

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL084-041</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/22/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>EAST MAIN STREET GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>610 EAST MAIN STREET ALBEMARLE, NC 28001</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, complaint and follow up survey was completed on 4/22/22. The complaint was substantiated (intake #NC00187227). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000	<p>This Page Intentionally Left Blank</p> <p><b>DHSR - Mental Health</b></p> <p><b>MAY 11 2022</b></p> <p><b>Lic. &amp; Cert. Section</b></p>	
V 118	<p><b>27G .0209 (C) Medication Requirements</b></p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Denise Hinstead, RN, Compliance Specialist* 05/04/2022

STATE FORM

6899

PMEG11

If continuation sheet 1 of 5

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V 118	<p>Continued From page 1</p> <p>(E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to keep the MAR current affecting one of three clients (#1). The findings are:</p> <p>Review on 4/21/22 of client #1's record revealed: -Admission date of 2/3/22. -Diagnoses of Moderate Intellectual and Developmental Disability and Type 1 Diabetes.</p> <p>Review on 4/21/22 of physician's orders for client #1 revealed: -Order dated 11/6/21 for Novolog Inject Flexpen 100 units/milliliters (ml), check and record blood sugar four times per day; Tresiba Flextouch 100 units/ml, inject 45 units subcutaneously once daily; Blood sugar checks, check and record blood sugar before meals and at bedtime.</p> <p>Observation on 4/22/22 at approximately 12:30 pm of the medication area revealed: -The Novolog Inject Flexpen and Tresiba Flextouch insulins were available for administration.</p> <p>Reviews on 4/21/22 and 4/22/22 of MAR's for</p>	V 118	<p>Medication Administration Training and Med Pass Observation for all staff was completed by an RN on 3/29/22 &amp; 4/9/22.</p> <p>Diabetes Education to staff was presented by Director of Nursing (DON) LTSS on 3/29/22 via in-service. In addition, Diabetes training is conducted by an RN during the face-to-face Medication Administration Course for all sites.</p> <p>Individual's BS parameters was added to the plan on 3/22/22.</p> <p>Staff are to contact nurse if any individual has acute diabetic event.</p> <p>Nurse or designee will complete medication room audit checklist monthly and send to DON for review. During this medication room audit, medication and supplies are checked to ensure they are in stock and available.</p> <p>RTL and/or Designee will review the Medication Variance Report to ensure documentation is being completed for medication administration a minimum of monthly. Review of this report will identify missed medications. If noted, a level 1 incident report will be completed on each incident if applicable.</p>	
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V 118	<p>Continued From page 2</p> <p>client #1 revealed:</p> <p>-April 2022-There was a blank box on 4/10 for blood sugar reading and amount given of insulin. There were blank boxes on 4/2 12 pm dose, 4/7 4 pm dose, 4/9 8 pm dose, 4/11 and 4/18 8 am doses, 4/20 12 pm dose for amount of insulin given. There were blank boxes on 4/7 4 pm dose, 4/9 8 pm dose, 4/10 8 am/pm dose, 4/11 8 am dose and 4/18 8 am dose for Novolog Flexpen 100 units/ml-site of injection.