Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL0601471 05/11/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 8532 OCHRE DRIVE **DAWKINS HOME** CHARLOTTE, NC 28215 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5)(EACH DEFICIENCY MUST BE PRECEDED BY FULL PRFFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) Plan of Correction (V736)- Based on V 000 INITIAL COMMENTS V 000 observation and interview, the facility failed to be maintained in a clean, safe, and attractive manner. Direct Support An annual survey was completed on 5-11-22. Professional will complete the following Deficiencies were cited. tasks to consist of cleaning, repairing, replacing, painting, and/or removing the Mental Health mentioned items below. This facility is licensed for the following service JUN 1 2022 category: 10A NCAC 27G 5600F Supervised Living for all Disability Groups in a Private Residence. Lic. & Cert. Section A. Laundry Room This facility is licensed for two and currently has a 06/30/2022 Replace or repair door frame by sanding. census of one. The survey sample consisted of staining, and/or painting to ensure that it is one current client. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 B. Kitchen 06/06/2022 Deep clean the oven and stovetop. Wipe 10A NCAC 27G .0303 LOCATION AND down all appliances on a weekly basis. **EXTERIOR REQUIREMENTS** Clean the walls and floors that are visible (c) Each facility and its grounds shall be and non-visible, as well as move appliances and clean behind them. maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. C. Back Door 06/15/2022 Replace screen on back door. Clean back door to remove visible debris and dirt. D. Client's Bedroom This Rule is not met as evidenced by: Replace or repair torn linoleum. Repair door 06/30/2022 frame by sanding, staining, and/or painting Based on observation and interview the facility Paint around light switch to ensure that failed to be maintained in a clean, safe, and there is no chipped or peeling paint. attractive manner. The findings are: Replace the handle on bedroom closet door. E. Bathroom Observation on 5-11-22 at approximately 4:00 pm revealed: Deep clean the entire bathroom to include 06/06/2022 -The bottom right side of the door frame to the vanity, the toilet, the bathtub/shower. and the floors. The bathroom will be the laundry room had a section approximately cleaned daily. Floors will be swept and 6x6 inches that was broken and rotting. mopped as needed. Paint around light -Kitchen: oven and stove were dirty. The switch to ensure that there is no chipped or peeling paint. Fill in the space/gap around walls and the floor of the kitchen were dirty with the toilet with linoleum and/or caulking. what appeared to be old food on both. Behind the chest freezer in the kitchen was dirty.

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Fuanty Monnis

TITLE Program Director (X6) DATE (S5)

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AND PLAN OF CORRECTION		IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
MHL0601471		B. WING		05/11/2022	
NAME OF PROVIDER OR SUPPLIER  STREET ADDRESS, CITY, STATE, ZIP CODE  8532 OCHRE DRIVE CHARLOTTE, NC 28215  (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION (X5)					
PREFIX TAG		(EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	
V 736	-Back storm door -Back door had a on lower part of the do -Client #1's bedro torn. Paint was chippe and door frame. The o handleBathroom: linole leaving a gap. Paint w switch. The toilet and dirtyBackyard had olo piles of what appeared around the yard.  Interview on 5-11-22 w Family Living) provide -He would addres facility.  Interview on 5-11-22 w Professional revealed: -He had not been company only recently visits againThey had been c previously due to Covi -He would go to th possible.  Interview on 5-11-22 w revealed:	screen was torn. dark substance splashed foor. foom: had linoleum that was ed around the light switch closet door was missing a fum did not reach the toilet, fas peeling off the light the floor were both very discreens, furniture and did to be garbage laying  with the AFL (Alternative for revealed: since the issue and clean the  with the Qualified  to the facility yet, as the forstanted allowing in person conducting zoom meetings	V 736	F. Backyard Clean up the entire yard to include removing all debris, junk, garbage, and non-outdoor furniture.  2. Direct Support Professional will provide housekeeping and maintenance services to maintain a sanitary, orderly, and comfortable living environment as evidenced by keeping the facility clean, safe, and attractive.  3. Direct Support Professional will have all the above tasks (A-F) to consist of cleaning, repairing, replacing, painting, and/or removir the mentioned items completed and pictures provided to the agency by 07-11-2022.  4. The AFL Monitor and/or QP will monitor in person at the home by performing monthly inspections for the next 3 months, as well as pop-up visits. The Residential monitoring for will be completed and sent to the Residential Director/Program Director each time a visit is done. If facility monitoring pass inspections for the next 3 consecutive months, monitoring we conducted on a quarterly basis, and as needed.  5. The Direct Support Professional will be coached and trained on maintaining the hom in a clean, safe, free from odor and attractive manner. They will report to the QP within a week when the landlord fails to make requested repairs.	e e