| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) | | (X1) PROVIDER/SUPPLIER IDENTIFICATION NUM | /CLIA BER: | 1 | TIPLE CONSTRUCTION | (X3) DATE S | |
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| | G.S. 131E-256(d2) Hoverification (d2)Before hiring head care facility or service care facility shall according the appropriate busing th | Ith care personnel interpretation of actions and interview the filth Care Personnel Report of actions and interview the filth Care Personnel Report of the findings are: | acility egistry for 4 of 4 | l v | Pursuant to NCGS 122C-24.1, you none Plan of Correction (POC) that are each deficiency listed on the Stateme Deficiency (SOD). Please enter your column on your SOD. Do not include confidential information health information) in your plan of connever send confidential information violations must be correction addrectited deficiencies must be returned to within ten days of receipt of this letter. Type A violations must be corrected days from the exit date of the Type B violations must be corrected days from the exit date of the Re-cited standard level deficiencic corrected within 30 days from the survey. Standard level deficiencies must be corrected within 60 days from the survey. What to include in the Plan of Correction Indicate what measures will be put to correct the deficient area of pranchanges in policy and procedure, straining, changes in staffing pattern and the problem from occurred indicate what measures will be put to prevent the problem from occurred indicate who will monitor the situate ensure it will not occur again. Indicate the date you will be in comfor each cited deficiency. Sign and date the bottom of the first the State Form. Make a copy of the Statement of Deficient within 10 days of receipt of the SOD. | ddresses ent of POC in this on (protected rection, and ia email. essing all our office ted within survey. ted within survey. es must be exit of the exit of the tin place ctice (i.e. staff ns, etc.). It in place ring again. ion to will take appliance of the page of the exit of the | |
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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: COMPLETED R-C MHL092-902 B. WING 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 A complaint and follow up survey was completed on 4/18/22. The complaint was substantiated Intake #NC00184867. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 clients. V 108 27G .0202 (F-I) Personnel Requirements V 108 10A NCAC 27G .0202 PERSONNEL REQUIREMENTS (f) Continuing education shall be documented. (g) Employee training programs shall be provided and, at a minimum, shall consist of the following: (1) general organizational orientation; (2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B; (3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and (4) training in infectious diseases and bloodborne pathogens. (h) Except as permitted under 10a NCAC 27G -SEE ALTA .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

PRINTED: 04/29/2022 Division of Health Service Regulation FORM APPROVED STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION (X2) MULTIPLE CONSTRUCTION IDENTIFICATION NUMBER: (X3) DATE SURVEY A. BUILDING: _ COMPLETED R-C MHL092-902 B. WING 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 108 Continued From page 1 V 108 equivalence for relieving airway obstruction. (i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients. Please see ATTACHED Training This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to provide training for 1 of 1 audited staff (#1) to meet the mh/dd needs of the client as specified in the treatment plan. The findings are: Review on 4/18/22 of staff #1's record revealed: hire date of 1/5/22 no documented training for clients with Autism Review on 4/12/22 of client #2's record revealed: admitted 10/31/14 diagnoses of Autism, Attention Deficit Hyperactivity Disorder Review on 4/12/22 of client #3's record revealed: admitted 10/6/21 diagnoses of Severe Intellectual Developmental Disorder, Autism, Type II Diabetes and Obstructed Sleep Apnea Observation on 4/12/22 between 1:27pm &

4:05pm revealed:

- 1:27pm client #3 would act as if he cried and then immediately stop the cry..."I (client #3) need to stop so I get reward"...would start to whine

S92C11

Autism Spectrum Disorder





National Institute of Mental Health

What is autism spectrum disorder?

Autism spectrum disorder (ASD) is a neurological and developmental disorder that affects how people interact with others, communicate, learn, and behave. Although autism can be diagnosed at any age, it is described as a "developmental disorder" because symptoms generally appear in the first two years of life.

