

## Appendix 1-B: Plan of Correction Form

Plan of Correction 12/06/2021	
<p>Please complete <u>all</u> requested information and mail completed Plan of Correction form to:  <b>Division of Health Service Regulation</b>  <b>Mental Health Licensure and Certification Section</b>  <b>Attn: Keith Hughes</b>  <b>2718 Mail Services Center</b>  <b>Raleigh, NC 27699-2718</b></p>	<p>In lieu of mailing the form, you may e-mail the completed electronic form to:</p>

<b>Provider Name:</b>	Life Opportunities, Inc.	<b>Phone:</b>	(910)
<b>Provider Contact Person for follow-up:</b>	Dean & Deborah Pearson	<b>Fax:</b>	(910)
<b>Address:</b>	220 Calvins Road Shannon, NC 28386	<b>Email:</b>	deborah.pearson@life-opportunities.org
<b>Provider #:</b> MHL-078-159			

Finding	Corrective Action Steps	Responsible Party	Time Line
<b>V118.27G.0209 (C) Medication Requirements</b>  Failed to administer medications on the written order of a physician and failed to keep MAR's current affecting three of three clients (#2, # 3 and # 5).	Life Opportunities, Inc. will ensure that each consumer has a MAR of all drugs administered to each client must be kept current.  Life Opportunities, Inc. will ensure that consumers medications administered are recorded immediately after administration.  Life Opportunities, Inc. revised the MAR to cover all dates that drugs are administered.  Life Opportunities, Inc. will conduct medication reviews monthly to ensure that medications are administered per the written order and MAR's are current and up-to-date.	Administrator/Owner - will inform LP/QA/QI directors of changes  Client Right Committee/QA Committee - monitor review  LP/QA/QI Director - update forms and monitor compliance	<b>Implementation Date:</b> 12/12/2021 - On going  <b>Projected Completion Date:</b> 01/11/2022
<b>V121.27G.0209 (F) Medication Requirements</b>  Failed to obtain drug regimen review for one of three audited clients (#3) who received psychotropic drugs.	Life Opportunities, Inc. will ensure that clients who receive psychotropic drugs, will have the pharmacist perform a drug review at least every six months.  Life Opportunities, Inc. will maintain the findings from the drug review in the client record along with corrective actions taken.	Administrator/Owner - will inform LP/QA/QI directors of changes  LP/QA/QI Director - update forms and monitor compliance	<b>Implementation Date:</b> 12/12/2021 - On going  <b>Projected Completion Date:</b> 01/11/2022
<b>V521.27E.0104 (e) (9). Client Rights - Sec. Rest &amp; ITO</b>  Failed to ensure the necessary documentation was in the client record when a restrictive intervention was utilized affecting one of three clients (#1).	Life Opportunities, Inc. will ensure that when a restrictive intervention is utilized, documentation shall be made in the client record.  Life Opportunities, Inc. will ensure that when submitting a critical incident report and a restraint is utilized, it will be input into the IRIS system within the specified timeframe.	Licensee - Compliance Review  QA Director: Review and Make Changes  AP/QP/Staff: will implement form	<b>Implementation Date:</b> 12/12/2021 - On going  <b>Projected Completion Date:</b> 01/11/2022

<p><b>V736.27G.0303 (c) Facility and Grounds Maintenance</b></p> <p><b>Failed to maintain the facility in a safe, clean, attractive and orderly manner.</b></p>	<p>Life Opportunities, Inc. will replace the rusty vent in the ceiling in the hallway bathroom. Life Opportunities, Inc. will repair the hole in the sheetrock on wall near the light switch. Life Opportunities, Inc. will clean the rust stains on the surface of the sink.</p> <p>Life Opportunities, Inc. will repair the golf size hoses in the wall and replace the light switch in Client # 2's bedroom. Life Opportunities, Inc. will paint the 2 foot by 2 foot section of the unpainted wall that was previously repaired. Life Opportunities, Inc. will repair the bedroom floor where the subfloor was peeling away.</p> <p>Life Opportunities, Inc. will fix the peeled paint and rust on the ceiling vent in the hallway. Life Opportunities, Inc. will repair the hallway floor that had a bubble area near the bathroom entrance.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes</p> <p>Client Right Committee/QA Committee – monitor/review</p> <p>LP/QA/QI Director – update forms and monitor compliance</p>	<p><b>Implementation Date:</b> 12/12/2021 – On going</p> <p><b>Projected Completion Date:</b> 01/11/2022</p>
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Life Opportunities Inc  
P. O. Box 448  
Shannon, NC 28386  
Phone: (910) 733-2519  
Fax: (910) 227-2488

## **FAX COVER SHEET**

**DATE: 02-16-22**

**TO: DHHS**

**ATTN: Keith Hughes**

**FAX NO: 919-715-8078**

**SUBJECT: POC**

**FROM: Life Opportunities – Deborah Pearson**

**NO OF PAGES: 3**  
**INCLUDING COVER SHEET)**

**COMMENTS:**

**Life Opportunities Inc**