

Disability Management Services, Inc.
3365 New Walkertown Road
Winston – Salem, North Carolina 27105
Phone (336) 391 – 1798
Cell # (336) 391 - 1798

FAX

To: Angela C. Madlin, MSW Facility Compliance Consultant Mental Health Licensure/ Certification

FROM: Disability Management Services, Inc. (Marshall Elmore)

FAX: NUMBER: (919) 715- 8078

DATE: May 10, ,2022

Pages (4)

REMARKS:

Ms. Medlin,
Here is the Plan of Correction for 3365 New Walkertown Road in Winston – Salem, N. C.

Thank you for getting them to send me the correct statement of deficiencies so we can respond.

Regards,
Marshall

PRINTED: 02/02/2022
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL034-374	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/31/2022
NAME OF PROVIDER OR SUPPLIER DISABILITY MANAGEMENT SERVICES		STREET ADDRESS, CITY, STATE, ZIP CODE 3365 NEW WALKERTOWN ROAD WINSTON SALEM, NC 27105		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on 1/31/22. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600 Supervised Living for Adults with Developmental Disabilities. The survey sample consisted of audits of 2 current clients.	V 000		
V 112	27G .0205 (C-D) Assessment/Treatment/Habilitation Plan 10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN (c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days. (d) The plan shall include: (1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement; (2) strategies; (3) staff responsible; (4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both; (5) basis for evaluation or assessment of outcome achievement; and (6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.	V 112		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

5599

5M4Q11

If continuation sheet 1 of 6

Plan of correction for

LSM Enterprizes; dba Disability Management Services, Inc.
3365 New Walkertown Road
Winston – Salem, North Carolina 27105

Issue Addressed

10 A NCAC 27G .0205 Assessment and Treatment / Habilitation or Service Plan

In the issue of a missing service plan for client # 1.

A new updated service plan has been created and is being placed in that client's record. For future reference the plan will be reviewed and updated as needed by staff and the director no less than every six months. So that this problem does not occur again, in the future all staff will follow policy and create a Treatment Plan as soon as the client is authorized to reside at this facility. This problem will be eliminated with staff reviewing and updating client files no less than every six months and the Director monitoring adherence to this issue.

The Director will be responsible for ensuring all procedures are followed and will review client records and staff responsibilities on an on-going basis.

Issue Addressed

10 A NCAC 27G .0207 Emergency Plans and Supplies

Instead of having fire and disaster drills as they had been done previously they will now be executed to include at least one fire and one disaster drill on each shift each quarter. This new drill procedure will document when the drill was taken and if the drill was completed In the AM or PM. The fire drill log shall be available to all staff at all times. These changes shall be effective immediately and the staff shall receive training on this procedure and the Director shall monitor compliance by all staff on a routine basis.

Issue Addressed

10 A NCAC 27G .5602 Supervised Living Staff

The group home facility will have a system in place that will always have a staff person at the group home when the consumer gets off the van that brings him home from the

day program he is attending. The consumer's guardian and the director of the group home are working on an assessment and a plan that will allow the consumer to have a small amount of unsupervised time for one or two days per week. This will be written into his goal plan and if he does well with this amount of time, he can earn more unsupervised time in the future if he works on completing his goals, uses his time wisely; and follows facility rules on a routine basis.

The guardian and the group home director have already decided the amount of time we will allow initially and we will monitor this situation very closely.