According to the *Diagnostic and Statistical Manual of Mental Disorders (DSM-5)*, a guide created by the American Psychiatric Association that health care providers use to diagnose mental disorders, people with ASD often have:

- Difficulty with communication and interaction with other people
- Restricted interests and repetitive behaviors
- Symptoms that affect their ability to function in school, work, and other areas of life

Autism is known as a "spectrum" disorder because there is wide variation in the type and severity of symptoms people experience.

People of all genders, races, ethnicities, and economic backgrounds can be diagnosed with ASD. Although ASD can be a lifelong disorder, treatments and services can improve a person's symptoms and daily functioning. The American Academy of Pediatrics recommends that all children receive screening for autism. Caregivers should talk to their child's health care provider about ASD screening or evaluation.

What are the signs and symptoms of ASD?

The list below gives some examples of common types of behaviors in people diagnosed with ASD. Not all people with ASD will have all behaviors, but most will have several of the behaviors listed below.

Social communication and social interaction behaviors may include:

- Making little or inconsistent eye contact
- Appearing not to look at or listen to people who are talking
- Infrequently sharing interest, emotion, or enjoyment of objects or activities (including infrequently pointing at or showing things to others)
- Not responding or being slow to respond to one's name or to other verbal bids for attention
- Having difficulties with the back and forth of conversation
- Often talking at length about a favorite subject without noticing that others are not interested or without giving others a chance to respond
- Displaying facial expressions, movements, and gestures that do not match what is being said
- Having an unusual tone of voice that may sound sing-song or flat and robot-like

- Having trouble understanding another person's point of view or being unable to predict or understand other people's actions
- Difficulties adjusting behavior to different social situations
- Difficulties sharing in imaginative play or in making friends

Restrictive/repetitive behaviors may include:

- Repeating certain behaviors or having unusual behaviors, such as repeating words or phrases (a behavior called echolalia)
- Having a lasting intense interest in specific topics, such as numbers, details, or facts
- Showing overly focused interests, such as with moving objects or with parts of objects
- Becoming upset by slight changes in a routine and having difficulty with transitions
- Being more sensitive or less sensitive than other people to sensory input, such as light, sound, clothing, or temperature

People with ASD also may experience sleep problems and irritability.

People on the autism spectrum also may have many strengths, including:

- Being able to learn things in detail and remember information for long periods of time
- Being strong visual and auditory learners
- Excelling in math, science, music, or art

What are the causes and risk factors for ASD?

Researchers don't know the primary causes of ASD, but studies suggest that a person's genes can act together with aspects of their environment to affect development in ways that lead to ASD. Some factors that are associated with an increased likelihood of developing ASD include:

- Having a sibling with ASD
- Having older parents
- Having certain genetic conditions (such as Down syndrome or Fragile X syndrome)
- Having a very low birth weight

Not everyone who has these risk factors develops ASD.

How is ASD diagnosed?

Health care providers diagnose ASD by evaluating a person's behavior and development. ASD can usually be reliably diagnosed by the age of 2. It is important to seek an evaluation as soon as possible. The earlier ASD is diagnosed, the sooner treatments and services can begin.

Diagnosis in Young Children

Diagnosis in young children is often a two-stage process.

Stage 1: General Developmental Screening During Well-Child Checkups

Every child should receive well-child checkups with a pediatrician or an early childhood health care provider. The American Academy of Pediatrics recommends that all children receive screening for developmental delays at their 9-, 18-, and 24- or 30-month well-child visits, with specific autism screenings at the 18- and 24-month well-child visits. A child may receive additional screenings if they are at high risk for ASD or developmental problems.

Considering caregivers' experiences and concerns is an important part of the screening process for young children. The health care provider may ask questions about the child's behaviors and evaluate those answers in combination with information from ASD screening tools and clinical observations of the child. To learn more about ASD screening tools, visit the Centers for Disease Control and Prevention (CDC) website at www.cdc.gov/ncbddd/autism/hcp-screening.html.

If a child shows developmental differences in behavior or functioning during this screening process, the health care provider may refer the child for additional evaluation.

