May 13, 2022

Connie Anderson Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, North Carolina 27699-2718

Re: Annual Survey, completed 05/02/22 New Beginnings Kinston, 2002C Shackleford Road Kinston, NC 28504 MHL# 054-018

Dear Mrs. Anderson,

Attached you will find the plan of correction associated with your correspondence dated 05/05/22 along with the statement of deficiencies from the survey completed 05/02/22.

Should anything else be needed, please do not hesitate to contact me.

Sincerely,

DHSR - Mental Health

MAY 18 2022

Cameron G. Ford, PhD Executive Director

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NOVA Behavioral Healthcare

Lic. & Cert. Section

Attachments: Signed and dated first page of the state form

Plan of Correction: New Beginning

MAY 18 2022

Appendix 1-B: Plan of Correction Form

Lic. & Cert. Section

Plan of Correction Please complete <u>all</u> requested information and email completed Plan of Correction form to: Plans.Of.Correction@dhhs.nc.gov

Provider Name:	New Beginnings Kinston	Phone:	919-735-8837
Provider Contact	Cameron G Ford	Fax:	252-233-0495
Person for follow-up:	Executive Director		
Survey completed:	05/02/22	Email:	camerongford@nova-ic.org
Address:	2002C SHACKLEFORD ROAD KINSTON, NC 28504.	Provider # MHL	054-018

Finding	Corrective Action Steps	Responsible Party	Timeline
V 118 27G .0209 (C) 10A NCAC Medication Requirements	1) The program director and QP will be inserviced on procedures related to physician's orders and medications. Specifically, the program director and QP will receive training related to medication requirements, including that a copy of the physician's order will be signed and dated and kept in the consumer's record.	Executive Director	Implementation Date: 05/13/22
10A NCAC 27G .0209			

			Projected Completion Date: 5/20/22
V 139 27G .0404 (C-D)	The Executive Director of Nova-IC will provide written notice to DHSR of the temporary suspension of services. Services will resume pending new site identification.	Executive Director	Implementation Date: 05/13/22
Operations During Licensed Period			Projected Completion Date: 05/20/22
10A NCAC 27G .0404			