

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL043-102	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 02/23/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

FREEDOM CARE SERVICES, LLC #6

**34 SHALLOW FORD STREET
CAMERON, NC 28326**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An Annual and Follow Up Survey was completed on July 23, 2022. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.	V 000	QP has developed a backup system when the software for EMARS are off line. EMARS are printed for the month @ the beginning of the month in case the system is down. The staff can still initial on administered needs. QP will also check the system twice a month to assure all documentation is completed and the system is working properly. If the system isn't working properly QP will contact tech	4/23/2022
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

5899

PW7D11

If continuation sheet 1 of 6

RECEIVED

By DHSR Mental Health Licensure & Certification at 3:06 pm, Apr 20, 2022

on July 23, 2022. A deficiency was cited.

This facility is licensed for the following service category:

10A NCAC 27G. 5600A Supervised Living for Adults with Mental Illness

This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.

V 118 27G .0209 (C) Medication Requirements

10A NCAC 27G .0209 MEDICATION REQUIREMENTS

(c) Medication administration:

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(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.

(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.

(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:

- (A) client's name;
- (B) name, strength, and quantity of the drug;
- (C) instructions for administering the drug;
- (D) date and time the drug is administered; and
- (E) name or initials of person administering the

V 118

When the system for EMARS ARE OFFLINE
MARs are printed
for the month @ the
beginning of the
month in case the
system is down
the staff can
still initial on administered
needs. AP will
also check the
system twice a
month to assure
all documentation
is completed and
the system is working
properly. If the system
isn't working properly
AP will contact tech

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE



OP

4/8/2022

STATE FORM

6899

PW7D11

If continuation sheet 1 of 6

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NAME OF PROVIDER OR SUPPLIER FREEDOM CARE SERVICES, LLC #6		STREET ADDRESS, CITY, STATE, ZIP CODE 34 SHALLOW FORD STREET CAMERON, NC 28326			
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V 118	<p>Continued From page 1</p> <p>drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to assure the MAR was kept current for 3 of 3 clients (#1-#3). The findings are:</p> <p>A. Review on 02/22/22 of client #1's record record revealed:</p> <ul style="list-style-type: none"> - Admitted: 6/4/18 - Diagnoses: Schizophrenia and Vitamin D deficiency - FL-2 dated 4/30/21 listed the following: Depakote 250mg (milligram) Delayed Release (DR) take one tablet (tab) every morning (Schizophrenia) Depakote 500mg DR take one tab at night Vitamin D3 2000 IU (International Unit) take one tab daily (Vitamin D deficiency) Risperdal 1mg take one tab daily (Schizophrenia) <p>Review on 02/22/22 of client #1's December 2021-February 2022 MARs listed blanks as medications not initialed as administered:</p> <ul style="list-style-type: none"> - December: No documentation on 31st for all medications listed above - January: Depakote 250mg, Risperdal and Vitamin D 	V 118	<p><i>Support and document the dates tech support was contacted.</i></p>		