Stage 2: Additional Diagnostic Evaluation

It is important to accurately detect and diagnose children with ASD as early as possible, as this will shed light on their unique strengths and challenges. Early detection also can help caregivers determine which services, educational programs, and behavioral therapies are most likely to be helpful for their child.

A team of health care providers who have experience diagnosing ASD will conduct the diagnostic evaluation. This team may include child neurologists, developmental behavioral pediatricians, speech-language pathologists, child psychologists and psychiatrists, educational specialists, and occupational therapists.

The diagnostic evaluation is likely to include:

- Medical and neurological examinations
- Assessment of the child's cognitive abilities
- Assessment of the child's speech and language abilities
- Observation of the child's behavior
- An in-depth conversation with the child's caregivers about the child's behavior and development
- Assessment of age-appropriate skills needed to complete daily activities independently, such as eating, dressing, and toileting
- Questions about the child's family history

Because ASD is a complex disorder that sometimes occurs with other illnesses or learning disorders, the comprehensive evaluation may include blood tests and a hearing test.

The outcome of this evaluation may result in a formal diagnosis and recommendations for treatment.

Diagnosis in Older Children and Adolescents

Caregivers and teachers are often the first to recognize ASD symptoms in older children and adolescents who attend school. The school's special education team may perform an initial evaluation and then recommend that a child undergo additional evaluation with their primary health care provider or a health care provider who specializes in ASD.

A child's caregivers may talk with these health care providers about the child's social difficulties, including problems with subtle communication. These subtle communication differences may include problems understanding tone of voice, facial expressions, or body language. Older children and adolescents may have trouble understanding figures of speech, humor, or sarcasm. They also may have trouble forming friendships with peers.

Diagnosis in Adults

Diagnosing ASD in adults is often more difficult than diagnosing ASD in children. In adults, some ASD symptoms can overlap with symptoms of other mental health disorders, such as an anxiety disorder or attention-deficit/hyperactivity disorder (ADHD).

Adults who notice signs and symptoms of ASD should talk with a health care provider and ask for a referral for an ASD evaluation. Although evaluation for ASD in adults is still being refined, adults can be referred to a neuropsychologist, psychologist, or psychiatrist who has experience with ASD. The expert will ask about:

- Social interaction and communication challenges
- Repetitive behaviors
- Restricted interests

Sensory issues

The evaluation also may include a conversation with caregivers and other family members to learn about the person's early developmental history, which can help ensure an accurate diagnosis.

Obtaining a correct diagnosis of ASD as an adult can help people understand past challenges, identify personal strengths, and find the right kind of help. Studies are underway to determine the types of services and supports that are most helpful for improving the functioning and community integration of autistic transition-age youth and adults.

What treatment options are available for ASD?

Treatment for ASD should begin as soon as possible after diagnosis. Early treatment for ASD is important because proper care and services can reduce individuals' difficulties while helping them learn new skills and build on their strengths.

People with ASD may face a wide range of issues, which means there is no single best treatment for ASD. Working closely with a health care provider is an important part of finding the right combination of treatments and services.

Medication

A health care provider may prescribe medication to treat specific symptoms. With medication, a person with ASD may have fewer problems with:

- Irritability
- Aggression
- Repetitive behavior
- Hyperactivity
- Attention
- Anxiety and depression

Read more about the latest medication warnings, patient medication guides, and information on newly approved medications at the Food and Drug Administration (FDA) website at www.fda.gov/drugsatfda.

Behavioral, Psychological, and Educational Interventions

People with ASD may be referred to health care providers who specialize in providing behavioral, psychological, educational, or skill-building interventions. These programs are typically highly structured and intensive, and they may involve caregivers, siblings, and other family members. These programs may help people with ASD:

- Learn social, communication, and language skills
- Reduce behaviors that interfere with daily functioning
- Increase or build on strengths
- Learn life skills for living independently

Other Resources

Many services, programs, and other resources are available to help people with ASD. Here are some tips for finding these additional resources:

- Contact a health care provider, local health department, school, or autism advocacy group to learn about special programs or local resources.
- Find an autism support group. Sharing information and experiences can help people with ASD and their caregivers learn about treatment options and ASD-related programs.

