

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-609	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/28/2022
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NAME OF PROVIDER OR SUPPLIER LARKWOOD GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 801 LARKWOOD DRIVE GREENSBORO, NC 27410
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 4/28/2022. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and has a census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation of the facility and its grounds from approximately 12:33PM on 4/26/2022 revealed:</p> <ul style="list-style-type: none"> - There were broken slats in the window blinds in 3 clients' bedrooms; - The wing-back chair in th living room had stains on the upholstered seat; - A ceiling-mounted light fixture in the carport/garage had what appeared to be a bird next inside the fixture; - In bathroom #1: 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> - The walk-in shower had brown and black stains on the tile floor and wall; - A toilet plunger was on the shower floor; - The ceiling-mounted vent was covered in dust; - In bathroom #2: <ul style="list-style-type: none"> - The tub surround had brown and black stains wall tiles and top of tub; - The control knob for the shower head could not be disengaged; and - The ceiling-mounted vent was covered in dust. <p>Interview on 4/28/2022 with Client #1 revealed:</p> <ul style="list-style-type: none"> - Repairs that were needed in the facility included a crooked door and loose shelves in the kitchen cabinets - The toilet plunger in the shower in bathroom #1 was used to unclog the shower drain. - She had tried spraying cleaning solutions on the black stains in the shower, but it did not work to remove the stains. - She did not like seeing the stains when she took a shower. - Her bedroom blind needed to be replaced. <p>Interview on 4/27/2022 with Client #2 revealed:</p> <ul style="list-style-type: none"> - Repairs needed in the facility included fixing the loose toilet seat in bathroom #1. - She believed that a new stove, refrigerator and dishwasher had been ordered for the facility. - She cleaned bathroom #1 regularly, but the black stains would not come out. - "I guess it's mold on the bottom" (of the shower). - She had not paid attention to how long the stains were in the shower. <p>Interview on 4/28/2022 with Client #3 revealed:</p> <ul style="list-style-type: none"> - She was not able to clearly answer questions about the condition or cleanliness of the facility. 	V 736		

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V 736	<p>Continued From page 2</p> <p>Interview on 4/26/2022 with Staff #1 revealed:</p> <ul style="list-style-type: none"> - Facility clients cleaned the bathrooms, but facility staff checked behind them to ensure they were clean. - She had just returned from a 6-week leave of absence approximately one week ago. - The brown and black stains had not been in the bathrooms when she had originally left on her leave of absence. - Multiple different cleaning products had been used to clean the tub and shower in the bathrooms without success. - "Environmental" inspections were completed by management staff every month. - She had not been present for the most recent environmental inspection. - There was a need to replace some of the window blinds in clients' bedrooms due to wear and tear. <p>Interview on 4/28/2022 with the House Manager (HM) revealed:</p> <ul style="list-style-type: none"> - The Licensee agency's Qualified Professionals (QP) completed walkthroughs at each facility regularly. - She did not know when the most recent walkthroughs had been completed at the facility. - She had not been aware that the shower drain had been backing up. - She spoke to the facility's maintenance staff about issues identified in the bathrooms. - She went to the facility on 4/27/2022 and thoroughly cleaned in the bathrooms. <p>Interview on 4/28/2022 with the QP revealed:</p> <ul style="list-style-type: none"> - She normally went to the facility to meet with clients once a week. - She was most recently at the facility on Monday, 4/25/2022, but did not inspect the bathrooms. - Client #1's hair caused the drain in the shower 	V 736		

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V 736	Continued From page 3 to clog. - She would ensure that something was obtained to use over the drain to catch hair. - The HM completed environmental walkthroughs regularly. - The HM informed her that she (the HM) had thoroughly cleaned the tub and shower on 4/27/2022. - She had spoken to the facility's maintenance staff and they would provide an industrial cleaner to use to remove the stains in the tub and shower. - She was waiting to get an MSDS (material safety data sheet) for the industrial cleaning solution before they could use it at the facility.	V 736		