

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL068-143	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/15/2022
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NAME OF PROVIDER OR SUPPLIER SERENITY CREST	STREET ADDRESS, CITY, STATE, ZIP CODE 202 NORTH NASH STREET HILLSBOROUGH, NC 27278
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on February 15, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 5600A Supervised Living for Adults with Mental Illness.</p> <p>The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies. The findings are:</p> <p>Review on 2/9/22 of the facility's fire drills record revealed:</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	<p>Continued From page 1</p> <p>2-2-22 @ 6:15pm 1-8-22 @ 11pm 11-3-21 @ 6:05am 10-2-21 @ 9:30pm 9-13-21 @ 2:13pm 8-25-21 @ 7am 7-3-21 @ 10:30am 5-13-21 @ 7am 4-5-21 @ 3:30pm 3-18-21 @ 7am</p> <p>-There was no documentation of 2nd shift fire drill for the month of June during the 2nd quarter of 2021.</p> <p>-There was no documentation of 1st shift fire drill for the month of December during the 4th quarter of 2021.</p> <p>Review on 2/9/22 of the facility's disaster drills record revealed: 2-2-22 @ 6pm 1-8-22 @ 10pm 11-3-21 @ 6:05am 10-2-21 @ 9pm 9-13-21 @ 2:20pm 8-25-21 @ 7am 7-3-21 @ 10am 6-4-21 @ 6am 5-31-21 @ 7am 4-13-21 @ 3:30pm 3-18-21 @ 3pm</p> <p>-There was no documentation of 1st shift disaster drill for the month of December during the 4th quarter of 2021.</p> <p>Interview on 2/9/22 with client #1 revealed: -He has been living at the group home for a long time. -We have fire and disaster drills once a month.</p> <p>Interview on 2/9/22 with staff #1 revealed:</p>	V 114		

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V 114	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Fire drills were completed with the clients. -Staff is responsible for contact to company to request set system to test mode. -Once drill completed call back to company to reset system. -She had not completed a drill with clients in the home during her shift. <p>Interview on 2/15/22 with Program Manager revealed:</p> <ul style="list-style-type: none"> -Staff working shift are responsible for completing fire and disaster drills. -Due to COVID, the home had difficulty in maintaining staff. -She did contact the alarm system company and fire and disaster drills were not completed. -She confirmed staff failed to conduct fire and disaster drills under conditions that simulate emergencies. 	V 114		