- Record conversations and meetings with health care providers and teachers.
 This information helps when it's time to decide which programs and services are appropriate.
- Keep copies of health care reports and evaluations. This information may help people with ASD qualify for special programs.

Where can I find resources about ASD?

For more information about ASD, visit:

- Eunice Kennedy Shriver National Institute of Child Health and Human Development www.nichd.nih.gov/health/topics/autism
- National Institute of Neurological Disorders and Stroke www.ninds.nih.gov/Disorders/All-Disorders/Autism-Spectrum-Disorder-Information-Page
- National Institute on Deafness and Other Communication Disorders www.nidcd.nih.gov/health/autism-spectrum-disorder-communicationproblems-children
- Centers for Disease Control and Prevention www.cdc.gov/autism
- Interagency Autism Coordinating Committee https://iacc.hhs.gov

What should I know about clinical trials?

Clinical trials are research studies that look at new ways to prevent, detect, or treat diseases and conditions. Although individuals may benefit from being part of a clinical trial, participants should be aware that the primary purpose of a clinical trial is to gain new scientific knowledge so that others may be better helped in the future.

Talk to a health care provider about clinical trials, their benefits and risks, and whether one is right for you or a loved one. For more information, visit www.nimh.nih.gov/clinicaltrials.

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MedlinePlus (National Library of Medicine)

https://medlineplus.gov

https://medlineplus.gov/spanish (en español)

ClinicalTrials.gov

www.clinicaltrials.gov

https://salud.nih.gov/investigacion-clinica (en español)

National Institute of Mental Health

Office of Science Policy, Planning, and Communications 6001 Executive Boulevard Room 6200, MSC 9663 Bethesda, MD 20892-9663

Toll-free: 1-866-615-6464 Email: nimhinfo@nih.gov Website: www.nimh.nih.gov



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES National Institutes of Health NIH Publication No. 22-MH-8084 Revised 2022

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: _ COMPLETED R-C B. WING MHL092-902 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 108 Continued From page 2 V 108 again... 3:02pm: client #1 in the living room area ...hollered for House Manager (HM#1) & state he (client #2) hitting me. HM#1 requested client #1 to go to his bedroom to keep from being hit by client #2. HM #1 requested client #2 to come to him. Client #2 hit HM#1 with closed fist Client #2 was requested to go to his bedroom. Client #2 does not move. Staff #1 and HM#1 escorted him upstairs and 10 minutes later, client #1 came downstairs and state "he (client #2) hit me." 4:05pm - client #2 came into the kitchen area and hit surveyor with closed fist on the shoulder. 3 staff were in the kitchen at the time. Staff #1 sat at a desk, staff #2 assisted the surveyor with paper work and HM#1 looked in file cabinet in the kitchen area During interview on 4/14/22 staff #1 reported: had Autism training with a gentlemen but do not recall name or title had worked with Autism clients in the past Autism clients will make noises, yell, scream and hit client #3 may have 1 good day out of the week behaviors: will put holes in the wall, may hit himself or others & had broke 3 beds since January 2022 she had to do a lot of verbal prompting During interview on 4/14/22 staff #3 reported: started at the facility February 2022 Autism training was provided at the day program Autism clients would steal, some nonverbal & some verbal client #3 had put several holes in the walls During interview on 4/14/22 House Manager #2

Division of Health Service Regulation

Division of Health Service Regulation

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| V 108 | reported: - client #3 had pu - broke a door on - would give verbacalm down - client #2 & client behaviors - Autism training v by facility During interview on 4 Operational Manage - aware of client # stomping and holes i - in March 2022 ar online training in Auti - some staff comp still have not - the Licensee wou completed the Autism - she also located nearby college & plantraining | t several holes in walls the transportation van al prompting & allow them to a #3 fed off each others was provided in January 2022 4/18/22 the Human Resource r reported: 3's behaviors of hitting, n the walls n email went out to staff for sm provided by a psychiatrist leted the training and some ald be notified once everyone n training an Autism training at a aned to sign staff up for the ession of Autism were | V 108 | | | 5/5/1 | |
| | only be administered to order of a person authoriugs. | MEDICATION stration: n-prescription drugs shall to a client on the written norized by law to prescribe the self-administered by orized in writing by the | V 118 | | | DW. | |

