

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601048	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/18/2022
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NAME OF PROVIDER OR SUPPLIER MIRACLE HOUSES-SWEARINGAN	STREET ADDRESS, CITY, STATE, ZIP CODE 5212 SWEARINGTON ROAD CHARLOTTE, NC 28216
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 5-18-22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for four and currently has a census of four. The survey sample consisted of three current clients.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on record review, observations and interview, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 5-18-22 at approximately 5:00 pm revealed: -Hot water temperature in the kitchen sink was 124 degrees. -Hot water in the left and right bathroom sink</p>	V 752	<p>27G. 0304(b)(4)</p> <p>To correct the water temperature being too hot, the level was immediately turned down to a lower setting. In order to prevent the water temperature from being above 116 degrees, staff will conduct daily checks of the water heater to observe the level of heat that it is set on, in addition to checking the water temperature itself, which is currently being completed and logged.</p> <p>If the setting on the water heater is above what is recommended, staff will immediately turn it down. This check will be done daily, on every shift, and documented in a log. The house manager will ensure the log is being completed daily and the qualified professional will randomly conduct checks as well.</p>	5.18.22

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

[Handwritten Signature]
STATE FORM

6899

9PWX11

If continuation sheet 1 of 2

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V 752	<p>Continued From page 1</p> <p>was 129 degrees. -Hot water in the bathtub was 129 degrees.</p> <p>Interview on 5-17-22 and 5-18-22 with Client #1 revealed: -The facility was fine, they always had heat, hot water, and electricity. -He did not think the water was too hot, as he could adjust it himself.</p> <p>Interview on 5-17-22 with Client #2 revealed: -There were no problems with the facility but he would not elaborate.</p> <p>Client #3 was unavailable to be interviewed due to being AWOL (absent without leave).</p> <p>Interview on 5-18-22 with the Qualified Professional revealed: -They regularly checked the hot water temperature. -She had checked it the previous night and it had not been that hot. -The would make sure the checked the hot water heater setting to make sure no one was turning up the hot water.</p>	V 752		