

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL060-166</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/09/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PINEBROOK DRIVE GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5215 PINEBROOK DRIVE CHARLOTTE, NC 28208</b>
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V 000	INITIAL COMMENTS  An annual and follow up survey was completed. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G 5600C Supervised Living for Adults Whose primary Diagnosis is a Developmental Disability.  The survey sample consisted of 3 current clients.	V 000		
V 291	27G .5603 Supervised Living - Operations  10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community	V 291		

**RECEIVED**  
**MAR 21 2022**  
**DHSR-MH Licensure Sect**

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Rikki Thompson*

TITLE  
*Residential Director* 3/18/22  
(X6) DATE

STATE FORM

6899 MLH11

If continuation sheet 1 of 5

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V 291	Continued From page 1  inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.  This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to maintain coordination between the facility operator and the professionals who are responsible for the client's treatment affecting 3 of 3 clients (#1, #2 and #3). The findings are:  Review on 3-8-22 of Client #1's Physician order signed 6-23-21 revealed: -Check Blood pressure monthly, notify nurse if over 140/90 or under 60/90.  Review on 3-8-22 of Client #1's MAR (Medication Administration Record) for January, February and March 2022 Client #1's Blood Pressure checks: -3-3-22; -149/90, 2-1-22; 124/78, - January; 146/83.  Review on 3-8-22 of electronic notes for Client #1 revealed: -No documentation of the nurse being notified for Blood pressure higher than the accepted range.  Review on 3-8-22 of Client #2's Physician order signed 6-23-21 revealed: -Check Blood pressure daily, notify nurse if over 140/90 or under 60/90.  Review on 3-8-22 of Client #2's MAR (Medication Administration Record) for January, February and March 2022 Client #2's Blood Pressure checks: -1-2-22 146/87,	V 291		

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V 291	Continued From page 2  -1-3-22 147/94, - 1-4-22 143/83, -1-7-22 142/80, -1-8-22 168/85, -1-9-22 157/84, -1-11-22 145/86, -1-12-22 168/98, -1-13-22 149/89, -1-14-22 167/97, -1-16-22 145/95, -1-7-22 163/96, -1-18-22 148/89, -1-19-22 150/87, -1-20-22 150/90, -1-21-22 157/90, -1-22-22, 154/88, -1-23-22 170/94, -1-24-22 148/80, -1-25-22 143/85, -1-26-22 149/82, - 1-29-22 142/83, -1-30-22 160/94, - 1-31-22 149/82, -2-1-22 155/85, -2-4-22 152/89, -2-5-22 1658/86, - 2-8-22 145/89, -2-9-22 141/89, - 2-12-22 143/86, -2-13-22 151/87, -2-14-22 148/86, -2-15-22 143/80, -2-16-22 150/79, -2-18-22 163/94, -2-20-22 160/88, -2-21-22 144/88, -2-25-22 142/81, -2-26-22 153/95, -2-27-22 166/100, -2-28-22 155/91.	V 291		

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V 291	<p>Continued From page 3</p> <p>Review on 3-8-22 of electronic notes for Client #2 revealed: -No documentation of the nurse being notified for Blood pressure higher than the accepted range.</p> <p>Review on 3-8-22 of Client #3's Physician order signed 6-23-21 revealed: -Check Blood pressure weekly, notify nurse if over 140/90 or under 60/90.</p> <p>Review on 3-8-22 of Client #3's MAR (Medication Administration Record) for January, February and March 2022 Client #3's Blood Pressure checks: - 2-28-22 157/83, - 2-21-22 157/83, - 2-14-22 143/88, - 2-7-22 166/92, -1-3-22 143/80, -1-2-22 147/82, -1-10-22 153/90, -1-17-22 147/100, -1-24-22 155/92.</p> <p>Review on 3-8-22 of electronic notes for Client #3 revealed: -No documentation of the nurse being notified for Blood pressure higher than the accepted range.</p> <p>Interview on 3-9-22 with the Registered Nurse revealed: -The staff are supposed to be documenting in the T log (electronic record). - 166 is not stroke level. Most of the time the blood pressure is taken before the blood pressure medicine is given and it resolves after. -She does have access to the Blood Pressure electronic log, but if staff are not</p>	V 291			

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V 291	Continued From page 4  communicating with her, she wouldn't have reason to look at it. - "That is the reason they are supposed to be putting it in the T log." (The electronic record).  Interview on 3-8-22 with the facility manager revealed: - Staff does notify the nurse. - She was looking for documentation that the staff had called the nurse but couldn't find any. - She had been the manager since November 2021. - She had been spending a lot of time at her other facility. but was now concentrating on this facility. - She will definitely be implementing protocol to ensure staff document when they call the nurse and make sure staff follow it.	V 291			