

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL007-072	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/23/2022
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NAME OF PROVIDER OR SUPPLIER
PLANT STREET

STREET ADDRESS, CITY, STATE, ZIP CODE
**619 PLANT STREET
WASHINGTON, NC 27889**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on February 23, 2022. The complaint was unsubstantiated. Intake #NC00185026. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>The survey sample consisted of audits of 1 former client.</p>	V 000	<p>Maintenance previously corrected the mildew/mold issue on 8/18/21, but it returned. A work order had already been submitted to maintenance on 2/22/22 regarding this.</p> <p>Maintenance returned to Plant Street on 3/7/22 and issue was corrected (see enclosure #2). We are looking into replacing the light in the shower with a fan light combo to hopefully eliminate this issue.</p>	3/7/2022
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Review on 2/23/22 of facility documents revealed: -A work order dated 8/17/21 to repair "...3 missing knobs on bottom left drawer and 2nd right drawer broken off...ceiling...has mildew/mold spots...replace shower rod in hallway bath (rusty)." A work order dated 2/22/22 "Request type preventative maintenance...Description mold return back in the bathroom..."</p>	V 736	<p>Work order for the items below has been created and due date of completion is 3/20/22.</p> <ul style="list-style-type: none"> ○ 3 missing knobs. ○ 2nd right drawer broken off. ○ Caulking in the shower needs to be removed and replaced. ○ Dining room had several scrapes on the wall approx. 15 in long. ○ Wall and Ceiling in the kitchen had brown stains above the stove, cabinets and to the left side of the sink. <p style="text-align: center;">RECEIVED MAR 23 2022 DHSR-MH Licensure Sect</p>	3/20/2022

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Lemise Minstead, RN, Compliance Specialist

TITLE

(X6) DATE

_____ 03/18/2022

Division of Health Service Regulation

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V 736	<p>Continued From page 1</p> <p>Observations on 02/23/22 during a tour of the facility at approximately 11:15am revealed:</p> <ul style="list-style-type: none"> -Client #1 had knobs missing on the 2nd and 3rd drawers on her 6 drawer dresser. -The corners of both the left and right side of the dining room entrance door had spider webs, with a live spider and several dead bugs. -The dining room had an approximate several scrapes on the wall approximately 15 inches long. -Handicap shower had mildew or mold spots and black streaks above the shower. -The caulking in the shower had brown and black stains in it. -The bottom of the handicap shower walls and corners was rusty and had stains in multiple areas. -The wall and ceiling in the kitchen had brown stains above the stove, cabinets and to the left side of the sink. <p>Interview on 2/23/22 the Residential Manager stated:</p> <ul style="list-style-type: none"> -The shower had been repaired before but the mildew or mold came back. -The maintenance department at the local hospital was responsible for the repairs to the handicap shower. -A work order had been completed 8/20/21 to make repairs. -A work order had been submitted got the mildew or mold in the handicap bathroom. <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736	<p>Spider web in dining room and shower has been cleaned by staff at Plant Street.</p> <p>Residential Team Leader completed an in-service (see enclosure #1) for staff on 3/14/22. Topics discussed:</p> <ul style="list-style-type: none"> ○ Wiping down cabinets and kitchen walls ○ Ceiling cleaning ○ Cleaning cobwebs from door frame 	3/14/2022

MONARCH
Inservice Registration Form

TOPICS: Trainers- list each topic that you discuss

MINUTES:

Cleaning In-Service
- wiping down cabinets and kitchen walls
- ceiling cleaning
- cleaning cobwebs from door frame

DATE: 3-14-22 LOCATION: Plant St.

TIME: _____ AM / PM UNTIL: _____ AM / PM.

PRESENTER/TITLE: Oprah Petteway, RM

#	PRINT NAME	TITLE	DEPARTMENT	SIGNATURE
1	Lance Kuehler	BSSU	LT554	Lance Kuehler
2	Andy Payer	BSSU	LT554	Andy Payer
3	Dan Rasmussen	BSSU	LT554	Dan Rasmussen
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6559830 - mold/mildew

STATUS Finalized

DUE Mon, Mar 7, 2022

Details

Request type  Preventative Maintenance

Request mold/mildew

Building  Plant Street GH (HUD - CHC of Beaufort)–Beaufort Co.

Location -

Due Mon, Mar 7, 2022

Followers Andy Basinger

Cammie Smith

Christy Shaver

Kristen Ayers

Short Description mold/mildew

Contact Phone Number 2529467094

Description mold return back in the bathroom.

Hold Status -

HUD

Suggested Date/Time for Maintenance/Contractor Access: -

Travel Time (Hours) -

Attachments

 mold 2022.jpg
Download (100.24 KB)

 Mold.jpg
Download (111.98 KB)

Kristen Ayers assigned this request

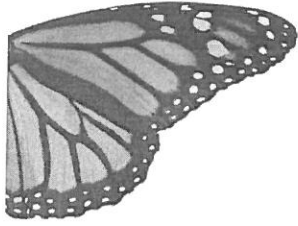
Assigned to Kristen Ayers

Is outsourced

Resolution

- Cost -
- Worker time Kristen Ayers
- Inventory used -
- Emergency Shutoff Compliance -
- Expense Location -
- Resolution -
- Travel Time (Hours) -
- Turned into Finance/HUD
- Waiting On Invoice
- Waiting on Receipt





March 18, 2022

Latisha Grant, Facility Compliance Consultant I
Mental Health Licensure and Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

RE: Plant Street / Complaint & Follow-Up / 2-23-2022

Hello,

Please find enclosed the Plan of Correction and supporting documents for deficiencies cited during the survey referenced above.

If you need additional information or have any questions, please contact me.

Sincerely,

Louise Winstead, RN
Compliance Specialist – Plan of Corrections
louise.winstead@monarchnc.org
252-289-6512

