

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL0411190</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/24/2022</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PREMIUM KARE CORPORATION</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>300 BINGHAM STREET GREENSBORO, NC 27401</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on March 24, 2022. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 4 and currently has a census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility staff failed to conduct fire and disaster drills once per shift, per quarter. The findings are:</p> <p>Review on 3/23/22 of the facility's fire and disaster drills, from 3/2021 to 3/2022, revealed:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>-Fire drills were conducted on the following dates, but no times were documented: 3/15/21, 4/5/21, 5/3/21, 6/7/21, 7/12/21 and 8/9/21</p> <p>-No documentation of any fire drills after August 2021</p> <p>-No documentation of any disaster drills conducted between March 2021 and March 2022</p> <p>Interview on 3/23/22 with client #1 revealed:</p> <p>-Went to the mailbox for fire drills</p> <p>-Was not sure what a disaster drill was</p> <p>Interview on 3/23/22 with client #2 revealed:</p> <p>-Knew what to do for a tornado drill, but had not participated in any</p> <p>-"If we had a basement, that's where I would go for a tornado."</p> <p>Interview on 3/23/22 with the Program Director (PD) revealed:</p> <p>-Had not logged in fire or disaster drills for 2022</p> <p>-"It just slipped my mind."</p> <p>Interview on 3/23/22 with the Qualified Professional revealed:</p> <p>-Both fire and disaster drills were to be conducted monthly</p> <p>-"[The PD] knows that. I will ensure he conducts the drills as required."</p> <p>Interview on 3/24/22 with the Licensee/Owner revealed:</p> <p>-Both fire and disaster drills were conducted monthly.</p> <p>-Was not aware they weren't documented</p>	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance  10A NCAC 27G .0303 LOCATION AND	V 736		

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V 736	<p>Continued From page 2</p> <p><b>EXTERIOR REQUIREMENTS</b> (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the staff failed to maintain the facility and its grounds in a safe, clean, orderly and attractive manner. The findings are:</p> <p>Observations on 3/23/22 at 9:33am of the outside of the facility revealed: -The fence railing on the left side of the facility was missing slats</p> <p>Observations on 3/23/22 at 11:02am, of the inside of the facility revealed: -The wall across from the side door entrance had 3 feet by 3 feet patched area. -The area had not been painted -In the living room area, to the left of the front door, was a 12 inch by 12-inch patched wall that was not painted -The area over the sofa had a 12 inch by 15-inch patched hole that had not been painted -A 3 foot by 3-foot patched area was on the living room wall and had not been painted -In client #1's bedroom, the inside of the bottom of the closet door was missing a wooden section 5 inches by 5 inches -In client #2's bedroom, there was a chipped face plate on the light switch -The tile floor near one of the chairs was dirty and had scuff-like marks</p>	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> <li>-The tile floor in front of the computer had small pieces missing</li> </ul> <p>Interview on 3/23/22 with client #1 revealed: -"I put a hole in the wall with my head ..."</p> <p>Interview on 3/23/22 with client #2 revealed: -Client #1 had made the holes in the walls.</p> <p>Interview on 3/23/22 with the Qualified Professional revealed: -The holes in the walls at the facility came from client #1's behaviors. -"Sometimes he will get upset and may hit the wall with something." -Was aware the holes in the walls had been patched -Would ensure the patched over places were painted -Would ensure the tile flooring was cleaned and repaired -Had noticed the fence was missing some rails</p> <p>Interview on 3/23/22 with the Program Director revealed: -Had patched the holes in the walls -This was done a while ago -Had a man come out and started patching the walls last year. -"We didn't have the best guys to fix it. We have to have someone else come out." -Would ensure the patched holes were painted over</p> <p>Interview on 3/24/22 with the Licensee/Owner revealed: -Was aware the outside fence was missing some railings -"Some of that has to do with our neighbors. The property next to us was recently purchased by</p>	V 736		

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V 736	Continued From page 4  new management." -People in the neighborhood liked to walk in the yard instead of walking around the fence as it was a short cut. -"I hope we (the Licensee/Owner and the new property management) can work together to get it fixed." -Over the course of time, client #1 had banged his head on the wall. -"We have patched the holes, but we haven't had them painted yet."	V 736		