

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-338	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/18/2022
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NAME OF PROVIDER OR SUPPLIER SHARPE AND WILLIAMS #5	STREET ADDRESS, CITY, STATE, ZIP CODE 2042 TEMPLE STREET WINSTON SALEM, NC 27101
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V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type A1 was completed on May 18, 2022. This was a limited follow up survey, only 10A NCAC 27G .0204 Competencies and Supervision of Paraprofessionals (V110), 10A NCAC 27G .0207 Emergency Plans and Supplies (V114), 10A NCAC 27G .0604 Incident Reporting Requirements for Category A and B Providers (367) and NCAC 27G .0303 Location and Exterior Requirements (V736) were reviewed for compliance. The following were brought back into compliance: 10A NCAC 27G .0204 Competencies and Supervision of Paraprofessionals (V110), 10A NCAC 27G .0207 Emergency Plans and Supplies (V114), 10A NCAC 27G .0604 Incident Reporting Requirements for Category A and B Providers (367). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 4 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on observations, record reviews and interviews, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 5/6/22, at approximately 10:33am, of the outside of the facility, revealed:</p> <ul style="list-style-type: none"> -The following environmental physical plant issues were previously cited during the survey completed on March 17, 2022 and are still out of compliance: -Green growth on the facility's siding -Steps leading to the front porch had peeled paint -The side door was missing a screen, a glass pane and the metal frame was bent -The glass pane for the side door was leaning on a wall on the front porch -The steps leading down from the side door had debris -A bag full of trash was sitting on the steps leading down from the side door -Wrought iron decorative railings on the front of the facility were rusted -The roof had green growth on it -The gutters were full of debris/leaves -Vines were growing on the side of the facility -A window on the side of the facility had a torn screen -Steps that lead down to a basement area were covered in dead leaves -The door to the basement was covered in plywood -Broken tree branches were on the right side of the facility -A chair was leaning up against the outside air conditioning unit -The rain gutter in the front of the facility had separated from the facility wall 	V 736		

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V 736	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Paint on the front porch's flooring had peeled off Further observations on 5/6/22, at approximately 11:03am, of the inside of the facility revealed: -A strong smell of burning incense -The living room was cluttered with bags, rags, boxes, clothing and other items -The hardwood floors throughout the facility were stained, scratched and damaged -The chandelier's base over the kitchen table was not flush with the ceiling -Several cracks in the floor in front of the refrigerator -The kitchen cabinet to the right of the stove (top) was missing a door -The missing kitchen door was located leaning against the wall -Several of the cabinets would not close properly -In former client #2's bedroom, there were black marks on the floor -The floor's air vents, in former client #2 and #4's bedrooms, were rusted and coated in dust -In client #4's bedroom, there were black marks on the floor -Client #4's bed had no sheets, no pillows and the mattress was lumpy -In client #4's bedroom, a black substance, approximately 1 and 1/2 inches in width and approximately 6 inches in length, was growing inside the upper right side of the window -In client #4's bedroom, there were numerous incense sticks on a shelf had been burned and some of the ashes were still attached to the sticks while other ashes had fallen on the bedroom floor -In the clients' bathroom, there was a towel bar pulled down and away from the wall -Other towel brackets on the wall were broken -Brown stains were around the base of the toilet -The 3-panel mirrored medicine cabinet was missing a glass panel 	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> -Corroded metal soap holders were in the client's bathroom -The bathroom door was broken and split from its frame -The air conditioning vent on the bathroom floor was rusted and coated with dust <p>Further observations on 5/6/22, at approximately 11:45am, of the inside and outside of the facility revealed:</p> <ul style="list-style-type: none"> -New physical plant issues, since the previous survey on 3/17/22, were identified which included: -Clothing stuffed under the refrigerator -In the living room, between the television cabinet and the ottoman, there were soda bottles, a black spray paint can, bags of clothing, a new pack of paper plates, an empty coffee bag, a box of trash bags, a brand named toothpaste, a bottle of salad dressing, used Ziploc bags in a grits box, a bottle of ketchup, a chili spice bottle, a plastic bottle of liquid floor shiner, a dust pan, two cans of beans, a box of hair color, a solid deodorant container, a package of paper towels and a fly swatter -In client #1's room were used drinking glasses with a black like substances at the bottom and used utensils -Dried dirt was caked on the floors in all the clients' bedrooms -Client #4's bedroom, the windows had mangled and torn blinds and had a large spider web on the inside of his window -Client #4's comforter was stained, had several burned holes on top and the top bed sheet was stained in several places -The clients' bathroom doorknob was hanging down and the door would not close properly -Numerous patched holes, on the ceilings, throughout the facility, had not been painted <p>Attempted interview on 5/6/22 with client #1 was</p>	V 736		