Division of Health Service Regulation

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: ___ COMPLETED R-C MHL092-902 B. WING 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X5) COMPLETE **PREFIX PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 118 | Continued From page 4 V 118 administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name: (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review and interview the facility failed to administer medication on the written order of a physician for 2 of 3 audited clients (#2 & #3). The findings are: A. Review on 4/12/22 of client #2's record revealed: admitted 10/31/14 diagnoses of Autism, Attention Deficit Hyperactivity Disorder

FL2 dated 12/5/19: Divalproex 500mg (milligram) twice a day (can treat bipolar)

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| | V 118 | Continued From page | ge 5 | V 118 | | | |
| | | Review on 4/12/22 of revealed: - no staff initials of 4/11/22 B. Review on 4/12/2 revealed: - admitted 10/6/21 - diagnoses of Se Developmental Disordiabetes and Obstruting on the properties of the properties o | of an April 2022 MAR locumented at bedtime on 2 of client #3's record vere Intellectual rder, Autism, Type II rcted Sleep Apnea ers for the following bine 400mg twice (BID) a day rmin 1000mg BID (diabetes), brning & bedtime (mental m 1mg BID (anxiety) and a day (ADHD) client #3's April 2022 MAR | | PIEASE SEE ATTACH | | 5/5/2 5/5/2 |
| | | MARs on 4/11/22 - client #3 had beha MAR | aware she forgot to sign | | | | |
| | - t | Operational Manager r | been requested several | | | | |

Approval Date

03/28/1988

Expiration Date

06/30/2022

Confirmation/Reference #

6MXBI1X2

License Status

Active

Charges/Discipline

No

Compact Status

Multi State

Important notes:

- Multi State: Authority to practice as a licensed nurse in a remote state under the current license provided both states are party to the Nurse Licensure Compact and the privilege is not otherwise restricted.
- Single State: Authority to practice as a licensed nurse only in the state of North Carolina and the privilege is not otherwise restricted.
- The North Carolina Board of Nursing certifies that it maintains the information for the license verification function of this website and considers it to be a secure, primary source for license verification.

Information loaded from this database is current as of 5/5/2022 9:26:50 AM.



Blue Ridge Pharmacy Phone: 919-377-0189 Fax: 828-298-0155

Executive Summary of Consultant Pharmacist's MRR

Prepared For: Rusmed #1

Data compiled on: 04/21/2022 for outcomes entered between 04/21/2022 and 04/21/2022

Residents Reviewed:

This visit, 0 recommendations were forwarded to the following disciplines:

Please refer to the Consultant Pharmacist's Medication Regimen Review for specifics.

The five most prevalent areas of focus:

Please refer to the specific Recommendation Category Analysis report for more details.

The care center's follow-up of last visit's recommendations was determined to be 100.0%.

The care center's total psychotropic rate was calculated to be 100.0%. For more specifics, please refer to the detailed psychotropic report(s).

Report Prepared By:

Blue Ridge Pharmacy 175 Towerview Ct Cary, NC 27513 Phone: 919-377-0189 Fax: 828-298-0155

shussey@blueridgerx.com www.blueridgerx.com

Current Resident Listing For Rusmed #1

With Medication Regimen Review activity between 4/21/2022 And 4/21/2022

The following residents' medication regimens were reviewed on the dates specified.

| Resident Name: | Station: | Room: | Bed: |
|--------------------------|----------|-------|------|
| | X | | |
| | X | | |
| | X | | |
| Total Resident Records 3 | | | |

Consultant Pharmacist:

Prepared by

^{*} A resident denoted with an asterisk (*) had MRR activity performed on the date noted, however the recommendation created on that date, or the resident's entire profile, has subsequently been deleted from the database.

