



Atrium Health Wake Forest Baptist

Department of Psychiatry & Behavioral Health
791 Jonestown Rd Winston Salem, N.C. 27103

May 25, 2022

Ms. Barbara Perdue
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

DHSR - Mental Health

JUN 1 2022

Lic. & Cert. Section

Dear Ms. Perdue:

Thank you for the information and insights into our Chemical Dependency Program Intensive Outpatient Program provided to us following your agency's review of our services (NC00187437) and for the opportunity to address the deficiencies you noted. Our response is detailed below.

1. Regarding 27G.4403 (Operations) we will be reviewing with our patients and other constituents the viability of our program if our schedule is changed to meet as specified. A patient survey will be made to determine if a change to our existing schedule would be harmful to our patient population with respect to decreased attendance as well as querying those patients for a change that might benefit them the most. Additionally, we are reviewing options to alter our schedule with department leadership.

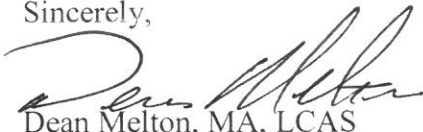
The IOP at Wake Forest has applied for a waiver of the cited provision under **10A NCAC 27G.0813 Waiver of Licensure Rules**, which we understand must be done annually. We hope that waiver request is looked upon favorably given our proven record of success.

2. Regarding 27E.0107 (Training on Alternatives to Restrictive Interventions). Each of our therapists is enrolling in a manualized "Management of Aggressive Behavior" training program. I have included with this letter the proof-of-training certificates for our team members.

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Wake Forest IOP is committed to providing effective service to its patients in accordance with all applicable regulations. Thank you for the opportunity to respond to the observations of our program.

Sincerely,



Dean Melton, MA, LCAS
Director of Addiction Programs
Department of Psychiatry & Behavioral Health
Atrium Health Wake Forest Baptist
791 Jonestown Road
Winston-Salem, NC 27103
336-716-7678 (t)
336-716-7080 (f)
dmelton@wakehealth.edu

CERTIFICATE OF COMPLETION

This is to Certify



has completed the course

WFBHS- MOAB Day 1- de-escalation Course-2021

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