted as of 5/26/22. Grass is cut bi-weekly or sooner as needed.
- To prevent this issue from reoccurring, staff will complete maintenance request forms for any work that needs to be completed at the facility.
- Pathways Group Homes Director will monitor this weekly by visiting the location weekly to ensure everything is intact.



Medication Intake Sheet

Current Medication	200 000 000 000 000	Dosage	Time Given	QTY.	Script?
					Y/N
					Y/N
					Y/N
					Y / N
					Y/N
					Y / N
					Y / N
					Y/N
					Y / N
		-			Y / N
					Y / N
					Y / N
☐ Accept Comments: ☐ Deny				•	
signature)	(Relation to client)			(Date)	
signature)	(Title)			(Date)	