

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL067-100	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/05/2022
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NAME OF PROVIDER OR SUPPLIER COURTLAND	STREET ADDRESS, CITY, STATE, ZIP CODE 113 COURTLAND DRIVE JACKSONVILLE, NC 28546
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 5, 2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications on the written order of a physician and failed to keep the MARs current affecting three of three clients (#1, #2, and #3). The findings are:</p> <p>Finding #1 Review on 5/5/22 of client #1's record revealed: -53 year-old male -Admission date of 3/3/03 -Diagnoses of Moderate Intellectual Developmental Disability, Conduct Disorder, Pedophilia, and Pica</p> <p>Review on 5/5/22 of client #1 ' s physician medical order dated 11/23/21 revealed the following medications: -Propranolol (treats high blood pressure) 10 milligrams (mg) - Take one tablet by mouth three times a day. -Olanzapine (antipsychotic) 5mg - Take one tablet by mouth once daily. -Fluoxetine Hydrochloride (HCL) (treats depression) 20mg - Take 1 capsule by mouth every morning. -Anoro Ellipta (inhaler) 62.5 - 25 micrograms (mcg) - Inhale 1 puff by mouth every morning. -Cetirizine HCL (treats allergies) 10mg - Take 1 tablet by mouth once daily for congestion. -Ipratropium 0.03% spray (inhaler) - Instill 1 spray in each nostril three times daily as needed.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Review on 5/5/22 of client #1's February - May 2022 MAR ' s revealed the following blanks: -Olanzapine - 2/24/22 at 8am -Cetirizine HCL - 2/24/22 at 8am -Fluoxetine HCL - 2/24/22 at 8am -Propranolol - 2/24/22, 3/7/22 and 3/18/22 at 8am -Propranolol - 2/1/22 at 12pm -Anoro Ellipta - 2/3/22, 2/10/22, and 2/11/22 at 8am</p> <p>Interview on 5/5/22 client #1 stated he received his medications daily as ordered.</p> <p>Finding #2 Review on 5/5/22 of client #2's record revealed: -33 year-old male -Admission date of 2/20/22 -Diagnoses of Traumatic Brain Injury, Bipolar Disorder, Pervasive Developmental Disorder, and Cerebral Palsy.</p> <p>Review on 5/5/22 of client #2 ' s physician medical order dated 3/30/22 revealed the following medications: -Divalproex Sodium (treats epilepsy) 500mg - Take 1 tablet by mouth at 8am and 1 tablet at bedtime. -Linzess (treats constipation) 290mcg - Take 1 capsule by mouth 30 minutes before first meal of the day on an empty stomach. -Loratadine (treats allergies) 10mg - Take 1 capsule by mouth daily at 8am. -Polyethylene Glycol 3350 (treats constipation) - Take 17 grams mixed with 8 ounces of fluid at breakfast. -Bentropine (treats Parkinson ' s disease) 1mg - Take one tab by mouth at 8am. -Fluoxetine HCL 40mg - Take one capsule by mouth daily at 8am. -Tamsulosin HCL (treats enlarged prostate)</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>0.4mg - Take one capsule by mouth twice daily at 8am and bedtime.</p> <p>-Baclofen (muscle relaxer) 10mg - Take one tablet by mouth twice daily 8am and bedtime.</p> <p>-Clonazepam (treats seizures) .25mg - Place one tablet on the tongue and allow it to dissolve four times a day at 8am, 12pm, 2pm, and 8pm.</p> <p>-Quetiapine Fumarate (antipsychotic) 100mg - Take one tablet by mouth at bedtime.</p> <p>Review on 5/5/22 of client #2's February - May 2022 MAR ' s revealed the following blanks:</p> <p>-Tamsulosin HCL - 3/1/22 and 3/26/22-3/29/22 at 8am: 3/25/22 - 3/27/22, 3/31/22, and 4/24/22 at 8pm</p> <p>-Linzess - 2/22/22, 3/26/22-3/28/22 at 8am</p> <p>-Polyethylene Glycol 3350 - 2/22/22, 3/26/22-3/28/22 at 8am</p> <p>-Loratadine - 2/22/22, 3/18/22 and 3/26/22-3/28/22 at 8am</p> <p>-Fluoxetine - 3/26/22-3/28/22 at 8am</p> <p>-Clonazepam - 3/26/22-3/28/22 at 8am: 3/4/22 and 3/25/22-3/28/22 at 12pm: 3/25/22-3/27/22, 3/29/22, and 4/16/22 at 2pm: 3/13/22 and 3/25/22-3/27/22 at 8pm</p> <p>-Divalproex Sodium - 3/24/22 and 3/26/22-3/28/22, and 3/30/22 at 8am: 3/25/22-3/27/22 and 3/31/22 at 8pm</p> <p>-Baclofen - 3/26/22 - 3/28/22 at 8am: 3/25/22-3/27/22 at 8pm.</p> <p>-Quetiapine Fumarate - 3/25/22-3/27/22 and 3/31/22 at 8pm</p> <p>-Benzotropine - 3/25/22-3/27/22 and 3/31/22 at 8pm</p> <p>Interview on 5/5/22 client #2 stated he received his medications daily as ordered.</p> <p>Finding #3 Review on 5/5/22 of client #3's record revealed:</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> -22 year-old male -Admission date of 3/6/99 -Diagnoses of Severe Intellectual Developmental Disability and Autism Spectrum Disorder <p>Review on 5/5/22 of client #3 ' s physician medical order dated 2/24/22 revealed the following medications:</p> <ul style="list-style-type: none"> -Benzotropine 2mg - Take 1 tablet by mouth three times daily. -Clozapine (antipsychotic) 100mg - Take 2 tablets by mouth daily in the morning, 2 tablets at 2pm and one tablet by mouth at bedtime. -Divalproex Sodium ER 500mg - Take 1 tablet by mouth three times daily. -Propranolol 20mg - Take 1 tablet by mouth three times daily. -Cetirizine 10mg - Take 1 tablet by mouth daily for allergies. <p>Review on 5/5/22 of client #3's February - May 2022 MAR ' s revealed the following blanks:</p> <ul style="list-style-type: none"> -Benzotropine - 2/26/22 at 2pm -Clozapine - 2/26/22 at 2pm -Divalproex Sodium - 2/26/22 at 2pm -Propranolol - 2/26/22 at 2pm -Cetirizine- 2/21/22 at 8pm <p>Client #3 did not wish to take part in the interview process.</p> <p>Interview on 5/5/22 the Director of Operations stated:</p> <ul style="list-style-type: none"> -The completion of MARs would be addressed with staff. <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		

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