

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080-095	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/25/2022
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NAME OF PROVIDER OR SUPPLIER NEWSOME ROAD	STREET ADDRESS, CITY, STATE, ZIP CODE 615 NEWSOME ROAD SALISBURY, NC 28144
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000 INITIAL COMMENTS

An annual and complaint survey was completed on 4/25/22. The complaint was substantiated(Intake #188039). A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities

This facility is licensed for 3 and currently has a census of 3. The survey sample consisted of audits of 3 current clients.

V 000

V 131

The HR Training Coordinator will ensure each new applicant has no significant findings on the NC HCPR listing prior to their being hired with the agency. This will be monitored through ongoing Quality Assurance and HR audits.

6/24/2022

V 131 G.S. 131E-256 (D2) HCPR - Prior Employment Verification

G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY
(d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.

V 131

RECEIVED
MAY 06 2022
DHSR-MH Licensure Sect

This Rule is not met as evidenced by:
Based on records review and interviews, the facility failed to ensure access the Health Care Personnel Registry(HCPR) prior to hire for 2 of 4 staff(Qualified Professional/QP and the Residential Team Lead/RTL). The findings are:

Review on 4/19/22 of personnel records revealed:
-the QP was hired on 4/19/21 and the HCPR was

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Katherine Benton, 

TITLE

Director of Operations

(X6) DATE

5/3/2022

Division of Health Service Regulation

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V 131	<p>Continued From page 1</p> <p>accessed on 7/22/21; -the RTL was hired on 2/18/19 as a DSA(Direct Support Associate), was promoted to RTL on 6/22/20 and the HCPR was accessed on 2/19/21.</p> <p>Interview on 4/19/22 with the QP revealed she has been in her position one year.</p> <p>Interview on 4/22/22 with the RTL revealed she has been with the agency for two and a half years.</p>	V 131		
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RHA
HEALTH SERVICES, LLC

In-service Training

Date: 5/3/22

Place Held: Kannapolis- *Newsome Road*

Title of Training: **HCPR Checks**

Instructor's Name: **Katherine Benton**

Title: **Director of Operations**

Instructor's Name:

Title:

Purpose/Outline of Training

- 1) Business Office & Administrative staff are responsible for ensuring HCPR checks and criminal background checks are completed on an applicant prior to hiring that applicant or contractor.
- 2) The Director of Operations or Administrator must review each HCPR check and criminal record check and approve them prior to hiring the applicant.
- 3) The Business Office is to ensure the Director of Operations or Administrator has reviewed and signed off on ALL HCPR and CRIMINAL BACKGROUND CHECKS prior to offering applicants any employment/position at RHA.
- 4) The Business Office is to ensure that all HCPR and criminal background checks that are completed and approved by the Director of Operations or Administrator are placed in the employees' personnel files.
- 5) Business Office Manager is to follow the New Hire Flow Chart and Checklist during the New Hire process to ensure all steps are completed appropriately.

Instructor's Signature

Katherine Benton

Instructor's Signature

Attendance Roll

Full Name	Shift	Signature	Home
[REDACTED]		[REDACTED]	



May 3, 2022

Ms. Gina McLain
Facility Compliance Consultant I
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: MHL-080-095 Newsome Road

Dear Ms. McLain:

Please see the enclosed Plan of Correction (POC) for the deficiency cited at the Newsome Road Group Home during your complaint and follow-up survey visit on 4/25/2022. We have implemented the POC and invite you to return to the facility on or around 6/24/2022 to review our POC items.

Please contact me with any further issues or concerns regarding the Newsome Road Group Home (MHL-080-095).

Sincerely,

A handwritten signature in cursive script that reads "Katherine Benton".

Katherine Benton
Director of Operations
RHA Health Services, LLC
Kbenton2@rhanet.org