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING: COMPLETED R-C B. WING _ MHL092-902 04/18/2022 NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

2104 WINNIE PLACE

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
| V 118 | Continued From page 6 - planned to hire a Registered Nurse to review medications & MARs for accuracy Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician. This deficiency constitutes a recited deficiency and must be corrected within 30 days. | V 118 | | |
| | 27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. | V 736 | RUSMEN hos sustained excessive damage and destruction due to client #3 aggression. | |
| | This Rule is not met as evidenced by: Based on Observation and interview the facility failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are: Observation on 4/12/22 of the tour of the facility given by House Manager (HM#1) at 1:16pm revealed: all client bedrooms were upstairs Client #1's bedroom revealed: hole in the bedroom door size of a baseball Client #2's bedroom revealed: no door knob | | Rus meto 1 hasbord ing repairs constantly | |

Division of Health Service Regulation

FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: R-C B. WING MHL092-902 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 736 | Continued From page 7 V 736 client #3's bedroom revealed the following: had a mattress on his bedroom floor & only a dresser the mattress was sunken in the middle bedroom wall had several putty places no curtain or blinds on the window upstairs bathroom door in the hallway had several holes ranging from quarter size to baseball size holes kitchen ceiling had several holes throughout the sheet rock client #3 sat on a mattress covered with a sheet & bed spread in the living floor During interview on 4/12/22 the HM#1 reported: client #3 jumped up and down on his bed which caused the mattress to collapse putty on client #3's bedroom walls were from holes he put in the wall only a dresser in client #3's bedroom because anything he could pick up, he would throw client #3 put the holes in the bathroom door and client #1's bedroom door new doors for the clients' bedrooms were ordered and should be in this week client #2 broke the door knob off from his bedroom door the holes in the kitchen ceiling was from when client #3 jumped up and down in his bedroom, it knocked the bolts out the kitchen ceiling repairs at the facility were done on a continuous basis due to client #3 During interview on 4/14/22 the House Manager

#2 reported:

in his bedroom upstairs

weighed 220 pounds & jumped up and down

Contract



accepted within:

Johlco Contracting

4662 Pooh Cr Dr 919-369-7240

| | | Date Apr 19 |
|---|--|----------------------|
| Address | | Phone |
| Raleigh, Nc 27604 | | E-mail Address |
| Job Name and Location | | |
| Nc General Contractors Lic.# 76373 | | |
| We hereby submit specifications and estimates, subjections | ect to all terms and conditions as set | forth on both sides, |
| Scope of work: reattach drywall to the ce | eiling joists, mud and tape a | II screws |
| | | |
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| | | |
| | | |
| | | |
| We propose hereby to furnish material and labor - complete in accordance with the above specifications for the sum of: \$200.00 | Authorized Signature: | |
| Note: This proposal may be withdrawn by us if not | | 7 |

days.

FORM APPROVED

PRINTED: 04/29/2022 Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING: COMPLETED R-C MHL092-902 B. WING 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 736 Continued From page 8 V 736 when he jumped it knocked out the bolts in RUSMED | 3/3 15 MOVING its LOCAtion. the kitchen ceiling that held up the sheet rock ceiling During interview on 4/14/22 a Team Leader with Construction reported: a surveyor with construction would make a visit to the facility to access repairs During interview on 4/18/22 the Human Resources Operational Manager reported: aware of the repairs needed at the facility someone supposed to come this week to complete the repairs This deficiency constitutes a recited deficiency and must be corrected within 30 days. V 774 27G .0304(d)(7) Minimum Furnishings V 774 10A NCAC 27G .0304 FACILITY DESIGN AND **EQUIPMENT** (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (7) Minimum furnishings for client bedrooms shall

Division of Health Service Regulation

each client.

include a separate bed, bedding, pillow, bedside table, and storage for personal belongings for

