Appendix 1-B: Plan of Correction Form

DHSR - Mental Health

Plan of Correction

MAR 28 2022

Please complete all requested information and email completed Plan of Correction form to: Lic. & Cert. Section

Plans.Of.Correction@dhhs.nc.gov

	Provider Name: Avery Association for Exceptional Citizens		Phone:	828-733-2944
Provider Contact	Dale Trivette, Executive Director		Fax:	
Person for follow-up:			Email:	
Address:	255 Estatoa St Newland NC 2865			Provider #
Finding	C			
10 A NCAC 27G, 0304 (B) Facility Design and Equipment-Type A1 Neglect	Clients who are non-ambulatory (using canes, walkers) using the ramp located in the back of the building, when using the ramp, would be accompanied by one AAEC staff member when moving up	AAEC	ible Party	Time Line Implementation Date: 10/1/2021
	or down the ramp.			Projected Completion Date: ongoing
	Clients who are in wheelchairs will be accompanied by two AAEC staff members when moving up or down the ramp	AAEC		Implementation Date: 10/1/2021
				Projected Completion Date: ongoing
	All AAEC clients will enter and exit the building using the front entrance unless it is an emergency situation. AAEC			Implementation Date: 10/1/2021
				Projected Completion Date: ongoing
	Beginning on 1/25 building contractors have been contacted to either repair or replace the existing ramp.	Dale Trivette Executive Director		Implementation Date: 1/25/2022
	Contractors have been contacted using "yellow pages", facebook, and Angi's list			Projected Completion Date:
				Implementation Date:
				Projected Completion Date:

