STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL080-223	A. BUILDING: _____ B. WING _____	04/19/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
STEPPING STONE SERVICES	512 WEST HORAH STREET SALISBURY, NC 28144

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and complaint survey was completed on 4-19-22. The complaint was unsubstantiated (NC00187410). Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G 1700 Residential Staff Secure for Children and Adolescents. This facility is licensed for four clients and currently has a census of three. The survey sample consisted of three current clients and one former client.	V 000		
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;	V 296		

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V 296	Continued From page 1 (2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on interviews and observation the facility failed to maintain the ratio of two staff for up to four clients. The findings are: Observation on 4-8-22 at approximately 4:00pm revealed: -Owner/Director of the facility working by himself. Interview on 4-8-22 with Client #1 revealed: -Sometimes there are two staff and sometimes one. They are never there by themselves.	V 296		

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V 296	Continued From page 2 Interview on 4-8-22 with Client #2 revealed: -It was "mostly" two staff working a shift. Interview on 4-8-22 with Client #3 revealed: -Usually there are two staff, sometimes only one. Interview on 4-8-22 with the Owner/Director revealed: -The other staff had just run to the store and would be back at the facility in a few minutes. -There were two people working.	V 296		