



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34G191</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>R</b> <b>05/19/2022</b>
NAME OF PROVIDER OR SUPPLIER  <b>DOGWOOD HOUSE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>2401 DOGWOOD DRIVE</b> <b>NEW BERN, NC 28562</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
{W 249}	<p>Continued From page 1</p> <p>prep. Further observations during breakfast at 7:41am revealed Staff A preparing all items for client #2's plate and pouring client #2's beverages. At no time was client #2 offered to assist in preparing her food or beverages. Client #2 ate her meal with verbal prompts from staff for slowing her pace. After completing her meal at 7:44am, client #2 independently placed her empty plate and cups on the kitchen counter and exited the area. At 7:53am, Staff A was observed wiping the dining table. At no time did staff prompt client #2 to wipe her area of the dining table.</p> <p>Review on 5/19/22 of client #2's individual program plan (IPP), dated 11/5/21, revealed that client #2 requires support to engage and should be encouraged to participate in family style dining, meal preparation, and meal clean up activities. Further review of client #2's IPP revealed a formal training goal to clean her area at the dining table after breakfast and dinner daily to include wiping her area down at the dining table.</p> <p>Interview on 5/19/22 with Staff E revealed that she did not think there was a policy for clients not participating in meal preparation due to the pandemic at this point. Additional interview on 5/19/22 with the qualified intellectual developmental professional (QIDP) confirmed that there was not a policy stating that clients could not participate in meal preparation.</p> <p>B. During observations in the facility on 5/19/22 from 7:21am-7:29am client #4 sat at the dining room table after taking his plate from the kitchen ledge with pre-cut pancakes with strawberry syrup and pre-cut link sausage. He took two large beverage cups to the dining room table. One</p>	{W 249}			

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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{W 249}	<p>Continued From page 2</p> <p>beverage cup contained milk and the other cup contained water. He was provided a spoon as a utensil. He continuously scooped and had several verbal cues from staff C to slow his pace of eating. He finished his meal at 7:29am and took his plates to the kitchen ledge.</p> <p>Review on 5/19/22 of client #4's IPP dated 9/17/21 revealed and objective, "Will chew his food properly before taking another bite each day with no more than 4 verbal prompts for 12 consecutive days." Further review of client #4's objective revealed, "Ensure that (client #4) chews and swallows completely before taking another bite."</p> <p>Review on 5/19/22 of client #4's Occupational Therapy (OT) guidelines dated 4/17/22 indicates client #4 is to use 8 ounce cups and his beverages are to be filled to the halfway mark, staff are refill his beverage cups until he finishes his beverages for the meal.</p> <p>Interview on 5/19/22 with the residential manager (RM) and the QIDP revealed client #4's objective and OT guidelines are current and should be followed at mealtime.</p> <p>C. During observations at the facility on 5/19/22 at 7:40am client #1 sat down at the dining room table to eat pre-cut pancakes with strawberry syrup and link sausage. Client #1 finished her meal at 7:45am and walked into the kitchen area to put her dishes and beverage cups on the kitchen ledge. Client #1 then walked back into the living room and sat down to watch television.</p> <p>During observations on 5/19/22 at 7:46am, Staff C was observed to take a cleaning cloth and</p>	{W 249}			

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{W 249}	Continued From page 3 wiped down the dining room table after clients #1 and #2 finished eating.  Review on 5/19/22 of client #1's IPP dated 7/1/21 revealed a training objective to wipe down the dining room table after she has finished eating. The program is to be documented on 2nd shift (3pm-11:00pm).  Interview on 5/19/22 with the QIDP and RM revealed direct care staff should integrate identified training for client #1 at all possible opportunities.	{W 249}			
{W 312}	<b>DRUG USAGE</b> CFR(s): 483.450(e)(2)  be used only as an integral part of the client's individual program plan that is directed specifically towards the reduction of and eventual elimination of the behaviors for which the drugs are employed. This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to assure medications used to manage client inappropriate behaviors were used only as an integral part of their Individual Program Plan (IPP). This affected 3 of 5 audit clients(#2, #3 and #5). The findings are:  A. Review on 5/19/22 of client #2's behavior support guidelines dated 3/14/22 which was developed to address her diagnosis of Generalized Anxiety Disorder revealed this program incorporates the use of Paxil. Further review of this program revealed there was no objective criteria to measure the effectiveness of the behavior methodology or the Paxil dosage that she is prescribed by her physician.	{W 312}			

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{W 312}	Continued From page 4  B. Review on 5/19/22 of client #3's behavior support guidelines dated 3/1/22 which was developed to address self injurious behavior, agitation and disruptive behaviors revealed this program incorporates the use of Ativan. Further review of this program revealed there was no objective criteria to measure the effectiveness of the behavior methodology or the Ativan dosage that she is prescribed by her physician.  C. Review on 5/19/22 of client #5's behavior support guidelines dated 3/14/22 revealed these guidelines were developed to address his diagnosis of Dementia. Further review of this program revealed client #5 is prescribed Aricept, Namenda and Risperdal. Further review of this program revealed there was no objective criteria to measure the effectiveness of the behavior methodology or the Risperdal dosage that he is prescribed by his physician.  Interview on 5/19/22 with the residential manager (RM) and the qualified intellectual disabilities professional (QIDP) revealed these guidelines were not measurable and they were uncertain what criteria clients #2, #3 and #5 would need to accomplish to make decisions about completing these behavioral support guidelines. Additional interview revealed medication adjustments for clients #2, #3 and #5 would be based on behavioral data taken by staff.	{W 312}			
W 475	MEAL SERVICES CFR(s): 483.480(b)(2)(iv)  Food must be served with appropriate utensils. This STANDARD is not met as evidenced by: Based on observation, record review and	W 475			

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W 475	<p>Continued From page 5</p> <p>interview, the facility failed to ensure all appropriate utensils were provided for 5 of 5 audit clients in the home (#1, #2, #3, #4 and #5). The finding is:</p> <p>During observations in the facility on 5/19/22 from 7:20am-7:46am clients #1, #2, #3, #4 and #5 were provided only spoons to consume precut pancakes and precut link sausages. During continued observations clients #1 and #2 were noted to pick up pieces of pancakes and sausage with their fingers after food fell off their spoons.</p> <p>Review on 5/19/22 of recent inservices by the qualified intellectual disabilities professional (QIDP) revealed training was completed on 4/21/22 to review mealtime strengths, guidelines and adaptive equipment used by clients #1,#2, #3, #4 and #5 based on assessments completed by the Occupational Therapist on 4/16/22. There were no limitations listed for clients #1, #2, #3,#4 and #5 using specific utensils.</p> <p>Interview on 5/19/22 with staff C revealed that sometimes client #1 throws away dining utensils. Further interview revealed there were only 4 clean forks in the drawer that contained dining utensils so clients were given spoons to consume their meal.</p> <p>Interview on 5/19/22 with the residential manager and the qualified intellectual disabilities professional (QIDP) revealed all clients #1, #2, #3, #4 and #5 can dine with spoons, forks and knives without any limitations.</p>	W 475			