

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL044-061	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/13/2022
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NAME OF PROVIDER OR SUPPLIER BALSAM ROAD HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 35 AQUIFER BRAE LANE WAYNESVILLE, NC 28786
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 4/13/22. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to access the Health Care Personnel Registry (HCPR) prior to hiring 3 of 3 audited staff (Staff #1, Staff #2 and the Qualified Professional). The findings are:</p> <p>Review on 4/13/22 of Staff #1's employee file revealed: -Hired 8/5/21 as a Direct Support Professional. -HCPR check completed 8/5/21.</p>	V 131		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 131	<p>Continued From page 1</p> <p>Review on 4/13/22 of Staff #2's employee file revealed: -Originally hired 10/15/19 and re-hired 3/17/22 as a Direct Support Professional. -Original HCPR check 10/15/19 and the re-hire check was dated 3/17/22.</p> <p>Review on 4/13/22 of the Qualified Professional's employee file revealed: -Originally hired 6/25/20 and re-hired 3/3/22. -Original HCPR check 6/29/20 and the re-hire check was dated 3/4/22.</p> <p>Interview on 4/13/22 with the Qualified Professional and the Executive Director at exit revealed: -They would ensure human resources was aware the HCPR checks needed to be done prior to hire.</p>	V 131		