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V 118	<p>Continued From page 2</p> <p>on the 5th, 8th, 13th, 18th and 25th Depakote 500mg on the 4th, 9th, 12th, 14th, 17th and 24th</p> <p>- February: Depakote 250mg on the 3rd and 5th-7th Depakote 500mg on the 2nd, 4th-8th and 14th-20th Risperdal and Vitamin D on the 3rd, 5th-8th, 15th, 16th, 18th, 19th and 21st</p> <p>B. Review on 02/22/22 of client #3's record record revealed:</p> <p>- Admitted: 12/9/21</p> <p>- Diagnoses: Schizophrenia</p> <p>- FL-2 dated 12/3/21 listed the following: Valporic Acid 250mg take 2 teaspoons twice a day (Schizophrenia) Cogentin 1 mg take one tab twice a day (Schizophrenia) Diovan 160mg take one tab daily (Hypertension) Protonix 20 mg take one tab daily (Gastroesophageal Reflux Disease) Lipitor 40 mg take one tab daily (Cholesterol) Apresoline 50 mg take 1 & 1/2 in the morning and one tab at bedtime (Hypertension) Prolixin 2.5mg take one tab twice a day with 10mg for 12.5mg total (Schizophrenia) Prolixin 10mg take one tab twice a day with 2.5mg for a 12.5mg total Thorazine 25mg take one tab daily (Schizophrenia)</p> <p>Review on 02/22/22 of client #3's December 2021-January 2022 MARs listed blanks as medications not initialed as administered: -December Lipitor & Protonix at 8 PM on the 30th Norvasc, Thorazine & Diovan on the 31st Prolixin, Apresoline & Cogentin at 8 PM on</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>the 30th and 8 AM on the-31st -January</p> <p>Valporic Acid at 8AM on the 5th, 13th, 14th, 18th, 25th and at 8 PM on the 9th, 12th, 14th, 15th, 17th, 24th and 26th</p> <p>Lipitor on the 9th, 12th, 14th, 15th, 17th, 24th and 26th</p> <p>Apresoline at 8 AM on the 5th, 13th, 18th, 25th and at 8 PM on the 9th, 11th, 14th, 15th, 17th, 24th and 26th</p> <p>Prolixin at 8 AM on the 5th, 13th, 18th, 25th and at 8 PM on the 9th, 12th, 14th, 15th and 17th</p> <p>Diovan, Protonix, Norvasc & Thorazine on the 5th, 13th, 18th and 25th</p> <p>C. Review on 02/22/22 of client #5's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 6/21/19 - Diagnoses: Diabetes Type 2, Hypertension, Chronic Obstructive Pulmonary Disorder, Schizophrenia, Personality Disorder and Hyperlipidemia - FL-2 dated 11/8/21 listed the following: <p>Ferrous Sulfate 45mg take two tabs daily (Iron Deficiency)</p> <p>Trazadone 150mg take two tabs every night (Insomnia)</p> <p>Pravastatin Sodium 10 mg take one tab daily (Cholesterol)</p> <p>Risperdal 4mg take one tab twice a day (Schizophrenia)</p> <p>Ditropan XL 5 mg take one tab daily (Overactive Bladder)</p> <p>Zestril 20mg take one tab daily (Hypertension)</p> <p>Fluoxetine HCL 20 mg take one tab daily (Psychiatric Disorders)</p> <p>Depakote SOD DR 500 mg take one tab twice a day (Seizure)</p> <p>Cogentin 1 mg take one tab twice a day</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>Aspirin 81mg take one tab daily (Heart Health) Norvasc 10 mg take one tab daily (Hypertension)</p> <p>Review on 02/22/22 of client #5's December 2021-February 2022 MARs listed blanks as medications not initialed as administered:</p> <p>-December Pravastatin Sodium & Trazadone on the 30th Fluoxetine, Zestril, Ditropan & Ferrous Sulfate on the 31st Cogentin, Depakote, Risperdal at 8 PM on the 30th and 8 AM on the 31st</p> <p>-January Norvasc, Aspirin, Fluoxetine, Zestril, Metoprolol, Ditropan, Ferrous Sulfate & Multivitamin on the 5th, 8th, 18th and 25th Pravastatin Sodium on the 9th, 12th, 14th, 17th and 24th Cogentin, Depakote & Risperdal at 8 AM on the 5th, 8th, 18th, 25th and 8 PM on the 9th, 12th, 14th, 17th as well as the 24th</p> <p>-February Ferrous Sulfate on the 3rd, 5th-8th, 13th, 14th, 18th and 19th Pravastatin Sodium on the 2nd, 4th-8th and 14th-20th Depakote & Risperdal at 8 AM on the 3rd, 5th-8th, 15th, 16th, 18th, 19th, 21st and at 8 PM on the 2nd, 4th-8th as well as the 14th-20th Multivitamin, Metoprolol & Ditropan on the 3rd, 5th-8th, 15th, 16th, 18th, 19th and 21st</p> <p>Interviews between 2/22/22 and 2/23/22 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Agency utilized an electronic system for medication administration records - She suspected the blanks on the MAR were 	V 118			

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V 118	Continued From page 5 a result of the computer system being off line due to poor internet service. - She needed to contact the company that managed the electronic system and the pharmacy to track down the concern. - She did not have a back up system such as a printed MAR for the month incase of computer issues or emergency.	V 118			