</p> <p>-March 2022-There were blank boxes on 3/8 thru 3/11, 3/22, 3/23, 3/28 and 3/30 8 am doses for Novolog Flexpen 100 units/ml-site of injection. There were blank boxes on 3/8 thru 3/11, 3/22, 3/23, 3/28 and 3/30 8 am doses for Novolog Flexpen 100 units/ml amount of given insulin. There were blank boxes on 3/8 thru 3/10, 3/22, 3/23 and 3/30 8 am doses for Novolog Flexpen 100 units/ml blood sugar reading. There were blank boxes on 3/1 thru 3/4, 3/8, 3/9, 3/11 and 3/19 12 pm doses for Novolog Flexpen 100 units/ml-site of injection. There were blank boxes on 3/1 thru 3/4, 3/7, 3/8, 3/10, 3/11 and 3/19 12 pm doses for Novolog Flexpen 100 units/ml amount of given insulin. There were blank boxes on 3/1 thru 3/4, 3/7, 3/8 and 3/10 12 pm doses for Novolog Flexpen 100 units/ml blood sugar reading. There were blank boxes on 3/8 thru 3/11, 3/16, 3/18 and 3/22 4 pm doses for Novolog Flexpen 100 units/ml-site of injection. There were blank boxes on 3/8 thru 3/11, 3/16, 3/18 and 3/22 4 pm doses for Novolog Flexpen 100 units/ml amount of given insulin. There were blank boxes on 3/8 thru 3/11 4 pm doses for Novolog Flexpen 100 units/ml blood sugar reading. There were blank boxes on 3/8 thru 3/11 8 pm doses for Novolog Flexpen 100 units/ml-site of injection. There were blank boxes on 3/8 thru 3/11 8 pm doses for Novolog Flexpen 100 units/ml amount of given insulin. There was a blank box on 3/9 8</p>	V 118	<p>This Page Intentionally Left Blank</p>	
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V 118	<p>Continued From page 3</p> <p>pm dose for Novolog Flexpen 100 units/ml blood sugar reading.</p> <p>-There were blank boxes on 3/8 thru 3/11 for Tresiba Flextouch 100 units/ml-site of injection.</p> <p>-February 2022-There was a blank box on 2/8 8 am dose for Novolog Flexpen 100 units/ml-site of injection. There was a blank box on 2/8 8 am dose for Novolog Flexpen 100 units/ml amount of given insulin. There was a blank box on 2/8 8 am dose for Novolog Flexpen 100 units/ml blood sugar reading. There was a blank box on 2/8 4 pm dose for Novolog Flexpen 100 units/ml-site of injection. There was a blank box on 2/8 4 pm dose for Novolog Flexpen 100 units/ml blood sugar reading. There was a blank box on 2/8 4 pm dose for Novolog Flexpen 100 units/ml amount of given insulin. There was a blank box on 2/9 8 pm dose for Novolog Flexpen 100 units/ml-site of injection. There was a blank box on 2/9 8 pm dose for Novolog Flexpen 100 units/ml amount of given insulin.</p> <p>"Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician"</p> <p>Interview on 4/22/22 with the Residential Team Leader revealed:</p> <p>-She thought client #1 had blank boxes on his MAR's because staff forgot to sign off on them.</p> <p>-There was the incident in March 2022 with client #1's insulin running out a few days. Other than that incident client #1 normally got his medications and blood sugar checks as prescribed.</p> <p>-She thought there was also confusion because staff were duplicating some of the same information on the MAR's.</p>	V 118	This Page Intentionally Left Blank	
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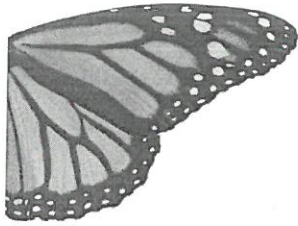
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V 118	<p>Continued From page 4</p> <p>-She confirmed staff failed to keep the MAR's current for client #1.</p> <p>Interview on 4/22/22 with the Vice President of Operations confirmed:</p> <p>-Staff failed to keep the MAR's current for client #1.</p>	V 118	<p>This Page Intentionally Left Blank</p>	
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May 4, 2022

Kimberly Sauls, Facility Compliance Consultant I  
Mental Health Licensure and Certification Section  
NC Division of Health Service Regulation  
2718 Mail Service Center  
Raleigh, NC 27699-2718

RE: East Main / Annual, Compliant & Follow-Up / 4-22-22

Hello,

Please find enclosed the Plan of Correction and supporting documents for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me.

Sincerely,

Louise Winstead, RN  
Compliance Specialist – Plan of Corrections  
[louise.winstead@monarchnc.org](mailto:louise.winstead@monarchnc.org)  
252-289-6512

**DHSR - Mental Health**

**MAY 11 2022**

**Lic. & Cert. Section**