PRINTED: 04/29/2022 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: R-C B. WING MHL092-902 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 774 Continued From page 9 V 774 This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure 2 of 3 clients (#2 & #3) clients' bedrooms had minimum furnishings. The findings 'En very are: Observation on 4/12/22 of the tour of the facility at 1:16pm revealed: client #1 & #3's bedroom did not have a night stand client #3's bedroom also did not have the following: frame or headboard only a mattress on the floor that sagged in the middle During interview on 4/12/22 House Manager #1 reported: anything he could pick up he would throw kept limited furniture in client #3's bedroom. V 784 27G .0304(d)(12) Therapeutic and Habilitative V 784 Areas 10A NCAC 27G .0304 FACILITY DESIGN AND **EQUIPMENT** (d) Indoor space requirements: Facilities licensed prior to October 1, 1988 shall satisfy the minimum square footage requirements in effect at that time. Unless otherwise provided in these Rules, residential facilities licensed after October 1, 1988 shall meet the following indoor space requirements: (12) The area in which therapeutic and habilitative activities are routinely conducted shall be separate from sleeping area(s). This Rule is not met as evidenced by: Based on record review and interview the facility

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: R-C B. WING MHL092-902 04/18/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2104 WINNIE PLACE **RUSMED 1** RALEIGH, NC 27603 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 784 | Continued From page 10 V 784 failed to ensure therapeutic and habiliatitive activities are routinely conducted shall be separate from sleeping areas for 1 of 3 clients (#3). The findings are: Observation on 4/12/22 of the tour of the facility given by House Manager (HM#1) at 1:16pm revealed: client #3 sat on a mattress in the living floor the mattress had sheets and a comforter During interview on 4/12/22 client #1 reported: the mattress on the living room floor belonged to client #3 "he slept there" During interview on 4/14/22 the House Manager #2 reported: client #3's mattress was on the downstairs living room floor due to his behaviors weighed 220 pounds & jumped up and down in his bedroom upstairs when he jumped it knocked out the bolts in the kitchen ceiling that held up the sheet rock ceiling During interview on 4/18/22 the Human Resources Operational Manager reported: was aware client #3 jumped upstairs in his bedroom that knocked bolts out kitchen ceiling for his safety his mattress was placed in the living room during the day she was not aware he slept on the mattress during the night was informed the mattress had been taken

Division of Health Service Regulation

back to his bedroom

STATE FORM

S92C11

Credit Card Payment Form A/R Other Billing

| Date | 5/4/2022 | | |
|----------------|----------------------------|--|---|
| Caller | | affix credit ca | rd receipt here |
| Phone Number | 919-607-2041 | _ | |
| Email/Fax | rusmed6@gmail.com | - | |
| Provider | Rusmed one | - 018/0 an | |
| Amount | \$125.00 | 1050 RALEI | YTRAL BILLING P UMSTEAD DR GH, NC 27603 |
| Card Number | xxxx-xxxx-xxxx-8141 | 05/04/2022 Cre | 16:54:55 DIT CARD |
| Expiration | 06/26 | | SA SALE |
| Address | 27616 | Card # SEQ #: Batch #; INVOICE | XXXXXXXXXXXX8141 5 472 5 |
| Submited By | H.Lee | Approval Code: Entry Method: Mode: Avs Code: | 03656B Manual Online NYZ |
| Comments | DHSR Inv27244 Proj MHL4984 | CALE AMOUNT | |
| TERMINAL OPER | CATOR TO FILL OUT ONLY | SALE AMOUNT | \$125.00 |
| Date Processed | | CUSTO | MER COPY |
| Authorization | | | |
| Processed By | | | |



ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

May 2, 2022

Tammy Meadows, CEO Russell Meadows Institute 308-C West Millbrook Road Raleigh, NC 27615

Re:

Complaint and Follow up Survey completed April 18, 2022

RUSMED 1, 2104 Winnie Place, Raleigh, NC 27603

MHL #092-902

E-mail Address: rusmed6@gmail.com

Intake #NC00184867

Dear Ms. Meadows:

Thank you for the cooperation and courtesy extended during the Complaint & Follow up survey completed April 18, 2022. The complaint was substantiated.