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V 736	<p>Continued From page 4</p> <p>not successful as he declined to be interview and refused to answer any questions.</p> <p>Observation and interview on 5/6/22, at approximately 11:50am, with client #3 revealed: -Was sitting alone on the front porch in a chair -When asked about physical plant issues, client #3 stated, "I got nothing to say to you."</p> <p>Interview on 5/6/22 with client #4 revealed: -Would not answer any of the surveyor's questions about the physical plant issues inside and outside of the facility</p> <p>Interview on 5/6/22 with the In-House Manager revealed: -Some of the repairs identified during the survey in March 2022 had been completed on the inside of the facility -Was not sure why all the repairs had not been made -"No one has repaired the floors in the clients' rooms or in front of the refrigerator. The bathroom's towel brackets were still broken, there are still stains around the toilet floor, the vanity mirror had not been fixed and the bathroom door was still broken and needed to be repaired." -There were repairs that needed to be made to the outside of the facility -Had tried to pull some of the vines off the walls on the outside of the facility herself -"No one has made repairs to the window screen and the missing glass pane. The front porch needed to be repainted. No one had come to look at the roof or the gutters. All they did outside was mow the lawn and swept off the leaves." -When asked why the items in the living room were there, the In-House Manager stated "because we are moving the staff's office to a former client's old room ..."</p>	V 736		

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V 736	<p>Continued From page 5</p> <p>-It was the Qualified Professional #2/Chief Executive Officer/Licensee/Registered Nurse (QP#2/CEO/L/RN)'s responsibility to have the repairs made to the facility</p> <p>Further interview on 5/6/22 with the In-House Manager revealed: -Was not aware client #4 was burning incense in his bedroom -"He knows he is not supposed to do that. I have told him over and over that he can't do that, but he won't listen. Burning incense inside is not allowed."</p> <p>Review on 5/19/22 of an email, dated 4/25/22, at 10:18am, from the QP#2/CEO/L/RN, to the Administrative Staff, revealed: -" ...Repairs are still ongoing at SW5 (Sharpe and Williams #5 facility) ..."</p> <p>Interview on 5/18/22 with the Qualified Professional #1 revealed: -The QP#2/CEO/L/RN had been making repairs since the end of April (2022).</p> <p>Interview on 5/17/22 with the QP#2/CEO/L/RN revealed: -Had the majority of the repairs completed at the facility. -"We just hired a person on staff, at the end of April (2022), to make repairs directly so we would not need to use and/or wait for contractors. He is still working on completing all the needed repairs. He started working on the outside repairs last week (May 9, 2022). He has pressure washed the facility and painted inside the house. We had another gentleman who trimmed down the bushes last week (May 9, 2022)." -The furniture for the facility's kitchen and living room was purchased at the end of April or at the</p>	V 736		

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V 736	<p>Continued From page 6</p> <p>beginning of May 2022.</p> <p>-Was aware the repairs were to be completed by 4/9/22</p> <p>Review on 5/18/22 of the facility's plan of protection, dated 5/18/22 and written by the QP #1 revealed:</p> <p>-"What immediate action will the facility take to ensure the safety of the consumers in your care? On 5/18/22, the QP (#1) will immediately follow-up with the maintenance. The QP (#1) will immediately contact [a company's name] maintenance. On 5/18/22, the QP (#1) will immediately contact the in-house maintenance if [a company's name] cannot be reached or cannot come out at that time.</p> <p>-Describe your plans to make sure the above happens. On 5/18/22 the Administrative team will continue to work with maintenance to resolve all the physical plant issues."</p> <p>This is a re-cited deficiency.</p> <p>The facility served 3 adult males who had diagnoses that included Schizoaffective Disorder, Paranoid Schizophrenia, Seizure Disorder, Alcohol Use Disorder, Chronic Obstructive Pulmonary Disease, Vascular Disorder, Sickle Cell, and Hyperlipidemia Disorder. During the previous survey, the facility had been cited for numerous environmental issues. During the recent walk-through of the facility on May 6, 2022, additional physical plant issues were identified, along with many of the issues cited during the previous survey. The QP #2/CEO/L/RN was aware all the physical plant issues were to be corrected by April 9, 2022. She stated she thought all of the physical plant issues cited during the previous survey on March 17th (2022) had been corrected. The QP#2/CEO/L/RN failed</p>	V 736		

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V 736	<p>Continued From page 7</p> <p>to correct the identified physical plant issues. to both the inside and outside of the facility. The QP #2/CEO/L/RN's failure to correct the physical plant issues were unsanitary and unsafe for the clients residing in the facility.</p> <p>This deficiency constitutes a Failure to Correct the Type A1 rule violation originally cited for serious neglect. An administrative penalty of \$500.00 per day is imposed for failure to correct within 23 days.</p>	V 736		