

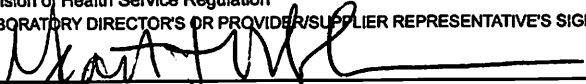
Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601067	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/27/2022
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NAME OF PROVIDER OR SUPPLIER ECHELON 5	STREET ADDRESS, CITY, STATE, ZIP CODE 1535 PEACHTREE ROAD CHARLOTTE, NC 28216
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 4-27-22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Treatment Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for four and currently has a census of three. The survey sample consisted of three current clients.</p>	V 000	<div style="border: 1px solid black; padding: 5px; background-color: #e0e0ff;"> <p>RECEIVED By cvhicks at 3:48 pm, May 25, 2022</p> </div> <p>The Administration at 5/27/22 & ongoing</p> <p>The agency will ensure that the Work Order repairs are followed up on and ensure that the items are repaired within the said timelines. The Facility leadership (QP/AP), will continue to provide in-service training & oversight to staff to make sure that they are reporting repair issues in a timely manner. Additionally, Facility leadership will ensure that all stuffs are holding</p>	
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility failed to be maintained in a clean, safe, and attractive manner. The findings are:</p> <p>Observation on 4-26-22 at approximately 4:00pm revealed:</p> <ul style="list-style-type: none"> -Kitchen: two bottom cabinets had missing sections of wood, one upper cabinet had a broken hinge, second upper cabinet had a broken wood panel. -Living room: stained rug throughout the living room. -Bedroom #1: there was a crack in the door. 	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE Operations Director	(X6) DATE 5/22/2022
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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Bedroom #2: 1/4 of the doorframe was missing. -Bedroom #3: the carpet had multiple stains, a brown substance was on the closet wall. -Bedroom #3 bathroom: the sink handle was loose, the floor was weak in front of the shower, the shower wall and ceiling were moldy. -Hall bathroom: there was a hole in the wall by the sink approximately 3x3 inches, the molding was pulled away from the wall behind the toilet, there was a hole in the front of the vanity, the toilet was not fastened to the floor on one side, the toilet was very dirty, the wall around the tub was moldy and rotting, the paint was peeling. <p>Interview on 4-26-22 with Client #2 revealed: -The house was "dirty."</p> <p>Interview on 4-26-22 with Client #3 revealed: -"The house is dirty as h**l."</p> <p>Interview on 4-27-22 with the Qualified Professional revealed: -It was third shift's responsibility to do the deep cleaning of the facility. -If something needed to be fixed or replaced a work order would be submitted and the issue would be fixed.</p> <p>Interview on 4-27-22 with the Associate Professional revealed: -Staff reports any issues with the facility to him. -"Third shift is responsible for the deep cleaning and they find most issues." -"We currently have a work order list. The kitchen sink needs to be replaced. The bathroom. The wall piece behind the toilet rotting out and a door frame in one of the bedrooms needs to be taken care of."</p>	V 736	<p>The members proved responsible for keeping the facility cleaned and maintained. Staff will be reminded of their duties regarding facility cleanliness, sanitation and maintenance reporting. An internal Health/Safety inspection will be completed at least quarterly to ensure that there are no items ^(w/) 5 bulbs on grounds and maintenance concerns that have not been addressed or reported.</p>	

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V 736	Continued From page 2 -They would be getting the issues fixed as soon as possible. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736			