

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/16/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G224	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 02/16/2022
NAME OF PROVIDER OR SUPPLIER COUNTRY LANE			STREET ADDRESS, CITY, STATE, ZIP CODE 534 COUNTRY LANE HOLLY SPRINGS, NC 27540		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 000	INITIAL COMMENTS	W 000			
W 137	<p>PROTECTION OF CLIENTS RIGHTS CFR(s): 483.420(a)(12)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must ensure that clients have the right to retain and use appropriate personal possessions and clothing. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure 2 of 2 audit clients (#1 and #4) had the right to access their personal grooming items. The finding is:</p> <p>During morning observations in the home on 2/16/22 at 7:09am, two electric razors were noted in the medication closet as Staff A was in the process of administering client's medications. Once the staff finished dispensing medications, the razors were locked in the medication closet.</p> <p>Immediate interview with Staff A revealed the razors belong to client #1 and client #4. Additional interview with Staff B also indicated the razors belong to client #1 and client #4 and they were kept in the medication closet because they "need assistance" to use them. Further interview revealed "it's been that way for as long as I've been working here."</p> <p>Review on 2/16/22 of client #1's Individual Program Plan (IPP) dated 7/12/21 indicated under Possessions that he "is aware of what</p>	W 137	<p>W.137 This deficiency will be corrected by the following actions:</p> <ul style="list-style-type: none"> A. All personal items will be given to each person served. B. All grooming baskets will be returned to the people being served C. If there are any rights restrictions, they will be presented to HRC. D. All rights will be reviewed E. IDT will meet to discuss how personal items will stored for their safety F. Staff will be in serviced on all items being stored. G. People served will be in serviced on where their items will be located and how to assess them H. Site Supervisor will monitor one time a week. I. Qualified Professional will monitor one time a week 	04.17.2022	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Cynthia Bradford Hill TITLE
Asso. Executive Director (X6) DATE
2/2022/17

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 137	<p>Continued From page 1</p> <p>items are his." Additional review of client #1's Community Home Life Assessment (CHLA) dated 1/8/21 revealed no assessment of his ability to clean/maintain his shaving supplies. Further review of the client's Rights Acknowledgement form (dated 2021) noted he has "The right to constant access to his or her personal possessions unless contraindicated by treatment needs."</p> <p>Review on 2/16/22 of client #4's IPP dated 1/12/22 indicated under Possessions that he "is aware of his possessions." Additional review of client #4's CHLA dated 1/1/22 revealed he clean/maintain his shaving supplies given a verbal cue. Further review of the client's Rights Acknowledgement form (dated 2022) noted he has "The right to constant access to his or her personal possessions unless contraindicated by treatment needs."</p> <p>Interview via phone on 2/16/22 with the Qualified Intellectual Disabilities Professional (QIDP) revealed she was aware of electric razors being locked in the medication closet but could not remember which clients they belonged to. Additional interview indicated she did not know why the client's razors were being kept out of their possession.</p>	W 137			