

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080-223	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/19/2022
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NAME OF PROVIDER OR SUPPLIER STEPPING STONE SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 512 WEST HORAH STREET SALISBURY, NC 28144
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 4-19-22. The complaint was unsubstantiated (NC00187410). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Staff Secure for Children and Adolescents.</p> <p>This facility is licensed for four clients and currently has a census of three. The survey sample consisted of three current clients and one former client.</p>	V 000	<div data-bbox="873 688 1539 814" style="border: 1px solid blue; border-radius: 15px; padding: 5px; text-align: center;"> <p>RECEIVED <i>By cvhicks at 10:10 am, Apr 26, 2022</i></p> </div>	
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p>	V 296	<p>On 4-19-22 I was cited for having one staff in the facility on 4/8/22. As of 4/19/22 I have corrected this error by making sure two staffs are on duty while there are consumers in the facility.</p>	4/25/22

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V 296	<p>Continued From page 2</p> <p>Interview on 4-8-22 with Client #2 revealed: -It was "mostly" two staff working a shift.</p> <p>Interview on 4-8-22 with Client #3 revealed: -Usually there are two staff, sometimes only one.</p> <p>Interview on 4-8-22 with the Owner/Director revealed: -The other staff had just run to the store and would be back at the facility in a few minutes. -There were two people working.</p>	V 296		

Division of Health Service Regulation
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 LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S
 SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

09J511

If continuation sheet 1 of 3

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Jerome Jabron

4/25/2022