As a result of the follow up survey, it was determined that some of the deficiencies are now in compliance, which is reflected on the enclosed Revisit Report. Additional deficiencies were cited during the survey.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

- Re-cited standard level deficiencies.
- All other tags cited are standard level deficiencies.

Time Frames for Compliance

- Re-cited standard level deficiencies must be corrected within 30 days from the exit of the survey, which is May 18, 2022.
- Standard level deficiencies must be corrected within 60 days from the exit of the survey, which is June 17, 2022.

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603 MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718 www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

What to include in the Plan of Correction

- Indicate what measures will be put in place to correct the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to prevent the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

Send the original completed form to our office at the following address within 10 days of receipt of this letter.

> Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Renee Kowalski at (919) 552-6847.

Sincerely.

Rhonda Smith

Facility Compliance Consultant I

Mental Health Licensure & Certification Section

Cc: DHSR@Alliancebhc.org

Pam Pridgen, Administrative Supervisor

Division of Health Service Regulation Mental Health Licensure and Certification Section Rule Violation and Client/Staff Identifier List

Facility Name: RUSMED 1

MHL Number: 092-902

Exit Date: 4/18/22

Surveyor:

EXIT PARTICIPANTS

<u>- Human Resources Operational Manager</u>

COVID NOTIFICATION: In the event a COVID positive case is identified within 48 hours of a DHSR survey – the provider or DHSR should notify the other entity to prevent possible continued exposures.

Rule Violation/Tag #/Citation Level: Personnel Requirements (V108) standard

Rule Violation/Tag #/Citation Level: Medication Requirements (V118) recite

Rule Violation/Tag #/Citation Level: Facility & Grounds Maintenance (V736) recite

Rule Violation/Tag #/Citation Level: Minimum Furnishing (V774) standard

Rule Violation/Tag #/Citation Level: Therapeutic & Habilitative areas (V784) standard

Client & Staff Identifier List (Indicate staff title or number beside each name)

| Client #1 Client #2 Client #3 | |
|-------------------------------------|--|
| Staff #1 Staff #2 Staff #3 | |
| Staff HM#1: Staff HM#2: | |

CITATION LEVEL: Number of days from survey exit for citation correction

Standard = 60 days

Recite - standard = 30 days

Type A = 23 days

Type B = 45 days

Uncorrected Type A or Type B Imposed = provider should provide written notification of intended correction date

STATE FORM: REVISIT REPORT PROVIDER / SUPPLIER / CLIA / MULTIPLE CONSTRUCTION DATE OF REVISIT **IDENTIFICATION NUMBER** A. Building MHL092-902 B. Wing 4/18/2022 Y3 NAME OF FACILITY STREET ADDRESS, CITY, STATE, ZIP CODE **RUSMED 1** 2104 WINNIE PLACE RALEIGH, NC 27603 This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form). ITEM DATE ITEM DATE ITEM DATE Y4 **Y5** Y4 Y5 **Y4 Y5** ID Prefix V0112 ID Prefix V0752 Correction Correction **ID Prefix** Correction 27G .0205 (C-D) 27G .0304(b)(4) Reg. # Completed Reg. # Completed Reg. # Completed LSC 04/18/2022 LSC 04/18/2022 LSC ID Prefix Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix** Correction **ID Prefix** Correction **ID Prefix** Correction Reg. # Completed Reg. # Completed Reg. # Completed LSC LSC LSC **REVIEWED BY REVIEWED BY** DATE SIGNATURE OF SURVEYOR DATE STATE AGENCY (INITIALS) 4/29/22 **REVIEWED BY REVIEWED BY** DATE TITLE DATE CMS RO (INITIALS) FOLLOWUP TO SURVEY COMPLETED ON CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? 9/20/2021 YES NO

Page 1 of 1

EVENT ID:

RVRM12