

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL100-024	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/19/2022
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NAME OF PROVIDER OR SUPPLIER HAWTHORNE HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 281 WHEELER HILLS ROAD BURNSVILLE, NC 28714
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on April 19, 2022. The complaint was unsubstantiated (Intake #NC00187727). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire and disaster drills quarterly for each shift. The findings are:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>Review on 4-13-22, 4-14-22, and 4-19-22 of fire and disaster drills from April 2021 to March 2022 revealed:</p> <ul style="list-style-type: none"> -There were no documented fire and disaster drills for first shift in the second quarter (April 2021 - June 2021). -There were no documented fire and disaster drills for first and third shift during the third quarter (July 2021 - September). -There were no documented fire and disaster drills for the second and third shift during the fourth quarter (October 2021 - December 2021). <p>Interview on 4-13-22 with Clients #2, #3 revealed:</p> <ul style="list-style-type: none"> -Fire and disaster drills took place at the facility. <p>Interview on 4-13-22, 4-14-22, and 4-19-22 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> -Paper copies of the drills were kept in facility and office, as well as scanned into the computer. -QP felt certain that the drills had been completed but the staff who scans and files the drills was out of the office. -QP was unable to find the scanned copies of fire and disaster drills on the computer. 	V 114		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the hot water temperature to ensure the physical safety of clients. The findings are:</p> <p>Observation on 4-14-22 at 9:45 am revealed: -Client #1's bathroom water temperature read at 120 degrees. -Client #2's bathroom water temperature read at 118 degrees. -Client #3's bathroom water temperature read at 118 degrees.</p> <p>Interview on 4-14-22 and 4-19-22 with the Qualified Professional (QP) revealed: -There were two hot water heaters that serve the house. -The same hot water heater served bedrooms #2, #3, #4, and the kitchen. -Water temperature had been tested during fire and disaster drills, but they probably just checked the kitchen. -Maintenance had been called to adjust the water temperature.</p>	V 752		