

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-369	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/11/2022
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NAME OF PROVIDER OR SUPPLIER CYNTHIA'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 45 EYE VIEW ROAD CANDLER, NC 28715
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual and Follow up survey was completed on March 11, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>The facility is licensed for 4 and currently serving a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews, the facility was not maintained in a safe, clean, attractive, and orderly manner. The findings are:</p> <p>Observation on 3-10-22 at 2:00 pm of the interior of the home revealed: -The door to bedroom #1 had two holes in the outside hallway side of the door. -The two holes were each approximately 6-8 inches in diameter. -The door to bedroom #2 had a crack/break in the lower third of the door.</p>	V 736		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 736	<p>Continued From page 1</p> <p>Review on 3-11-22 of purchase order receipt revealed: -Two interior doors were purchased from Lowe's on 3-11-22.</p> <p>Interview on 3-10-22 and 3-11-22 with the House Manager/Associate Professional revealed: -Was not exactly sure when the holes were put in the two bedroom doors. -Two doors had been ordered to replace the damaged doors, but they were on backorder and there was a 6-8 week delay for shipping. -Back in December after construction came out, there was no follow up to the status of the doors being ordered. -Two doors were purchased (on 3-11-22) and maintenance was made aware in order to come install them.</p>	V 736		