

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mhl043-039</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/18/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SIERRA'S RESIDENTIAL SERVICES GROUP H</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>21 LANEXA LANE SPRING LAKE, NC 28390</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A Complaint and Follow Up Survey was completed 02/18/22. The Complaint was substantiated (Intake #NC000183826). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure the home was maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 2/16/22 between 5:30 PM-6:30 PM revealed: -Kitchen:     One light bulb missing in the kitchen area -Client #2's bedroom:     Wood plank floor separated     Bottom drawer of dresser broken</p>	V 736		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>Air vent in ceiling rusted</li> <li>-Client #1's bedroom:               <ul style="list-style-type: none"> <li>Hole in wall</li> <li>Closet door crack</li> <li>Wood plank popped up near doorway and separation noted in other areas in the bedroom</li> <li>Air vent in floor rusted</li> </ul> </li> <li>-Bedroom with double beds occupied by client #3:               <ul style="list-style-type: none"> <li>Separated wood plank flooring</li> <li>Door knob size hole behind the bathroom door where the knob was making contact in the wall of hallway bathroom.</li> </ul> </li> <li>-Game Room area:               <ul style="list-style-type: none"> <li>Space heater</li> </ul> </li> </ul> <p>Interview on 2/16/22 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> <li>-Division of Health Service Regulation Mental Health Licensure team conducted a survey in November 2021 and the living environment was cited.</li> <li>-Due to the increase in the Coronavirus pandemic, the facility was not able to complete all repairs identified during the November 2021 survey.</li> </ul> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		